Mei Kwan (LKKAuto)

From: Tan Chew Chik Jacqueline < jacqueline.tan@sq.cntaiping.com>

Sent: Wednesday, 23 February, 2022 3:12 PM

To: Mei Kwan (LKKAuto); Admin A; Asher Sng (LKKAuto)

Cc: Claims Dept of CTI

Subject: RE: SNM22D201314/C02/SKX8822K/TANCHC/ FW: Direct Settlement - Accident

Involving SKX8822K (OI: CTI - TBA) AND SLC551T (TP: LKK REF -

CC6/CTI22001629/Aea3) on 18/02/2022

Attachments: bill (2).pdf

[Strictly Confidential]

Hi Mei Kwan,

Enclosed Insd SAS for your necessary action.

Thank you.

** Note: Please cc to com when you reply to us.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 23 February 2022 11:59 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com> **Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D201314/C02/SKX8822K/TANCHC/ FW: Direct Settlement - Accident Involving SKX8822K (OI: CTI - TBA) AND SLC551T (TP: LKK REF - CC6/CTI22001629/Aea3) on 18/02/2022

Dear all,

Please note that officer in charge for this case is Jacqueline Tan.

Claim no SNM22D201314/C02/SKX8822K/TANCHC.

Dear Jacquelin,

Pls revert LKK.

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 63896116 | F: (65) 62247175

W: <u>www.sg.cntaiping.com</u> | FB: <u>www.facebook.com/chinataipingsg/</u> | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Tuesday, 22 February 2022 1:17 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving SKX8822K (OI: CTI - TBA) AND SLC551T (TP: LKK

REF - CC6/CTI22001629/Aea3) on 18/02/2022

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Dear Sir / Madam.

We refer to the above matter.

We have inspected TP vehicle SLC 551T at M/s Ryder Auto Pte Ltd - Kaki Bukit on 21/02/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.