

China Taiping Insurance (Singapore) Pte Ltd

9/6/2022

No. 3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: ASHER SNG

Motor Claims Dept

LETTER OF DEMAND

Our Ref : SLC551T (1092) Your Ref : -

Dear Sir,

VEHICLE # : SLC551T

ACCIDENT INVOLVING : SLC551T & SKX8822K ALONG PIE TOWARDS TUAS BEFORE STEVEN
EXIT ON 18/2/22

COST OF REPAIR	\$17,400.00 (As agreed)
LOSS OF USE	\$1,840.00 {16 workdays + 6 weekends + 1 day prs} x \$80
LTA & GIA SEARCH	\$72.90
TOWING	\$120.00

COST OF REPAIR ADD GST 7% \$1,218.00

TOTAL \$20,650.90

Twenty Thousand Six Hundred Fifty Singapore Dollars and Ninety Cents Only

Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation (see note 5) .

For your prompt payment.
Thank you.

Yours faithfully,
Ryder Auto Pte Ltd



Chan San Choon

Director

DipEng, AAE MIMI, MSAE(Aust)



LETTER OF AUTHORISATION

To: Ryder Auto Pte Ltd

Re: ACCIDENT ON 18/2/2022 INVOLVING SLC551T SKX8822K SMV92P

ALONG / AT

PIE TOWARDS TUAS BEFORE STEVEN EXIT

I/We FONG CHON KIAT (NRIC No. S8086599F)

of APT BLK 439B BUKIT BATOK WEST AVE 8 #05-971 S(652439)

1. The owner of motor vehicle no. SLC551T hereby authorise **Ryder Auto Pte Ltd** to commence repairs of the said vehicle forthwith. I/We agree to assign the whole proceeds of my/our third party claim to **Ryder Auto Pte Ltd** including any claim for Loss of Use if a vehicle had been provided by **Ryder Auto Pte Ltd** during the period of repairs to my/our vehicle if applicable. My/our solicitors (to be appointed by **Ryder Auto Pte Ltd** on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to **Ryder Auto Pte Ltd** after deduction of their cost on a solicitor & client basis. **I/We undertake to co-operate fully with Ryder Auto Pte Ltd and/or my/our solicitors and also with a true Motor Accident Report/Police Report until the claim to a successful conclusion including court proceedings, failing which, I/We undertake to bear repair costs, rental, legal costs and any other incidentals incurred.**
2. If the 3rd party claim is unsuccessful or partly successful as the case may be, I/we hereby instruct and authorise **Ryder Auto Pte Ltd** to claim direct from my/our insurance company on my/our vehicle immediately without any delay.
3. If for any reason my/our insurer's are not willing to settle the repair costs either in part or in whole then I/ we undertake to pay **Ryder Auto Pte Ltd** the repair cost.
4. In alternative to serial number 2 and 3 above if the 3rd party claim fails or is only partly successful then I/we undertake to pay **Ryder Auto Pte Ltd** the difference in amount of the repair cost.
5. I/We authorise **Ryder Auto Pte Ltd** to sign all discharge voucher/indemnity forms and all necessary papers on my/our behalf in connection with the above claim. **We confirm full discharge of all property damage claims upon signing of the discharge voucher by our repairer, Ryder Auto Pte Ltd.**
6. I/We also authorise **Ryder Auto Pte Ltd** to appoint such a firm of solicitors on my/our behalf as **Ryder Auto Pte Ltd** deem fit for the purpose of third party/own insurance claims.
7. I/We undertake to inform **Ryder Auto Pte Ltd** and/or the solicitors appointed by **Ryder Auto Pte Ltd** on my/our behalf in the event the third party's insurance company communicate with me/us directly by telephone or in writing and I/We further undertake not to accept any monies or other or settlement from the third party's insurers without first communicating with you.
8. In the event that third party insurer issued the **Agreed Settlement Cheque** to me/us, I/We undertake to either give the said cheque to **Ryder Auto Pte Ltd**, or bank into my/our account and re-issue the cheque amount to **Ryder Auto Pte Ltd**.

DATED THIS _____ DAY OF 18/2/2022



Signature of owner

(Company's stamp – if any)



Ryder Auto Pte Ltd

Signature of Witness

Name of Witness

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00205562106 Claim No : SNM22D201314/C02/SKX8822K/TANCHC

Claimant : FONG CHON KIAT

Amount : **S\$ 19,914.45**
SINGAPORE DOLLARS NINETEEN THOUSAND NINE HUNDRED FOURTEEN
AND CENTS FORTY FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLC551T
Insured Vehicle No. : SKX8822K

Date of Loss : 18/02/2022
Place of Accident : PIE (TUAS) BEFORE STEVEN EXIT

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : CHAN LYE YOONG
Driver Name : ANG CHEN XIANG

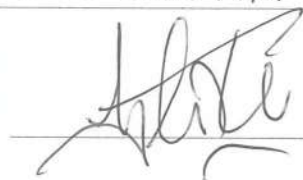
from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	18,618.00
(3) Loss of Use/ Rental/Earning	S\$	1,140.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	36.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	120.00
(7) Cost including Disbursement	S\$	
TOTAL		S\$ 19,914.45

Claimant Name : FONG CHON KIAT

NRIC No : S8086599F

Signature : 

Date : 10/11/22

my execution of this Discharge Voucher is only
for my claim for property damage and not prejudicial
to any other claims arising from the same accident.

2 Kaki Bukit Ave 2, #02-19 / 02-22 @ Kaki Bukit Auto Hub, Singapore 417921

Email: ryderautoworkshop@gmail.com

Tel: 67418277 Fax: 67468277

GST REG NUMBER: 201635107M

China Taiping Insurance (Singapore) Pte Ltd

9/6/2022

No. 3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: ASHER SNGMotor Claims Dept**TAX INVOICE**

Our Ref : SLC551T (1092) Your Ref : -

Dear Sir,

VEHICLE # : SLC551T
ACCIDENT INVOLVING : SLC551T & SKX8822K ALONG PIE TOWARDS TUAS BEFORE STEVEN
EXIT ON 18/2/22

COST OF REPAIR \$17,400.00 (As agreed)

COST OF REPAIR ADD GST 7% \$1,218.00

TOTAL \$18,618.00

Eighteen Thousand Six Hundred Eighteen Singapore Dollars Only

Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation (see note 5) .

For your prompt payment.

Thank you.

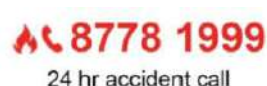
Yours faithfully,
Ryder Auto Pte Ltd



Chan San Choon

Director

DipEng, AAE MIMI, MSAE(Aust)





Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 18 Feb 2022 / 18:30:11

Receipt Date/Time : 18 Feb 2022 / 18:30:10

Tax Invoice/Receipt

Receipt No. : ITNET-00000-220218-003784

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLC551T As at 18 Feb 2022/17:50:00 Insurance Co: EQ INSURANCE COMPANY LTD				
1	Insurance Enquiry - SLC551T Enquiry Fee 20220218182947649993	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
4wvnfwr3			Credit Card	7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 18 Feb 2022 / 18:26:58

Receipt Date/Time : 18 Feb 2022 / 18:26:57

Tax Invoice/Receipt

Receipt No. : ITNET-00000-220218-003771

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - SKX8822K As at 18 Feb 2022/17:50:00 Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - SKX8822K Enquiry Fee 20220218182633991224	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
pdh2jntz			Credit Card	7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

TAX INVOICE

RYDER AUTO PTE LTD - FONG CHON
KIAT

Invoice Number
GR-2022-000817

Invoice Issue Date
03 Mar 2022

Invoice Due Date
10 Mar 2022

Total Amount (\$\$) 27.10
Total GST 7.00% (\$\$) 1.90
Total Amount Incl. of GST (\$\$) 29.00

Bill Type	Reference	Amount (\$\$)	GST 7.00% (\$\$)	Amount Incl. of GST (\$\$)
Sale of Accident Report - Publ	02/03/2022,18/02/2022,SLC551T,SKX8822K	27.10	1.90	29.00
		Total Amount (\$\$)		27.10
		Total GST 7.00% (\$\$)		1.90
		Total Amount Incl. of GST (\$\$)		29.00

*This is a computer generated document.
No signature is required.*

TAX INVOICE

RYDER AUTO PTE LTD - FONG CHON
KIAT

Invoice Number
GR-2022-000688

Invoice Issue Date
22 Feb 2022

Invoice Due Date
01 Mar 2022

Total Amount (\$\$) 27.10
Total GST 7.00% (\$\$) 1.90
Total Amount Incl. of GST (\$\$) 29.00

Bill Type	Reference	Amount (\$\$)	GST 7.00% (\$\$)	Amount Incl. of GST (\$\$)
Sale of Accident Report - Publ	22/02/2022,18/02/2022,SLC551T,SMV92P	27.10	1.90	29.00
		Total Amount (\$\$)		27.10
		Total GST 7.00% (\$\$)		1.90
		Total Amount Incl. of GST (\$\$)		29.00

***This is a computer generated document.
No signature is required.***

AUTOBAY TOWING

1 Kaki Bukit Avenue 6
#01-55 AutoBay @ Kaki Bukit
Singapore 417883
Tel: 9616 8988 (Ah Boon)

CASH SALE

No. _____

Date: 19/2/22

Sold to: _____

SLC 551T**CROWN**

Item	Quantity	Description	Unit Price	Amount
		Auto Hub to Duke Lane		\$120
		Report by Two Trips		
		+ \$100		
		Pd \$26 \$220 - 21/2/22		
E. & O. E.			Sub Total :	
			GST Tax :	
			Total :	\$120

Issued by: _____

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Friday, 17 June 2022 11:25
To: alison_ang@seacare.com.sg
Subject: ACCIDENT INVOLVING SKX 8822K AND SLC 551T / OTHERS ON 18/02/2022

Our Ref: CC6/CTI22001629/Aea3

17 June 2022

CHAN LYE YOONG / ANG CHEN XIANG

Dear Sir/Madam,

ACCIDENT INVOLVING SKX 8822K AND SLC 551T / OTHERS ON 18/02/2022

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher Sng
Case Handler
DID: 6841 6051
Email: ashersng@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)

Hsiao Tong (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Friday, 14 October 2022 11:12 AM
To: Hsiao Tong (LKKAuto)
Subject: FW: [MANDATE REQUEST] RE: SNM22D201314/C02/SKX8822K/TANCHC/ FW: Direct Settlement - Accident Involving SKX8822K (OI : CTI - TBA) AND SLC551T (TP : LKK REF - CC6/CTI22001629/Aea3) on 18/02/2022

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Wednesday, 5 October 2022 10:24 AM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [MANDATE REQUEST] RE: SNM22D201314/C02/SKX8822K/TANCHC/ FW: Direct Settlement - Accident Involving SKX8822K (OI : CTI - TBA) AND SLC551T (TP : LKK REF - CC6/CTI22001629/Aea3) on 18/02/2022

[Strictly Confidential]

Dear Asher,

Please proceed as proposed and settle in breakdown.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Friday, 30 September 2022 4:27 pm
To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [MANDATE REQUEST] RE: SNM22D201314/C02/SKX8822K/TANCHC/ FW: Direct Settlement - Accident Involving SKX8822K (OI : CTI - TBA) AND SLC551T (TP : LKK REF - CC6/CTI22001629/Aea3) on 18/02/2022

[Strictly Confidential]

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Dear Sirs,

We refer to the above matter.

The said chain collision involved 3 vehicles whereby our insured was the last vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **RYDER AUTO PTE LTD**" at \$ **19,914.45 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 39,626.80	\$ 18,618.00
2. Loss of Use (23days x \$60)	\$ 1,840.00	\$ 1,140.00 (19days x \$60)
3. LTA Search Fee	\$ 36.45	\$ 36.45
4. Towing Fee	\$ 120.00	\$ 120.00
Total	\$ 41,623.25	\$ 19,914.45

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 30.09.22 is only for mandate purpose.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Sent: Wednesday, 23 February 2022 15:12

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng

(LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D201314/C02/SKX8822K/TANCHC/ FW: Direct Settlement - Accident Involving SKX8822K (OI : CTI - TBA) AND SLC551T (TP : LKK REF - CC6/CTI22001629/Aea3) on 18/02/2022

[Strictly Confidential]

Hi Mei Kwan,

Enclosed Insd SAS for your necessary action.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 23 February 2022 11:59 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D201314/C02/SKX8822K/TANCHC/ FW: Direct Settlement - Accident Involving SKX8822K (OI : CTI - TBA) AND SLC551T (TP : LKK REF - CC6/CTI22001629/Aea3) on 18/02/2022

Dear all,

Please note that officer in charge for this case is Jacqueline Tan.

Claim no SNM22D201314/C02/SKX8822K/TANCHC.

Dear Jacquelin,

Pls revert LKK.

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 22 February 2022 1:17 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving SKX8822K (OI : CTI - TBA) AND SLC551T (TP : LKK REF - CC6/CTI22001629/Aea3) on 18/02/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLC 551T at M/s Ryder Auto Pte Ltd - Kaki Bukit on 21/02/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.