

Meng Yan (LKK Auto)

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Sent: Friday, 18 February, 2022 2:07 PM
To: tonyacecustom@yahoo.com; assignments@lkkauto.com; sur@lkkauto.com
Cc: Claims Dept of CTI
Subject: RE: SNM22D200559/C02/SMH3173T/LEEPG / FW: ACCIDENT CLAIMS SMH3173T - 23012022
Attachments: AR3463X.pdf

Without Prejudice

Dear Sir/Madam

We refer to our email dated 16/02/2022 and reminder on 17/02/2022.

As we do not hear from you within the stipulated time, we will appoint LKK as SJE.

Dear LKK

Please arrange Mr. to conduct PRS on without prejudice basis.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Cecilia Lee Peng Geok
Sent: Thursday, 17 February 2022 5:20 pm
To: tonyacecustom@yahoo.com
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D200559/C02/SMH3173T/LEEPG / FW: ACCIDENT CLAIMS SMH3173T - 23012022

Without Prejudice

Dear Sir/Madam

Please revert with your choice of surveyor.

Thank you.

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From: Cecilia Lee Peng Geok
Sent: Wednesday, 16 February 2022 12:56 pm
To: tonyacecustom@yahoo.com
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D200559/C02/SMH3173T/LEEPG / FW: ACCIDENT CLAIMS SMH3173T - 23012022

Without Prejudice

Our reference: SNM22D200559/C02/SMH3173T/LEEPG

Your reference: AR3463X

Dear Sirs,

We refer to your email of 15/02/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 16 February 2022 12:45 pm

To: tonyacecustom@yahoo.com; Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D200559/C02/SMH3173T/LEEPG / FW: ACCIDENT CLAIMS SMH3173T - 23012022

Without Prejudice

Dear Cecilia,

Please conduct PRS for AR3463X.

Note: officer in charge Cecilia Lee 63896530.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Tony ace custom <tonyacecustom@yahoo.com>
Sent: Tuesday, 15 February 2022 4:45 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: ACCIDENT CLAIMS SMH3173T - 23012022

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Dear Sir/Madam,

We refer to the attached Accident between our customer, AR3463X and your insured client SMH3173T.

The damaged motorcycle is at our workshop:

Ace Custom
Synergy@KB
25 Kaki Bukit Road 4
#01-88
Singapore 417800

Kindly arrange for survey of damaged vehicle.

Thanks and Regards,

Mark Rodriguez
Ace Custom Singapore