Hsiao Tong (LKKAuto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Tuesday, 5 July 2022 9:51 AM
To: Hsiao Tong (LKKAuto)
Cc: Claims Dept of CTI; Admin A
Subject: RE: [Seek Mandate]- SNM22D201271/C02/SMP7194P/TANKL / FW: Direct Settlement - Accident Involving SMP 7194P (OI : CTI - SNM22D201271/C02/TANKL) and SMW 2036J (TP : LKK REF - CC6/CTI22001640/ps3) on 19/02/2022

[Confidential]

Dear Hsiao Tong,

We refer to your email below.

Please proceed to offer up to $8,447.45(all-in).

Please keep us posted for us to act accordingly.

Thank you.

NOTICE :
In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Tuesday, 21 June 2022 11:39 AM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [Seek Mandate]- SNM22D201271/C02/SMP7194P/TANKL / FW: Direct Settlement - Accident Involving SMP 7194P (OI : CTI - SNM22D201271/C02/TANKL) and SMW 2036J (TP : LKK REF - CC6/CTI22001640/ps3) on 19/02/2022

[Confidential]

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Dear Sirs/Mdm,

We refer to our email dated 13/05/2022.

Kindly let us have your approval / instruction.

Best Regards,
Hsiao Tong, Chew (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | Email: chewht@lkkauto.com |
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 13 May 2022 9:02 AM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: claimsdept@sg.cntaiping.com; Admin A <admin-a@lkkauto.com>
Subject: [Seek Mandate]- SNM22D201271/C02/SMP7194P/TANKL / FW: Direct Settlement - Accident Involving SMP 7194P (OI : CTI - SNM22D201271/C02/TANKL) and SMW 2036J (TP : LKK REF - CC6/CTI22001640/ps3) on 19/02/2022

Your ref: **SNM22D201271/C02/SMP7194P/TANKL**
LKK ref : CC6/CTI22001640/Aps3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SMP7194P(CHINA TAIPING) AND SMW2036J(TP) ON 19/02/2022

We refer to the above matter.

The accident occurred when our driver was making a right turn and collided with third party who was driving straight. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"RYDER AUTO PTE LTD"** at **$8,447.45(all-in).**

The summary is as follows: -

	Amount Claimed	**Amount Revised**
1. Cost of Repair (w/GST)	$24,739.08	$ 7,811.00 ($7,300.00 + 7%GST)
2. Loss of Use (10days x $80.00)	$ 800.00	$ 540.00 (9days x $60.00)
3. LTA/GIA Search Fee	$ 36.45	$ 36.45
4. Towing Fee	$ 60.00	$ 60.00
Total	$25,635.53	**$ 8,447.45**

Surveyor recommended 7days for repair + 1Sunday + 1PRS = 9days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 12/05/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,
Hsiao Tong, Chew (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | Email: chewht@lkkauto.com |
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 21 April 2022 1:45 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM22D201271/C02/SMP7194P/TANKL / FW: Direct Settlement - Accident Involving SMP 7194P (OI : CTI - SNM22D201271/C02/TANKL) and SMW 2036J (TP : LKK REF - CC6/CTI22001640/ps3) on 19/02/2022

Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair.
- Preliminary advice.
- Photographs of TP vehicle in its damaged condition.

Thank you.

Best Regards,
Hsiao Tong, Chew (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | Email: chewht@lkkauto.com |
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Wednesday, 23 February 2022 3:46 PM
To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D201271/C02/SMP7194P/TANKL / FW: Direct Settlement - Accident Involving SMP 7194P (OI : CTI - SNM22D201271/C02/TANKL) and SMW 2036J (TP : LKK REF - CC6/CTI22001640/ps3) on 19/02/2022

[Confidential]

Dear Su Li,

We refer to your email below.

Attached is our insured's accident report for your necessary action.

Please seek our mandate before any claims settlement.

Thank you.

NOTICE :
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Regards

Tan Kah Leong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, February 23, 2022 3:36 PM
To: suli@lkkauto.com; Admin A <admin-a@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM22D201271/C02/SMP7194P/TANKL / FW: Direct Settlement - Accident Involving SMP 7194P (OI : CTI - TBA) and SMW 2036J (TP : LKK REF - CC6/CTI22001640/ps3) on 19/02/2022

Dear all,

Please note that officer in charge for this case is Tan Kah Leong.

Claim no SNM22D201271/C02/SMP7194P/TANKL.

Dear Kah Leong,

Pls revert LKK.

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Wednesday, 23 February 2022 9:46 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving SMP 7194P (OI : CTI - TBA) and SMW 2036J (TP : LKK REF - CC6/CTI22001640/ps3) on 19/02/2022

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Dear Sir / Madam,

We refer to the above matter.

We have received a new assignment from M/s RYDER AUTO PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Note : no survey done yet.

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li| Admin Support

LKK Auto Consultants Pte Ltd