

YONG POY JOI @ YONG POY HONG

c/o Blk 7 Sin Ming Industrial Estate

#01-76

Singapore 575642

Date: 16-03-2022

AIG ASIA PACIFIC INSURANCE PTE LTD

MOTOR CLAIMS DEPT.

78 SHENTON WAY

#09-16 AIG BUILDING

SINGAPORE 079120

Dear Sir / Madam

ACCIDENT INVOLVING MOTOR VEHICLES SLA 9535 S AND SMX 4894E
ALONG TAMPINES STREET 41 ON 20-02-2022

I / We, the owner of Vehicle No. SLA 9535 S which was involved in the above accident.

My / Our vehicle sustained damages as a result of the above said accident and I / we are now claiming against you for the followings:-

- | | | | |
|--------|--------------------------------|-----------------|------------------|
| 1. | Costs of repair | - | \$4708.00 |
| 2. | Loss-of-Use/Rental fees | 8 days (Prt) \$ | 480.00 |
| 3. | Police / GIA report / LTA fees | - | \$ 0.00 |
| 4. | Surveyor report fees | - | |
| 5. | Others | - | |
| Total: | | | <u>\$5190.00</u> |

Please advise whether you are now prepare to settle my claims as outlined above.

I / We hereby authorise my / our repairers, M/s **Alan's United Auto Pte. Ltd.** and/or their representatives to negotiate/compromise settlement of my / our above claim on my / our behalf. If there is a settlement I / we further authorise you to pay whatever settlement sum to my / our repairers being the outstanding repair bill and incidentals due to them.

Your kind attention and prompt settlement is much appreciated.

Yours faithfully,

Yong Poy Joi

LETTER OF AUTHORITY

ACCIDENT INVOLVING SLA 9535 S AND SMX4894 E
ALONG TAMPINES STREET 41
ON 20-02-2022

BY THE LETTER OF AUTHORITY, I / We, YONG POY JOI @ YONG POY HONG
NRIC NO. 51820125 I The owner of Vehicle No. SLA 9535 S

Hereby irrevocably appoint Messrs **Alan's United Auto Pte. Ltd.** at Block 7, Sin Ming Industrial Estate, Sector C, #01-76, Singapore 575642, and/or their representative to process the Third Party claim on my/our behalf and to do all and/or any of the followings:-

1. To submit, negotiate/compromise and to resolve settlements of my/our above mentioned claim.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favor of **Alan's United Auto Pte. Ltd.**
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever as they deem necessary for the purpose of settling my/our said claim.

I / We hereby declare that all the processing and documents done by virtue of this letter of authority on my/our behalf by my/our repairers or any person authorized by them shall be as good valid and effectual to all intends and purposes whatsoever as if the same had been done or executed by me/us in person.

I / We further confirm that the acceptance by Messrs **Alan's United Auto Pte. Ltd.** of the settlement amount constitute the full discharge of my/our claim(s) in respect of the above accident.

Signed on the 21 (day) 02 (month) 2022 (year)

Yong Poy Jia
Acknowledged by Owner
(company stamp if applicable)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, ALAN'S UNITED AUTO PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$4,708.00 (Repair Cost), S\$360.00 (Loss of Use/~~Rental~~), S\$2.00 (Disbursement) for vehicle no. SLA 9535S that was damaged pursuant to the accident which occurred on 20/02/2022 (date) along TAMPINES ST 41 (location) involving vehicle no/s SMX 4894E. This is pursuant to the inspection conducted on 22/02/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner YONG POY JOI@YONG POY HONG (the third party claimant") of vehicle no. SLA 9535S make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLA 9535S (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 15th (day) of Jun (month) 2022 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

No. : 16257

Vehicle Insured : SMX4894E

Accident Date : 20-Feb-2022

Date : 15-Mar-2022

Our Ref : 022034 (AIG) / CHAN

PAGE : 1

YONG POY JOI @ YONG POY HONG

BLK 59 NEW UPPER CHANGI ROAD

#01-1274

Singapore 461059

FINAL REPAIR COST FOR TOYOTA ALTIS SLA9535S

To supply spare parts

To remove roof lining, front and
rear seats, trim board and carpet

To apply undersealing

To putty and spray replaced parts

To remove, cut-out damaged parts,
panel beating, welding, align,
refix and to renew above parts

	4,400.00
Add 7% GST :	308.00

Total :	S\$ 4,708.00
	=====

Singapore Dollars Four Thousand Seven Hundred
and Eight Only

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SMX4894E

Date of Accident

20/02/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **15/01/2022 - 14/01/2023**Requested By **KHONG SHI JIE (ALAN'S UNITE...**Requested Date **21/02/2022 16:00**

Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 28 February 2022 11:47 AM
To: PHOON_SAN@YAHOO.COM.SG
Subject: Claim Notification - ACCIDENT INVOLVING SMX 4894E(AIG) /SLA 9535S/ OTHERS AT/ALONG TAMPINES ST 41 ON 20/02/2022

28 Feb 2022

Mr Phoon Kai Mun

[By Email Only]

Dear Sir/Madam,

You Ref: SMX4894E

Our Ref: CC6/AIG22001710/Kpa3

ACCIDENT INVOLVING SMX 4894E(AIG) /SLA 9535S/ OTHERS AT/ALONG TAMPINES ST 41 ON 20/02/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SLA9535S against your insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please be informed that your No-Claim Discount (NCD – if applicable) will be withheld for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	22 Feb 2022 16:22	Clim Dtl Modified	Claimant's Name: -> YONG POY JOI @ YONG POY HONG. Claimant's ID: -> SXXXX125I.	[A] HOW MEI KWAN
2	22 Feb 2022 16:22	Clim Veh Model Changed	(205469) TOYOTA COROLLA ALTIS 1.6 CVT (A).	[A] HOW MEI KWAN
3	22 Feb 2022 16:22	Clim Created	Reg No: SLA9535S. Acct Date: 2022/02/20. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: Alan's United Auto Pte Ltd (HQ)	[A] HOW MEI KWAN
4	22 Feb 2022 16:22	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	22 Feb 2022 16:22	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/03/03	[A] HOW MEI KWAN
6	22 Feb 2022 16:22	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	22 Feb 2022 16:22	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Ex press)	[A] Merimen Administrator
8	22 Feb 2022 16:22	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	22 Feb 2022 16:23	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	22 Feb 2022 16:23	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
11	24 Feb 2022 17:06	Video Downloaded	Downloaded Video - Accident	[I] Goh, Jeremy-CX
12	28 Feb 2022 11:29	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
13	04 May 2022 08:22	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	04 May 2022 08:22	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	04 May 2022 08:22	Clim Dtl Modified	JPJ Reg. Date: -> 2016/03/23.	[A] JOANNE LEE KHANG MIN
16	04 May 2022 08:22	Clim Details Notified		[A] JOANNE LEE KHANG MIN
17	05 May 2022 10:00	Adj Mandate Request	Cur.Req:5190.00:Liability: 100%(B28) *Quantum: (a)CORw/GST: \$4,708.00 + (b)LOU(8days x \$60.00): \$480.00 + (c)Search fee: \$2.00 = Total: \$5,190.00 *6 recommendation repair days + 1Sunday + 1 PRS = 8days *For your approval please.	[A] CHEW HSIAO TONG
18	06 May 2022 15:19	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/03/03. Mandate Remarks: mandate approved. 6 days of LOU. settle at best.	[I] Goh, Jeremy-CX
19	06 May 2022 15:19	Adj Mandate Set	Approved:5070.00:mandate approved. 6 days of LOU. settle at best.	[I] Goh, Jeremy-CX
20	12 May 2022 10:21	Adj Mandate Request	Cur.Req:5130.00:Hi,3rd party counter propose at \$5,130.00(all-in). Pls advise if we may proceed. Than ks.	[A] CHEW HSIAO TONG
21	27 May 2022 16:03	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/03/03. Mandate Remarks: mandate maintained	[I] Goh, Jeremy-CX
22	27 May 2022 16:03	Adj Mandate Set	Maintained:mandate maintained	[I] Goh, Jeremy-CX

Date From   Date To   Audit Type 

ACTIVITY

[28/02/2022 11:47] CHEW HSIAO TONG:
100% BOLA 28(Ass:0%)
[28/02/2022 11:47] CHEW HSIAO TONG:
GBL4245Y -> SMX4894E(OI) -> SLA9535S(TP)

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name	Ref 1	Ref 2	Amount
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					(Branch)			
2768118	23 Feb 2022 10:16:44	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SLA9535S	Low, Xianyu	xx.xx
2768125	23 Feb 2022 10:21:44	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLA9535S	SMX4894E	11.00
2788715	04 May 2022 08:22:10	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLA9535S	SMX4894E	11.00