

## Shiau Chan (LKKAUTO)

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Wednesday, 2 March 2022 10:49 AM  
**To:** 'Teo, Grace'; 'Ye, Yong Kang Melvin'; SUR  
**Subject:** RE: LKK/MC \ CMTD2200624/MYE - ACCIDENT INVOLVING GBC 1867 U & GBJ 491 P ON 15 FEBRUARY 2022 - APPOINTMENT OF LKK AUTO CONSULTANTS (MARCUS CHUA) AS SINGLE JOINT EXPERT  
**Attachments:** GBC1867U IA.pdf; GBC1867U estimate.pdf; GBC 1867U LTA.pdf

Dear Melvin,

Enclosed herewith preliminary advice of GBC 1867U.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAUTO) <admin-d@lkkauto.com>  
**Sent:** Monday, 21 February 2022 4:10 PM  
**To:** 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Subject:** RE: LKK/MC \ CMTD2200624/MYE - ACCIDENT INVOLVING GBC 1867 U & GBJ 491 P ON 15 FEBRUARY 2022 - APPOINTMENT OF LKK AUTO CONSULTANTS (MARCUS CHUA) AS SINGLE JOINT EXPERT

Dear Sir / Mdm,

Thank you for your assignment.

Repairer arrange on 22-02-22.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>  
**Sent:** Monday, 21 February, 2022 4:03 PM  
**To:** Asia Motorsports Solution Pte Ltd <[asiamotorsports@hotmail.com](mailto:asiamotorsports@hotmail.com)>; Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>; admin-d@lkkauto.com; assignments@lkkauto.com; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** LKK/MC \ CMTD2200624/MYE - ACCIDENT INVOLVING GBC 1867 U & GBJ 491 P ON 15 FEBRUARY 2022 - APPOINTMENT OF LKK AUTO CONSULTANTS (MARCUS CHUA) AS SINGLE JOINT EXPERT

Without Prejudice

Our Reference: CMTD2200624/MYE  
Your Reference: GBC1867U

Dear Sir/ Madam,

We refer to your email reply and agreed to appoint **Mr. Marcus** of **LKK AUTO** to survey the above vehicle.

Hi **LKK Auto**,

Please arrange **Mr. Marcus** to conduct the survey for **GBC1867U** on a without Prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, **Mr. Melvin**

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



Innovation for Wellbeing

**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** Asia Motorsports Solution Pte Ltd <[asiamotorsports@hotmail.com](mailto:asiamotorsports@hotmail.com)>

**Sent:** Monday, February 21, 2022 3:55 PM

**To:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>; Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>; claimsreport <[claimsreport@sompo.com.sg](mailto:claimsreport@sompo.com.sg)>

**Subject:** Re: ACCIDENT INVOLVING GBC 1867 U & GBJ 491 P ON 15 FEBRUARY 2022 - APPOINTMENT OF LKK AUTO CONSULTANTS (MARCUS CHUA) AS SINGLE JOINT EXPERT

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

**Your Ref:**

**Our Ref:** GBC 1867 U

21 February 2022

Sompo Insurance Singapore Pte Ltd  
50 Raffles Place  
#05-01/06  
Singapore Land Tower  
Singapore 048623

**PROPERTY CLAIM  
(WITHOUT PREJUDICE  
TO: Any Personal Injury  
Claims)**

Attn: Claims Department

Dear Sir/Mdm,

**ACCIDENT INVOLVING GBC 1867 U & GBJ 491 P ON 15 FEBRUARY 2022 - APPOINTMENT OF LKK AUTO CONSULTANTS (MARCUS CHUA) AS SINGLE JOINT EXPERT**

Thank you so much for your reply dated 21 February 2022. We are pleased to inform you that we are agreeable to your selection of **LKK AUTO CONSULTANTS (MARCUS CHUA)** as the Single Joint Expert.

In compliance with the New State Courts Practice Directions, we shall await your kind office to instruct **LKK AUTO CONSULTANTS (MARCUS CHUA)** (as the Single Joint Expert) to attend to the pre-repair survey of our client's damaged vehicle at our premise at **15 Kaki Bukit Road 4 #01-05/53 Bartley Biz Centre Singapore 417808**.

We seek your assistance in arranging for the pre-repair survey by **23 February 2022 (Wednesday), 1600H** so that we can commence repair on our client's damaged vehicle as soon as possible and expedite the return of the vehicle to our client.

Thank you and we hope to hear from you soonest.

Regards,  
Asia Motorsports Solution Pte Ltd  
[asiamotorsports@hotmail.com](mailto:asiamotorsports@hotmail.com)

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**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>  
**Sent:** Monday, February 21, 2022 3:14 PM  
**To:** Asia Motorsports Solution Pte Ltd <[asiamotorsports@hotmail.com](mailto:asiamotorsports@hotmail.com)>; Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>  
**Subject:** PRI \ CMTD2200624/MYE - NOTICE OF ACCIDENT: ACCIDENT INVOLVING GBC 1867 U & GBJ491P ON 15 FEBRUARY 2022

Our Reference: CMTD2200624/MYE  
Your Reference: GBC1867U

Date: 21/02/2022

**Without Prejudice**  
**EMAIL ONLY**  
OUR Email: [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

**Attention:**  
**M/S ASIA MOTORSPORTS SOLUTION PTE LTD**

Dear Sir/ Madam,

**ACCIDENT INVOLVING GBJ491P & GBC1867U ON 15.02.2022**

We refer to your Notice of Accident dated 21/02/2022.

Please be informed that **Mr. Melvin Ye** is the handler of this case who can be contacted at 63224 667/  
[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

**Pre-Repair Survey**

|  | <b>Motor Surveyor</b> | <b>Surveyor</b> | <b>Selection (Indicate as tick)</b> |
|--|-----------------------|-----------------|-------------------------------------|
|  | FormTeam Consultancy  | Frankie Pang    |                                     |
|  | LKK Auto Consultants  | Adrian Ling     |                                     |
|  |                       | Kenneth Kong    |                                     |
|  |                       | Marcus Chua     |                                     |
|  | Priority Services     | Jimmy Lee       |                                     |
|  | Raleigh Services      | Andrew Ow Yong  |                                     |
|  | RT Appraisal Pte Ltd  | Ricky Teng      |                                     |
|  |                       | Elgene Teng     |                                     |

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

**Grace Teo**

Claims Division

**D:** 6329 5170 | **T:** 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



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**From:** Asia Motorsports Solution Pte Ltd <[asiamotorsports@hotmail.com](mailto:asiamotorsports@hotmail.com)>

**Sent:** Monday, February 21, 2022 2:55 PM

**To:** claimsreport <[claimsreport@sompo.com.sg](mailto:claimsreport@sompo.com.sg)>; Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Subject:** NOTICE OF ACCIDENT: ACCIDENT INVOLVING GBC 1867 U & GBJ 491 P ON 15 FEBRUARY 2022

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

**Your Ref:**

**Our Ref:** GBC 1867 U

21 February 2022

Sompo Insurance Singapore Pte Ltd  
50 Raffles Place  
#05-01/06  
Singapore Land Tower  
Singapore 048623

**PROPERTY CLAIM  
(WITHOUT PREJUDICE  
TO: Any Personal Injury  
Claims)**

Attn: Claims Department

**Via Email**

Dear Sir/Mdm,

**NOTICE OF ACCIDENT: ACCIDENT INVOLVING GBC 1867 U & GBJ 491 P ON 15 FEBRUARY 2022**

We are instructed to notify you of a road traffic accident on **15 February 2022** at about **0755H** at **Tampines Street 31** involving our client's vehicle registration number **GBC 1867 U** and vehicle registration number **GBJ 491 P** driven by your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within **2 working days** of your receipt of this notice and your proposed list of 10 recommended motor surveyors for our appointment.

Kindly note that if we do not hear from you by **23 February 2022 (Wednesday), 1500H**, we will be forwarding **our proposed list of 10 motor surveyors** for your appointment, in accordance to the new regulations.

Our client's damaged vehicle is at **15 Kaki Bukit Road 4 #01-05/53 Bartley Biz Centre Singapore 417808**

Please reply **via email**. Our email address is [asiamotorsports@hotmail.com](mailto:asiamotorsports@hotmail.com)

Thank you and we hope to hear from you soonest.

Regards,

