

## Meng Yan (LKK Auto)

---

**From:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Sent:** Tuesday, 22 February, 2022 12:53 PM  
**To:** Keong; Admin A; assignments@lkkauto.com  
**Cc:** Emilaine Faune  
**Subject:** RE: FW: OUR REF:SNM22D201187/C02/GBJ4361E/TAYHP & YOUR REF: SJT6195H, TO CONDUCT PRS

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with SUCCESS UNITED to conduct survey.

Reggards,

**Irene Tay**  
Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Keong <keong@successunited.com.sg>  
**Sent:** Tuesday, 22 February 2022 11:05 AM  
**To:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Cc:** Emilaine Faune <emilaine@successunited.com.sg>  
**Subject:** Re: FW: OUR REF:SNM22D201187/C02/GBJ4361E/TAYHP & YOUR REF: SJT6195H, TO CONDUCT PRS

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Irene,

Kindly appoint **LKK – Adrian Ling** to conduct the PRI.

Thank you.

**Best Regards,**

**Teo Wee Keong**  
Claim Executive

**SUCCESS UNITED PTE LTD**  
2 Kaki Bukit Ave 2  
#01-33 / #02-29  
Kaki Bukit AutoHub

On Tue, 22 Feb 2022 at 09:43, Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)> wrote:

WITHOUT PREJUDICE

Dear Sir/Mdm,

We refer to your email.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is

returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Irene Tay at 63896192 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

**Thank you.**

Regards,

**Irene Tay**

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter*

---

**From:** Natalie Leong <[natalie.leong@sg.cntaiping.com](mailto:natalie.leong@sg.cntaiping.com)>  
**Sent:** Monday, 21 February 2022 3:46 PM  
**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; [keong@successunited.com.sg](mailto:keong@successunited.com.sg)  
**Subject:** OUR REF:SNM22D201187/C02/GBJ4361E/TAYHP & YOUR REF: SJT6195H, TO CONDUCT PRS

Without Prejudice  
via email only

Dear Irene

Please refer to the below email.

Please **conduct PRS SJT6195H** soonest possible.

Please contact our claims department Irene Tay at 6389 6192, the officer in charge.

**\*kindly quote our claim reference number when replying\***

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you

Natalie Leong  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城  
Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

---

**From:** Keong <[keong@successunited.com.sg](mailto:keong@successunited.com.sg)>  
**Sent:** Friday, February 18, 2022 6:28 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Emilaine Faune <[emilaine@successunited.com.sg](mailto:emilaine@successunited.com.sg)>  
**Subject:** TP PRI – SJT6195H / GBJ4361E / DoA 15.02.2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi,

Kindly arrange TP PRI for our client's vehicle no. SJT6195H which was damaged due to the accident.

Attached herein the necessary document for your reference.

Thank you.

**Best Regards,**

**Teo Wee Keong**  
Claim Executive

**SUCCESS UNITED PTE LTD**  
2 Kaki Bukit Ave 2  
#01-33 / #02-29  
Kaki Bukit AutoHub  
Singapore 417921  
Tel: 6746 1515    Fax: 6748 5015