

Meng Yan (LKK Auto)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Sent: Friday, 18 February, 2022 4:55 PM
To: Suann; SUR; assignments
Cc: Claims Dept of CTI; Chong Boon Sen; 'Billy'
Subject: RE: SNM22D201223/C02/GBG6366U/TANCHC / FW: [Spam-pop3] FW: TP CLAIMS - SJP7938X AGAINST GBG6366U DOA 09/02/2022
Attachments: EST.pdf

WITHOUT PREJUDICE

Dear Suanne,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr. Taufikh conduct the PRS.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Suann <suann@movva.com.sg>
Sent: Friday, 18 February 2022 5:07 PM
To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; 'Billy' <billy@moval.com.sg>

Subject: RE: SNM22D201223/C02/GBG6366U/TANCHC / FW: [Spam-pop3] FW: TP CLAIMS - SJP7938X AGAINST GBG6366U DOA 09/02/2022

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Dear Jacqueline,

Please arrange Mohd Taufikh (LKK) to survey our client vehicle SJP7938X.

Thank you

Best Regards

Suanne Chiu



Claims Asst. Manager

MOVA Automotive Pte Ltd

Tel: +65 6262 3377 ext - 0

Fax: +65 62643151



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From: Tan Chew Chik Jacqueline [<mailto:jacqueline.tan@sg.cntaiping.com>]

Sent: Friday, 18 February 2022 11:05

To: Suann

Cc: Claims Dept of CTI; Chong Boon Sen

Subject: RE: SNM22D201223/C02/GBG6366U/TANCHC / FW: [Spam-pop3] FW: TP CLAIMS - SJP7938X AGAINST GBG6366U DOA 09/02/2022

Without Prejudice

Our reference: SNM22D201223/C02/GBG6366U/TANCHC

Your reference: SJP7938X

Dear Sirs,

ACCIDENT INVOLVING GBG6366U & SJP7938X ON 09/02/2022

We refer to your email of 17/02/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Sent: Friday, 18 February 2022 11:03 AM

To: Suann <suann@mova.com.sg>; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D201223/C02/GBG6366U/TANCHC / FW: [Spam-pop3] FW: TP CLAIMS - SJP7938X AGAINST GBG6366U DOA 09/02/2022

Without Prejudice

Dear Jacqueline,

Please conduct PRS for SJP7938X. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Jacqueline Tan 63896185.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Suann <suann@nova.com.sg>
Sent: Thursday, 17 February 2022 9:46 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: FW: [Spam-pop3] FW: TP CLAIMS - SJP7938X AGAINST GBG6366U DOA 09/02/2022

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Dear sir / madam,

My client confirmed the timing is morning 0812hrs.
Please check with your insured. Thank you



From: Swaminathan B [<mailto:swaminathb@gmail.com>]
Sent: Thursday, 17 February 2022 9:16
To: Suann
Subject: Re: FW: [Spam-pop3] FW: TP CLAIMS - SJP7938X AGAINST GBG6366U DOA 09/02/2022

Hi, happened on 9th Feb 0812am (morning), thanks

Thank you

Best Regards
Suanne Chiu
Claims Asst. Manager
MOVA Automotive Pte Ltd
Tel: +65 6262 3377 ext - 0
Fax: +65 62643151



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From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]
Sent: Monday, 14 February 2022 1:24 PM
To: Nitha
Subject: RE: TP CLAIMS - SJP7938X AGAINST GBG6366U DOA 09/02/2022

Without Prejudice

Dear Sir,

Note tp accident timing 8am. We have a case insured reported 09/02/2022 14:00hrs.

Pls check with your client and confirm accident timing, and amend for your client if necessary.

Pls update us on confirmation of accident date and timing to process pri.

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Thank you

Chong Boon Sen
Claims Department

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From: Nitha <nitha@mov.com.sg>
Sent: Saturday, 12 February 2022 11:39 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: billy@mov.com.sg; 'Suann' <suann@mov.com.sg>
Subject: RE: TP CLAIMS - SJP7938X AGAINST GBG6366U DOA 09/02/2022

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Dear All,

Please kindly ignore previous attachment of estimate and refer to this attached estimate.

Best Regards,

Nitha

Claims Officer
Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314



From: Nitha [<mailto:nitha@mov.com.sg>]
Sent: Saturday, 12 February 2022 11:33 AM
To: 'Claims Dept of CTI'
Cc: 'billy@mov.com.sg'; 'Suann'
Subject: TP CLAIMS - SJP7938X AGAINST GBG6366U DOA 09/02/2022

Dear All,

Kindly assign officer in charge and assign surveyor for the above mention case.

Best Regards,

Nitha

Claims Officer
Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314

