### Meng Yan (LKK Auto)

From: Tan Chew Chik Jacqueline < jacqueline.tan@sq.cntaiping.com>

Sent: Friday, 18 February, 2022 10:10 AM

**To:** cindy.tan@kannansg.com.sg; assignments; SUR

Cc: Claims Dept of CTI

Subject: RE: SNM22D201221/C02/SKW7431S/TANCHC / RE: Yref: SKW 7431S ORef:

KSG/5563/2022/S/ct

### **WITHOUT PREJUDICE**

Dear Cindy,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr. Adrian conduct the PRS.

Thank you.

#### **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

# Jacqueline Tan

Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: cindy.tan@kannansg.com.sg <cindy.tan@kannansg.com.sg>

Sent: Friday, 18 February 2022 10:03 AM

To: Tan Chew Chik Jacqueline < jacqueline.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D201221/C02/SKW7431S/TANCHC / RE: Yref: SKW 7431S ORef: KSG/5563/2022/S/ct

<sup>\*\*</sup> Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Dear Sirs / Mdm

#### WITHOUT PREJUDICE

RE: PROPERTY DAMAGE CLAIM

CLAIMANT: SG VEHICLE RENTAL PRIVATE LIMITED

ACCIDENT INVOLVING VEHICLE NO. SMZ 7650L & SKW 7431S ALONG BLOCK 248 BANGKIT ROAD CARPARK ON 16

FEBRUARY 2022 AT 0845 HRS PRE-REPAIR INSPECTION NOTICE

We refer to the above matter and to your email dated 18 February 2022.

We are instructed to propose using Mr Adrian Ling from LKK as the single joint expert as listed in your said email.

Kindly contact Mr Lim at 9786 4483 to arrange for the pre-repair inspection soonest possible.

Regards

Cindy Tan
On behalf of Mr Kannan

M/S KANNAN SG Advocates & solicitors 50 Chin Swee Road #08-03 Thong Chai Building Singapore 169874

TEL: (+65) 6429 0253 FAX: (+65) 6223 1660

\*

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\*

\*

From: Tan Chew Chik Jacqueline < <u>jacqueline.tan@sg.cntaiping.com</u>>

**Sent:** Friday, 18 February 2022 9:48 am **To:** cindy.tan@kannansg.com.sg

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D201221/C02/SKW7431S/TANCHC / RE: Yref: SKW 7431S ORef: KSG/5563/2022/S/ct

Without Prejudice

Our reference: SNM22D201221/C02/SKW7431S/TANCHC

Your reference: KSG/5563/2022/S/ct

Dear Sirs,

ACCIDENT INVOLVING SKW7431S & SMZ 7650L ON 16/02/2022

We refer to your email of 17/02/2022.

Kindly note the following:-

- 1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
- 2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

- 3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
- 4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
- 5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Regards,

## Jacqueline Tan

Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

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From: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Sent: Friday, 18 February 2022 9:44 AM

To: cindy.tan@kannansg.com.sg; Tan Chew Chik Jacqueline <a href="mailto:jacqueline.tan@sg.cntaiping.com">jacqueline.tan@sg.cntaiping.com</a>

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

**Subject:** O/R: SNM22D201221/C02/SKW7431S/TANCHC / RE: Yref: SKW 7431S ORef: KSG/5563/2022/S/ct

<sup>\*\*</sup> Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

Without Prejudice Save as to costs

Dear Jacqueline,

Please conduct PRS for SMZ7650L. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Jacqueline Tan 63896185.

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Thank you

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: <a href="mailto:cindy.tan@kannansg.com.sg">cindy.tan@kannansg.com.sg</a>

Sent: Thursday, 17 February 2022 12:04 pm

To: Claims Dept of CTI < <a href="mailto:claimsdept@sg.cntaiping.com">claims Dept of CTI < <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> Subject: Yref: SKW 7431S ORef: KSG/5563/2022/S/ct

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Dear Sirs / Mdm <u>WITHOUT PREJUDICE</u>

RE: PROPERTY DAMAGE CLAIM

CLAIMANT: SG VEHICLE RENTAL PRIVATE LIMITED

ACCIDENT INVOLVING VEHICLE NO. <u>SMZ 7650L</u> & SKW 7431S ALONG BLOCK 248 BANGKIT ROAD CARPARK ON 16

FEBRUARY 2022 AT 0845 HRS PRE-REPAIR INSPECTION NOTICE

We act for M/s SG Vehicle Rental Private Limited, the owner of motor vehicle No. SMZ 7650L, which was involved in the aforesaid accident.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle at our clients' workshop. The details are as follows:-

Place: M/s Automobile Hub Enterprise \_

1 Kaki Bukit Avenue 6 #02-11 Autobay@Kaki Bukit

Singapore 417883

Contact Person: Mr Lim - 9786 4483

If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Kindly revert.

Regards

Cindy Tan
On behalf of Mr Kannan

M/S KANNAN SG Advocates & solicitors 50 Chin Swee Road #08-03 Thong Chai Building Singapore 169874

TEL: (+65) 6429 0253 FAX: (+65) 6223 1660

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