

## Mei Kwan (LKKAuto)

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**From:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Sent:** Saturday, 26 March, 2022 8:20 PM  
**To:** Su Li (LKK Auto); Admin A; Asher Sng (LKKAuto)  
**Cc:** Claims Dept of CTI  
**Subject:** RE: SNM22D201326/C03/SMS4356T/THAMYL /FW: Direct Settlement - Accident Involving SMS 4356T (OI : CTI - TBA) and SJN 210T (TP : LKK REF - CC6/CTI22001719/es3) on 22/02/2022  
**Attachments:** oi report - SMS4356T.pdf  
**Importance:** High  
**Categories:** LSL

[Confidential]

Hi Su Li

OI report attached for view

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

**Pauline Tham**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Thursday, February 24, 2022 5:29 PM  
**To:** suli@lkkauto.com; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** O/R: SNM22D201326/C03/SMS4356T/THAMYL /FW: Direct Settlement - Accident Involving SMS 4356T (OI : CTI - TBA) and SJN 210T (TP : LKK REF - CC6/CTI22001719/es3) on 22/02/2022

Dear all,

Please note that officer in charge for this case is Pauline Tham.

Claim no SNM22D201326/C03/SMS4356T/THAMYL .

Dear Pauline,

Pls revert LKK.

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>  
**Sent:** Thursday, 24 February 2022 5:26 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving SMS 4356T (OI : CTI - TBA) and SJN 210T (TP : LKK REF - CC6/CTI22001719/es3) on 22/02/2022

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Dear Sir / Madam,

We refer to the above matter.

We have received a new assignment from M/s RYDER AUTO PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Note : no survey done yet.

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

***To check availability of the case handler, you may contact the undersigned.***

***\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**