

## Veron Chen (LKKAUTO)

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**From:** gina.sim@mitsui-pana.com  
**Sent:** Thursday, 20 October 2022 11:14 AM  
**To:** Ana Maria Velarde Alano  
**Cc:** Veron Chen (LKKAUTO)  
**Subject:** RE: HLA Motor (OD) Claim : SJU8218H : QUEK YUEN YONG JOHN on 12/02/2022 : HLA # MP318783/MPC03181

Dear Ana,

Noted, we have informed client.

Best regards,  
Gina Sim

(Pls email me instead of calling when possible,  
because I'm usually not at my desk.)

MITSUI BUSSAN PANA HARRISON PTE LTD  
Tel: 6492 5562 | Fax: 6298 1500  
Email: gina.sim@mitsui-pana.com



On Wed, Oct 19, 2022 at 9:54 AM +08, Ana Maria Velarde Alano <ana.alano@hla.com.sg> wrote:  
- External Email -

Dear Gina,

We refer to the email subject.

Due to oversight on the assessment, the initial excess was \$1,550.00.

We've received the updated repair cost and assessed that the excess is S\$3,985.00 broken down as follow:

- Authorized workshop : \$775.00
- Driver is 24 y/o : \$3,210.00 (\$3000 + GST)

Kindly assist to inform the Insured of the above. Thank you!

Best Regards,

(Ms) Alano, Ana Maria Velarde

Claims Manager



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T +65 6922 6019 | F +65 6221 3782 [ana.alano@hla.com.sg](mailto:ana.alano@hla.com.sg) | <http://www.hla.com.sg/>  
**Reaching out to you at** [Facebook](#) | [Twitter](#) | [Linkedin](#)

*Important: Please note that acceptance and clearing of our settlement cheque/GIRO/PayNow payment*

*constitutes your acceptance of payment which will be in full and final settlement and discharge of all claims that you may have against HL Assurance Pte. Ltd. and/or our insured whichever is applicable in respect of the above subject matter.*

**Mitsui Bussan Pana Harrison Pte. Ltd.**

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