

RE: Arrange Survey Third Party Claim - Accident involving SMH2264X and SMJ6957T (Lonpac)
on 19.02.2022 - Oref: 21/22/22/VP05/025484

KENNY LIM CHING GHEE <kennylim@lonpac.com>

Mon 3/14/2022 3:26 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Lonpac External - Confidential

Dear Summer

Please see attachment for a copy of our insured's GIA report fya.

Thank you.

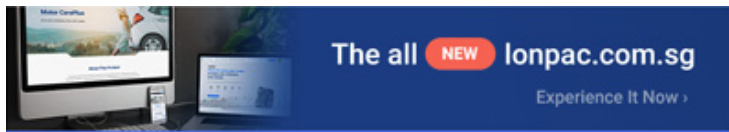
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Summer (LKK Auto) <admin-d@lkkauto.com>

Sent: Monday, 21 February 2022 4:02 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; 'assignments' <assignments@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Arrange Survey Third Party Claim - Accident involving SMH2264X and SMJ6957T (Lonpac) on 19.02.2022

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Monday, 21 February, 2022 3:51 PM

To: 'assignments' <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; wei.shong@tlmotor.com.sg

Subject: FW: Arrange Survey Third Party Claim - Accident involving SMH2264X and SMJ6957T (Lonpac) on 19.02.2022

Lonpac External - General

Our Ref: TBA

Dear Summer,

FYNA. Our insured yet to lodge the report.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: wei.shong@tlmotor.com.sg <wei.shong@tlmotor.com.sg>

Sent: Monday, 21 February 2022 3:27 pm

To: MT_Claim_SG <mt_claim@lonpac.com>; KENNY LIM CHING GHEE <kennylim@lonpac.com>

Cc: frontdesk@tlmotor.com.sg; sharon.ten@tlmotor.com.sg

Subject: Arrange Survey Third Party Claim - Accident involving SMH2264X and SMJ6957T (Lonpac) on 19.02.2022

Your Ref: SMJ6957T - Lonpac

Our Ref: SMH2264X

DOA: 19.02.2022

Without Prejudice

Dear All,

We refer to the above matter.

We enclose the following documents for your attention:-

a. Copy of our client's SAS report and damaged photos;

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have **a list of 10 motor surveyors** for our selection and please let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

In the event that you request for post repair inspection pursuant to paragraph 4.1 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

In addition, please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

Please arrange survey as soon as possible.

Thank you.

Regards,



Lam Wei Shong
William

wei.shong@tlmotor.com.sg

O. +65 6858 5151
F. +65 6858 0877

Tan Lim Motor Pte Ltd

1 Defu Lane 6
Singapore 539365

<http://www.tlmotor.com.sg>

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