

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Thursday, 31 March 2022 1:33 PM
To: 'Pauline Tham'; SUR; 'Chee So Chow'
Cc: 'Claims Dept of CTI'
Subject: RE: SNM22D200754/C02/YQ4157U/CHEESC / FW: Accident involving SJS 105 M & YQ 4157 U on 28/01/2022 (PRE-REPAIR SURVEY REQUEST)
Attachments: SJS105M IA.pdf

Dear Pauline,

Enclosed herewith preliminary advice of SJS 105M.

Kindly assist to create claim in Merimen System.

The make & model is ALFA ROMEO 1300.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Monday, 21 February 2022 10:26 AM
To: 'Pauline Tham' <pauline.tham@sg.cntaiping.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; 'Chee So Chow' <sochow.chee@sg.cntaiping.com>
Cc: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D200754/C02/YQ4157U/CHEESC / FW: Accident involving SJS 105 M & YQ 4157 U on 28/01/2022 (PRE-REPAIR SURVEY REQUEST)

Dear Pauline,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Friday, 18 February, 2022 6:00 PM
To: Assessment Department <assessment@jewmotors.com>; sur@lkkauto.com; 'assignments' <assignments@lkkauto.com>; Nivitha (LKK Auto) <admin-d@lkkauto.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>
Cc: claims@jewmotors.com; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin Department

<admin@jewmotors.com>

Subject: RE: SNM22D200754/C02/YQ4157U/CHEESC / FW: Accident involving SJS 105 M & YQ 4157 U on 28/01/2022 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Hi John

Thanks for reply.

Hi LKK

Please conduct PRS.

Please note that workshop did not provide us any third party details, accident statement or photographs.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Assessment Department <assessment@jewmotors.com>

Sent: Friday, February 18, 2022 5:45 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: claims@jewmotors.com; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin Department <admin@jewmotors.com>

Subject: Re: SNM22D200754/C02/YQ4157U/CHEESC / FW: Accident involving SJS 105 M & YQ 4157 U on 28/01/2022 (PRE-REPAIR SURVEY REQUEST)

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WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assign Taufikh from LKK to conduct the survey.

Thank you.

Regards,

JOHN
Motor Claims Department
Tel: 9199 7483

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Fri, 18 Feb 2022 at 17:35, Pauline Tham <pauline.tham@sg.cntaiping.com> wrote:

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua (LKK)	Gary Soon (FTA)
Kenneth Kong (LKK)	Chow Bo Xiong (FTA)
Adrian Ling (LKK)	Ben Chua (FTA)
Mohd Taufikh (LKK)	Ng You Han (FTA)
Steve Chen (LKK)	Henry Ng (FTA)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Assessment Department <assessment@jewmotors.com>
Sent: Friday, 18 February 2022 9:09 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Claims Department <claims@jewmotors.com>
Subject: Re: Accident involving SJS 105 M & YQ 4157 U on 28/01/2022 (PRE-REPAIR SURVEY REQUEST)

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WITHOUT PREJUDICE,

Dear Sir / Mdm,

May I have the list of surveyors please.

Thank you.

Regards,

JOHN
Motor Claims Department
Tel: 9199 7483

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On Thu, 17 Feb 2022 at 09:48, Assessment Department <assessment@jewmotors.com> wrote:

Without Prejudice

Dear Sir/ Mdm.,

We refer to the above matter.

We represent our client, to notify you of the aforesaid accident involving our client's vehicle SJS105M and your insured's vehicle YQ4157U on 28/01/2022 at 1705HRS along 504 JURONG WEST ST 51 CARPARK.

This serves as a **NOTICE** that we are claiming against YQ4157U for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 60 Jalan Lam Huat #03-72 Carros Centre Singapore 737869

Contact Person: JOHN (9199 7483)

Contact Email: assessment@jewmotors.com

VEH IN (Date & Time) : 17/02/2022

PRS ARRANGEMENT (Date & Time) : 18/02/2022 after 1400hrs

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

JOHN

Motor Claims Department
Tel: 9199 7483