

Meng Yan (LKK Auto)

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Sent: Tuesday, 22 February, 2022 4:37 PM
To: assignments@lkkauto.com; sur@lkkauto.com
Subject: RE: SNM22D201299/C02/YL5312H/LEEPG / FW: Arrange survey - Accident Involving SJH1436J (TLM) and YL5312H (China Taiping) on 18.02.2022
Attachments: SL03222M0006_22-02-2022_142625.pdf; SJH1436J 18.02.2022 SJH1436J2424I.pdf

[Strictly Confidential]

Hi LKK

Attached both SAS.

TP pw: SJH1436J2424I

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6224 7175

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From: Cecilia Lee Peng Geok
Sent: Tuesday, 22 February 2022 4:37 pm
To: 'wei.shong@tlmotor.com.sg' <wei.shong@tlmotor.com.sg>; assignments@lkkauto.com; sur@lkkauto.com
Cc: sharon.ten@tlmotor.com.sg; pt@tlmotor.com.sg; frontdesk@tlmotor.com.sg
Subject: RE: SNM22D201299/C02/YL5312H/LEEPG / FW: Arrange survey - Accident Involving SJH1436J (TLM) and YL5312H (China Taiping) on 18.02.2022

Without Prejudice

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

Dear LKK

Please arrange Mr. Marcus to conduct PRS on without prejudice basis.

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From: wei.shong@tlmotor.com.sg <wei.shong@tlmotor.com.sg>
Sent: Tuesday, 22 February 2022 4:29 pm
To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>; sharon.ten@tlmotor.com.sg; pt@tlmotor.com.sg; frontdesk@tlmotor.com.sg
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D201299/C02/YL5312H/LEEPG / FW: Arrange survey - Accident Involving SJH1436J (TLM) and YL5312H (China Taiping) on 18.02.2022

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Without Prejudice

Dear Cecilia,

We select LKK – Marcus Chua to survey our client vehicle.

Thank you.

Regards,



Lam Wei Shong
William
wei.shong@tlmotor.com.sg

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F. +65 6858 0877

Tan Lim Motor Pte Ltd
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From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Sent: Tuesday, February 22, 2022 4:25 PM

To: wei.shong@tlmotor.com.sg; sharon.ten@tlmotor.com.sg; pt@tlmotor.com.sg; frontdesk@tlmotor.com.sg

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D201299/C02/YL5312H/LEEPG / FW: Arrange survey - Accident Involving SJH1436J (TLM) and YL5312H (China Taiping) on 18.02.2022

Without Prejudice

Our reference: **SNM22D201299/C02/YL5312H/LEEPG**

Your reference: **SJH1436J**

Dear Sirs,

We refer to your email of 21/02/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Best Regards,

Cecilia Lee

Senior Executive

Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 22 February 2022 4:18 pm

To: wei.shong@tlmotor.com.sg; sharon.ten@tlmotor.com.sg; pt@tlmotor.com.sg; frontdesk@tlmotor.com.sg; Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D201299/C02/YL5312H/LEEPG / FW: Arrange survey - Accident Involving SJH1436J (TLM) and YL5312H (China Taiping) on 18.02.2022

Without Prejudice

Dear Cecilia,

Please conduct PRS for SJH1436J. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Cecilia Lee 63896530.

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Thank you

Chong Boon Sen
Claims Department

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From: wei.shong@tlmotor.com.sg <wei.shong@tlmotor.com.sg>

Sent: Monday, 21 February 2022 5:18 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: sharon.ten@tlmotor.com.sg; 'Tlm - Patricia' <pt@tlmotor.com.sg>; frontdesk@tlmotor.com.sg

Subject: Arrange survey - Accident Involving SJH1436J (TLM) and YL5312H (China Taiping) on 18.02.2022

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Your Ref: YL5312H

Our Ref: SJH1436J

DOA: 18.02.2022

Without Prejudice

Dear All,

We refer to the above matter.

We enclose the following documents for your attention:-

a. Copy of our client's SAS report and damaged photos;- Password: -SJH1436J2424I

Please arrange for survey as soon as possible.

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have **a list of 10 motor surveyors** for our selection and please let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

In the event that you request for post repair inspection pursuant to paragraph 4.1 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

In addition, please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

Thank you.

Regards,



Lam Wei Shong
William
wei.shong@tlimotor.com.sg

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F. +65 6858 0877

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