

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims**  
**Yr Ref: CC3/AIG22001596/ps3 (GBE2555C)**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/TP/0119/2022/NH

From  
Telephone +65 -  
Telefax +65 -  
Email  
Our Dept  
Our Ref

16-Jun-2022 Date  
1 Total Pages

Dear Sir,

**RE: INSURANCE CLAIM FOR SLP 7146 R - Audi A4 SEDAN 1.4 TFSI S-TRONIC**

With reference to the above-mentioned vehicle, no. **SLP 7146 R**, claimant, **Mr. Teo Chuan Ming**, please find the related document per attached.

1. A copy of the Original invoice no. 85017531 – S\$ 3,581.08.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. Loss of Use – S\$ 180.00 (S\$ 60.00 x 3 working days)
5. A copy of the GIA search – S\$ 2.00

Premium Automobiles Pte Ltd,  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encl  
AIG Insurance – SLP 7146 R

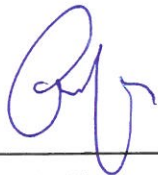
**AUTHORISATION TO ACT**  
**(AIG Express Third Party Claim)**

I, TEO CHUAN MING (the third party claimant) of 6 BISHAN ST 25  
#12-10, S(573975) (address), owner of SLP7146R (vehicle no.)  
hereby authorize PREMIUM AUTOMOBILES PTE LTD ("the workshop") to act for me  
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle  
no. SLP7146R that was damaged pursuant to the accident which occurred on 16/2/2022  
(date) along AYE (MCE) BEFORE ALEXANDRA ROAD EXIT, LANE 1 (location) involving vehicle no/s  
GBE2555C ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit  
and the workshop is further authorized to receive payment further to settlement of my claim with  
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this 22 (day) of Feb (month) 2022 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, PREMIUM AUTOMOBILES PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$3,581.08 (Repair Cost), S\$180.00 (Loss of Use/Rental), S\$2.00 (Disbursement) for vehicle no. SLP 7146R that was damaged pursuant to the accident which occurred on 16/02/2022 (date) along AYE (MCE) BEFORE ALEXANDRA ROAD EXIT, LANE 1 (location) involving vehicle no/s GBE 2555C. This is pursuant to the inspection conducted on 22/02/2022 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner TEO CHUAN MING (the third party claimant”) of vehicle no. SLP 7146R make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

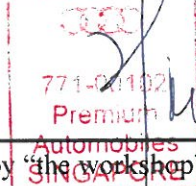
We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLP 7146R (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 23<sup>RD</sup> (day) of JUNE (month) 2022 (year)

  
\_\_\_\_\_  
Signed by appointed surveyor

  
\_\_\_\_\_  
Signed by “the workshop” (with chop)

# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733  
Co. & GST Reg. No.: 199902271W

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Main Telephone 6388 2323  
Main Telefax 6841 1183

**Customer Service**  
Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

## INS TAX INVOICE

Page 1 11:45

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85017531  Date : 15/06/2022  Order : SLP7146R  Term : 30	Account: A0006 (T 0)  AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No: SLP7146R (V 33912) Regn Date: 15/06/2017 Mileage: 66918 WIP No.: 12258

Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF45HA161698 Engine: CVN 038477 Dept: u

You have been assisted by :- UB-Tony Foong ( 33 )

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: BODY TO REMOVE AND TRANSFER REAR PARKING AID AND REAR LID KICK SENSOR.CHECK FUNCTION.	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER.	550.00	1.00	550.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A8W5807067A GRU	COVER Less 020%	1.00	2181.00	1,744.80

Parts 1,744.80  
Labour 0.00  
Sublet 1,602.00  
Menus 0.00  
Lubricant 0.00

Sub-Total 3,346.80

7% GST 234.28

Grand Total 3,581.08



Received by

For & on behalf of  
Premium Automobiles Pte Ltd

## INSURER ENQUIRY

## Find insurer

Vehicle reg. no.

GBE2555C

Date of Accident

16/02/2022 16:00

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Period of Insurance

AIG Asia Pacific Insurance Pte....

Period of Insurance

09/02/2022 - 08/02/2023

Requested By

FOONG CHIN FONG (PREMIUM ...

Requested Date

17/02/2022 13:20

## Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

## General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 23 February 2022 9:12 AM  
**To:** abiandabi83@yahoo.com.sg  
**Subject:** Claim Notification - ACCIDENT INVOLVING GBE 2555C(AIG) AND SLP 7146R AT/ALONG AYE TWDS CTE AFTER ALEXANDRA EXIT ON 16/02/2022

23 Feb 2022

**DOUBLE-A CONSTRUCTION (PTE) LTD**  
Driver: SANTHANAM ARUL STALIN

*[By Email Only]*

Dear Sir/Madam,

**You Ref: GBE2555C**

**Our Ref: CC3/AIG22001596/ps3**

**ACCIDENT INVOLVING GBE 2555C(AIG) AND SLP 7146R AT/ALONG AYE TWDS CTE AFTER ALEXANDRA EXIT ON 16/02/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SLP7146R against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as it is a head-to-rear collision. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost. Please be assured that we will do our due diligence to mitigate the cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	18 Feb 2022 14:35	<b>Clm Dtl Modified</b>	Claimant's Name: -> TEO CHUAN MING.	[A] Lee Su Li
2	18 Feb 2022 14:35	<b>Clm Veh Model Changed</b>	(204616) AUDI A4 1.4 TFSI S TRONIC (A).	[A] Lee Su Li
3	18 Feb 2022 14:35	<b>Clm Created</b>	Reg No: SLP7146R. Acct Date: 2022/02/16. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Premium Automobiles Pte Ltd (UBI)	[A] Lee Su Li
4	18 Feb 2022 14:35	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	18 Feb 2022 14:35	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/03/01	[A] Lee Su Li
6	18 Feb 2022 14:35	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	18 Feb 2022 14:35	<b>Clm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	18 Feb 2022 14:35	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	18 Feb 2022 14:36	<b>Label Added</b>	(23):Express.	[A] Lee Su Li
10	18 Feb 2022 14:36	<b>Adj Adjuster Assigned</b>	[None] -> ACCUSER4	[A] Lee Su Li
11	06 Jun 2022 08:44	<b>Adj Adjuster Assigned</b>	ACCUSER4 -> ADRIAN LING	[A] CHEW HSIAO TONG
12	16 Jun 2022 16:00	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
13	16 Jun 2022 16:00	<b>Clm Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	16 Jun 2022 16:00	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2017/06/15.	[A] JOANNE LEE KHANG MIN
15	16 Jun 2022 16:00	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
16	17 Jun 2022 08:22	<b>Adj Mandate Request</b>	Cur.Req:3763.08:Liability: 100%(B27) *Quantum: (a)CORw/GST: \$3,581.08 + (b)LOU(3days x \$60.00): \$180.00 + (c)Search fee: \$2.00 = Total: \$3,763.08 *3 recommendation repair days. *For your approval please.	[A] CHEW HSIAO TONG
17	17 Jun 2022 08:45	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/03/01	[I] MdNoor, Norsiah
18	17 Jun 2022 08:45	<b>Adj Mandate Set</b>	Approved:3763.08.	[I] MdNoor, Norsiah

Date From    Date To    Audit Type  

### ACTIVITY

[23/02/2022 09:22] CHEW HSIAO TONG:  
100% B27

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2767559	21 Feb 2022 17:26:57	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLP7146R	GBE2555C	11.00
2805330	16 Jun 2022 16:00:51	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLP7146R	GBE2555C	11.00

