

Re: - D22000485MVPC/PTE : OUR REF: SFP6883Z - KINDLY FINALISE

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Wed 9/3/2022 8:50 PM

To: CYS <cysauto@singnet.com.sg>

Dear Wee Sin,

Ok finalise at 10,000/-, 10days. before GST and Excess \$500

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Tuesday, 8 March 2022 5:08 pm

To: CYS <cysauto@singnet.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: - D22000485MVPC/PTE : OUR REF: SFP6883Z - KINDLY FINALISE

Dear Wee Sin,

I get back to you after rasul have checked

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CYS <cysauto@singnet.com.sg>

Sent: Tuesday, 8 March 2022 4:28 PM

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: - D22000485MVPC/PTE : OUR REF: SFP6883Z - KINDLY FINALISE

Dear Ms Dennis Tay,

WITHOUT PREJUDICE

Kindly check whether can finalise at 10,000 based on lump sum.

Thanks and look forward for your reply.

Regards,
Ms Tee Wee Sin

**CYS AUTOMOBILE SERVICES PTE LTD**

38 Woodlands Industrial Park E1 #07-17 S(757700)

Tel: 62192098 Fax: 62192096

Email: cysauto@singnet.com.sg

From: Denise Tay (LKKAuto) [<mailto:denisetay@lkkauto.com>]**Sent:** Wednesday, 23 February 2022 4:45 pm**To:** CYS <cysauto@singnet.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>**Subject:** Re: - D22000485MVPC/PTE : OUR REF: SFP6883Z - KINDLY CHECK WHETHER AUTHORISE REPAIR

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SFP6883Z** (Excess \$500/-). **not exceeding lump sum @ \$10,000/-**. whichever low (subjected to part price check)

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>**Sent:** Wednesday, 23 February 2022 3:21 pm**To:** CYS <cysauto@singnet.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>**Subject:** Re: - D22000485MVPC/PTE : OUR REF: SFP6883Z - KINDLY CHECK WHETHER AUTHORISE REPAIR

Dear Wee Sin,

Max at \$10,000 which ever lower(subjected to insurance approval)

Please check.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Wednesday, 23 February 2022 11:53 am

To: CYS <cysauto@singnet.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: Re: - D22000485MVPC/PTE : OUR REF: SFP6883Z - KINDLY CHECK WHETHER AUTHORISE REPAIR

Dear Wee Sin,

Let me check with rasul and get back

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CYS <cysauto@singnet.com.sg>

Sent: Wednesday, 23 February 2022 11:32 am

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: - D22000485MVPC/PTE : OUR REF: SFP6883Z - KINDLY CHECK WHETHER AUTHORISE REPAIR

Dear Ms Denise Tay,

WITHOUT PREJUDICE

Attached herewith COE Rebate & Market Value for your attention.

Kindly check whether can ask for \$11,000. Thanks and look forward for your reply.

Regards,

Ms Tee Wee Sin



CYS AUTOMOBILE SERVICES PTE LTD

38 Woodlands Industrial Park E1 #07-17 S(757700)

Tel: 62192098 Fax: 62192096

Email: cysauto@singnet.com.sg

From: Denise Tay (LKKAuto) [<mailto:denisetay@lkkauto.com>]

Sent: Wednesday, 23 February 2022 11:19 am

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; 'CYS ' <cysauto@singnet.com.sg>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: Re: - D22000485MVPC/PTE : OUR REF: SFP6883Z - KINDLY CHECK WHETHER AUTHORISE REPAIR

Dear Wee Sin,

As spoken, repair limit max at \$9000/- which ever lower (subjected to insurance approval)

Please check and get back.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, 23 February 2022 10:51 am

To: 'CYS ' <cysauto@singnet.com.sg>; Admin A <admin-a@lkkauto.com>; Denise Tay (LKKAuto) <denisetay@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: - D22000485MVPC/PTE : OUR REF: SFP6883Z - KINDLY CHECK WHETHER AUTHORISE REPAIR

Dear Wee Sin,

Thank you for your email.

Dear Denise,

Kindly assist.

FYNA Our Ref : CS/FCI22001676/Rtf3

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: CYS <cysauto@singnet.com.sg>

Sent: Wednesday, 23 February, 2022 10:48 AM

To: 'Summer (LKK Auto)' <admin-d@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>

Subject: RE: - D22000485MVPC/PTE : OUR REF: SFP6883Z - KINDLY CHECK WHETHER AUTHORISE REPAIR

Importance: High

Dear Ms Summer Lee,

WITHOUT PREJUDICE

Kindly check whether authorise repair. Thanks and look forward for your reply.

Regards,

Ms Tee Wee Sin

CYS AUTOMOBILE SERVICES PTE LTD



38 Woodlands Industrial Park E1 #07-17 S(757700)
Tel: 62192098 Fax: 62192096
Email: cysauto@singnet.com.sg

From: Harminder Kaur [<mailto:Harminder@msfirstcapital.com.sg>]
Sent: Monday, 21 February 2022 2:28 pm
To: Admin A <admin-a@lkkauto.com>; Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Cc: 'CYS ' <cysauto@singnet.com.sg>
Subject: - D22000485MVPC/PTE : OUR REF: SFP6883Z - KINDLY ARRANGE OD SURVEY

Dear Sirs,

Enclosed is our survey assignment.

Thank You.

Best Regards,
Harminder Kaur
Motor Claims

MS First Capital Insurance Ltd
A Member of **MS&AD** Insurance Group

36 Robinson Road, #16-01 City House, Singapore 068877 | Tel: 6507 3848 | Fax: 6507 3849 | Reg. No. 195000106C

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Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: CYS <cysauto@singnet.com.sg>
Sent: Monday, 21 February 2022 12:54 pm
To: Motor_Claims <Motor_Claims@msfirstcapital.com.sg>; Teo Swee Keong <TeoSweeKeong@msfirstcapital.com.sg>
Subject: OUR REF: SFP6883Z YOUR POLICY NO: D-21097398MVPC - KINDLY ARRANGE OD SURVEY

Our Ref: SFP6883Z

Your policy no: D-21097398MVPC

WITHOUT PREJUDICE

Dear Sirs,

ACCIDENT INVOLVING SFP6883Z, SGG3233E AND SMD5015A ALONG BOUNDARY ROAD TOWARDS SERANGOON ROAD ON 18 FEBRUARY 2022

Attached herewith estimate and accident report for your attention.

Kindly arrange OS survey at 38 Woodlands Industrial Park E1 #07-17 S(757700). Thanks

Regards,
Ms Tee Wee Sin

CYS AUTOMOBILE SERVICES PTE LTD



38 Woodlands Industrial Park E1 #07-17 S(757700)

Tel: 62192098 Fax: 62192096

Email: cysauto@singnet.com.sg