

Meng Yan (LKK Auto)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Sent: Monday, 21 February, 2022 3:38 PM
To: June Phua (Cheng Hoe Motor); SUR; assignments
Cc: Claims Dept of CTI
Subject: RE: OUR REF: SNM22D200603/C02/XE6860J/TANCHC & YOUR REF: SNA6639Y
CONDUCT PRS & REVERT LIABILITY
Attachments: 6639.pdf

WITHOUT PREJUDICE

Dear June,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Based on the SAS of your client, there is video recorder. Please assist to provide us the video footage for our further consideration.

Dear LKK,

Please arrange Mr. Kenneth conduct the PRS.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>
Sent: Monday, 21 February 2022 3:34 PM
To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: OUR REF: SNM22D200603/C02/XE6860J/TANCHC & YOUR REF: SNA6639Y CONDUCT PRS & REVERT LIABILITY

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Hi Jacqueline,

Our selection as below :-

7. Kenneth Kong (LKK)

Pls assist to arrange for survey.

ALSO, pls advise on liability and are you agree on DIRECT SETTLEMENT?

Thank you.

Rgds
June
Cheng Hoe Motor Pte Ltd
Tel : 67556142
Fax : 67557719
Email- chmotor@singnet.com.sg

From: Tan Chew Chik Jacqueline
Sent: Monday, February 21, 2022 3:30 PM
To: chmotor@singnet.com.sg
Cc: Claims Dept of CTI
Subject: RE: OUR REF: SNM22D200603/C02/XE6860J/TANCHC & YOUR REF: SNA6639Y CONDUCT PRS & REVERT LIABILITY

Without Prejudice

Our reference: SNM22D200603/C02/XE6860J/TANCHC

Your reference: SNA6639Y

Dear Sirs,

ACCIDENT INVOLVING XE6860J & SNA6639Y ON 21/01/2022

We refer to your email of 19/02/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 21 February 2022 3:26 PM

To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>; chmotor@singnet.com.sg

Subject: OUR REF: SNM22D200603/C02/XE6860J/TANCHC & YOUR REF: SNA6639Y CONDUCT PRS & REVERT LIABILITY

WITHOUT PREJUDICE

via EMAIL ONLY

Dear [Jacqueline](#),

Please refer to the below email.

Please **conduct PRS SNA6639Y & revert Liability** soonest possible.

Please contact our claims department **Jacquelin Tan 6389 6185** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo

Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>

Sent: Saturday, February 19, 2022 3:58 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: ENQUIRY OF LIABILITY -- SNA6639Y

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Dear Sir,

OUR CLIENT : SNA6639Y

DA

TE O

F ACC : 21/1/22 @8.30am

INS

URED : XE6860J

Attached our client report.

Pls advise has your insured's driver file the report and are you agree on DIRECT SETTLEMENT?

Thank you.

Regards

June
Cheng Hoe Motor Pte Ltd
Tel :67556142
Fax : 67557719