

Meng Yan (LKK Auto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Monday, 21 February, 2022 5:29 PM
To: Bryan Lim; 'assignments'
Cc: Claims Dept of CTI; Jenny Loo; sur@lkkauto.com
Subject: RE: OUR REF: SNM22D200239/C02/SMU9786S/TANKL & YOUR REF: BL.jl.20220030110PI, FBL8211T, CONDUCT PRS
Attachments: 2022 02 18 - Ltr to China Taiping Ins.pdf

WITHOUT PREJUDICE

Dear Bryan,

We refer to your email below.

We will be assigning M/s LKK Auto Consultants to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please refer to the email below & proceed to survey the third party vehicle.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Bryan Lim <bryan@hoh.com.sg>
Sent: Monday, February 21, 2022 5:18 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jenny Loo <jenny@hoh.com.sg>
Subject: RE: OUR REF: SNM22D200239/C02/SMU9786S/TANKL & YOUR REF: BL.jl.20220030110PI, FBL8211T, CONDUCT PRS

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WITHOUT PREJUDICE

Dear Sir,

1. We refer to your email below.
2. Our Client does not have any objections to the surveyor from FormTeam or LKK (as per your list) being appointed.
3. We would be grateful if you could make the necessary arrangements to carry out the pre-repair survey expeditiously so that our Client can proceed with the necessary repairs on his end.
4. Thank you.

Kind regards,

Lim Wen Yang, Bryan
Legal Associate
Advocate and Solicitor



DID: (65) 6665 1250

Fax: (65) 6561 4262

Blk 131 #03-243, Jurong Gateway Road, Singapore 600131

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Important Note to Clients:

There has been a recent spate of email scams in financial transactions. Please call us for confirmation if you have received any request purportedly from our lawyers or staff to transfer funds or payment by any electronic means (eg. via telegraphic transfer or internet bank transfer etc). Thank you.

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Monday, 21 February 2022 4:12 pm

To: Bryan Lim <bryan@hoh.com.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jenny Loo <jenny@hoh.com.sg>

Subject: RE: OUR REF: SNM22D200239/C02/SMU9786S/TANKL & YOUR REF: BL.jl.20220030110PI, FBL8211T, CONDUCT PRS

Without Prejudice

Dear Bryan,

As spoken, attached is our updated listing.

Please let us have your confirmation on the choice of surveyor before we appoint the for the survey.

Thank you.

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Regards

Tan Kah Leong
Senior Executive
Claims Department

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From: Bryan Lim <bryan@hoh.com.sg>
Sent: Monday, February 21, 2022 3:08 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Jenny Loo <jenny@hoh.com.sg>
Subject: RE: OUR REF: SNM22D200239/C02/SMU9786S/TANKL & YOUR REF: BL.jl.20220030110PI, FBL8211T, CONDUCT PRS

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WITHOUT PREJUDICE

Dear Mr. Tan,

1. We refer to your email below and to your letter dated 21 February 2022.
2. We note that your company wishes to carry out a pre-repair survey of our Client's motorcycle.
3. We are instructed by our Client that his motorcycle is our Client's Motorcycle is presently at the workshop "Southern Motor" (the "Workshop") at 1006 Bukit Merah Lane 2, #01-10 Singapore 159762.
4. On behalf of our Client, we have no objections to a pre-repair survey being carried out in line with the NIMA protocol. In this regard, please let us know the relevant details of the proposed surveyor so that we can inform our Client accordingly and take his instructions on the same. We wish to clarify that our Client also suffered from personal injuries in addition to property damage.
5. Further, in respect of paragraph [3] of your said letter, and for avoidance of doubt, nothing shall be deemed as us or our Client as having agreed that the specific surveyor appointed by your office shall be the Single Joint Expert for this matter.
6. Given that our Client wishes to proceed to repairs on his end, we would be grateful to hear from you soon so that the relevant procedures can be carried out expeditiously.
7. Thank you.

Kind regards,

Lim Wen Yang, Bryan
Legal Associate
Advocate and Solicitor



DID: (65) 6665 1250
Fax: (65) 6561 4262
Blk 131 #03-243, Jurong Gateway Road, Singapore 600131

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From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Monday, 21 February, 2022 2:23 PM
To: Jenny Loo <jenny@hoh.com.sg>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM22D200239/C02/SMU9786S/TANKL & YOUR REF: BL.jl.20220030110PI, FBL8211T, CONDUCT PRS

Without Prejudice

Dear Jenny,

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Thank you.

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Regards

Tan Kah Leong
Senior Executive
Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, February 21, 2022 12:55 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; 'jenny@hoh.com.sg' <jenny@hoh.com.sg>
Subject: OUR REF: SNM22D200239/C02/SMU9786S/TANKL & YOUR REF: BL.jl.20220030110PI, FBL8211T, CONDUCT PRS
Importance: High

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Kah Leong,

Please refer to the below email.

Please **conduct PRS FBL8211T** soonest possible.

Please contact our claims department **Tan Kah Leong 6389 6193** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo

Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Jenny Loo <jenny@hoh.com.sg>
Sent: Friday, February 18, 2022 12:26 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Bryan Lim <bryan@hoh.com.sg>
Subject: Our Ref. BL.jl.20220030110PI - RTA Inv FBL8211T (our client) & SMU9786S (your insured vehicle) on 8 January 2022 at 11.30am
Importance: High

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Dear Sirs,

We act for Mr Muhammad Ferdaus Bin Abdul Rahim.

We refer to the above matter and attach herewith our letter dated 18 February 2022 for your immediate attention.

Please let us hear from you soonest.

Should you need further clarification, please do not hesitate to contact me at 63973315.

Thank you and regards.

Jenny Loo (Ms)

Secretary

DID : 63973315 / Email : jenny@hoh.com.sg

Jurong Main Line : 65618228 / Fax : 6561 4262

Jurong Main Email : jurong@hoh.com.sg

Block 131, #03-243 Jurong Gateway Road, Singapore 600131



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