

Meng Yan (LKK Auto)

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Sent: Thursday, 17 February, 2022 5:25 PM
To: Ezlyna; assignments@lkkauto.com; sur@lkkauto.com
Cc: Tan Chew Chik Jacqueline
Subject: RE: OUR REF: SNM22D201204/C02/SJW271U/TANCHC & YOUR REF:CLLC.PD.038.2022 -SMZ7395Z, CONDUCT PRS
Attachments: PRI CLLC.PD.038.2022.pdf

Without Prejudice

Dear Sir/Madam

We are not agreeable to your choice of surveyor.

We will appoint LKK to conduct PRS on without prejudice basis.

Note: Our insured had not reported the accident.

Dear LKK

Please arrange to conduct PRS on without prejudice basis.

Oiic – Jacqueline Tan

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Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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-----Original Message-----

From: Ezlyna <ezlyna@centrollc.com.sg>
Sent: Thursday, 17 February 2022 5:22 pm
To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Subject: Re: OUR REF: SNM22D201204/C02/SJW271U/TANCHC & YOUR REF:CLLC.PD.038.2022 -SMZ7395Z, CONDUCT PRS

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WITHOUT PREJUDICE

Dear Sirs,

We refer to the above matter and your email of even date.

Our client is not agreeable with your list of surveyors.
However, our client would like to propose the surveyors for SJE as below:

1. PAL'S Appraiser Pte Ltd
2. LCW Appraiser Pte Ltd
3. MC-Coy Appraiser Pte Ltd
4. Treasure Appraiser Pte Ltd
5. United Appraisal and Management Pte Ltd
6. CL Appraiser Pte Ltd
7. ST Appraisal Services
8. Constant Appraiser Services
9. Aeon Auto Consultants LLP

Please let us know within two (2) working days whether you are agreeable to the appointment of any of the above motor surveyors as a single joint expert.
Thank you.

Warmest Regards,
Ezlyna (Lyna)

M/s Centro-Legal Law Corporation

151 Chin Swee Road
#02-21 Manhattan House
Singapore 169876
Tel: 6235 0633
Fax: 6235 6939

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On 2022-02-17 17:18, Cecilia Lee Peng Geok wrote:

- > Without Prejudice
- >
- > Our reference: SNM22D201204/C02/SJW271U/TANCHC
- >
- > Your reference: SMZ7395Z
- >
- > Dear Sirs,
- >
- > We refer to your email of 17/02/2022.
- >
- > Kindly note the following:-

>

> * We would like to conduct pre-repair survey of the vehicle at
> the appointed workshop.

>

> * We propose the following list of surveyors to be nominated as
> the Single Joint Expert to conduct survey of the claimant's vehicle:-

>

> 1. Gary Soon (FTA)

>

> 6. Marcus Chua (LKK)

>

> 2. Chow Bo Xiong (FTA)

>

> 7. Kenneth Kong (LKK)

>

> 3. Ben Chua (FTA)

>

> 8. Adrian Ling (LKK)

>

> 4. Ng You Han (FTA)

>

> 9. Mohd Taufikh (LKK)

>

> 5. Henry Ng (FTA)

>

> 10. Steve Chen (LKK)

>

> * If we do not hear from you within two days of this letter, you
> shall have deemed to have agreed that the surveyor appointed by us
> shall be Single Joint Expert for this matter.

>

> * As per the NIMA Protocol, the survey by our appointed surveyor
> would include survey of your vehicle pre-repair, after it is
> dismantled, and post repairs. Hence, you need to provide us / our
> surveyors with the list of items that were damaged and required to be
> replaced or repaired to facilitate an effective survey.

>

> * As stated above, please inform us and our surveyor after the
> claimant's vehicle had been repaired so that our surveyor can carry
> out post repair inspection before the vehicle is returned to your
> client. Please co-ordinate with our surveyor immediately after the
> repair is completed.

>

> Thank you.

>

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> handling hardcopy documents. All correspondence should be made via
> email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any
> inconvenience caused is much regretted.

>

> Best Regards,

>

> Cecilia Lee

>
> Senior Executive
>
> Claims Department
>
> China Taiping Insurance (Singapore) Pte. Ltd.
>
> 3 Anson Road #15-00 Springleaf Tower Singapore 079909
>
> DID: (65) 6389 6530 | F: (65) 6224 7175
>
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> From: Natalie Leong <natalie.leong@sg.cntaiping.com>
> Sent: Thursday, 17 February 2022 5:14 pm
> To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>; Tan Chew
> Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>;
> ezlyna@centrollc.com.sg
> Subject: OUR REF: SNM22D201204/C02/SJW271U/TANCHC & YOUR
> REF:CLLC.PD.038.2022 -SMZ7395Z, CONDUCT PRS
>
> Without Prejudice
>
> via email only
>
> Dear Cecilia
>
> Please refer to the below email.
>
> Please conduct PRS SMZ7395Z soonest possible on behalf of Jacqueline.
>
> Please contact our claims department Jacqueline Tan at 6389 6185, the
> officer in charge.
>
> *kindly quote our claim reference number when replying*
>
> NOTICE :

>

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> sending hardcopy documents to us as delay is to be expected for

> handling hardcopy documents. All correspondence should be made via

> email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any

> inconvenience caused is much regretted.

>

> Thank you

>

> Natalie Leong

>

> Claims Department

>

> China Taiping Insurance (Singapore) Pte. Ltd.

>

> 3 Anson Road #15-00 Springleaf Tower Singapore 079909

>

> DID: (65) 63896116 | F: (65) 62247175

>

> W:

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> -----Original Message-----

>

> From: Ezlyna <ezlyna@centrollc.com.sg>

>

> Sent: Thursday, 17 February 2022 3:22 pm

>

> To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

>

> Subject: PRI (YR VEH NO:SJW271U) OUR REF:CLLC.PD.038.2022 -SMZ7395Z

> DOA:15.02.2022

>

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> click links or open attachments unless you recognize the sender and

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>

> WITHOUT PREJUDICE

>
> Dear Sirs,
>
> NOTICE TO INSURANCE TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING
> DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASE
>
> We act for VOULEZCARS, the owner of motor vehicle SMZ7395Z, who has
> appointed us to act on their behalf to claim against your insured's
> vehicle no. SJW271U in regards to the road traffic accident on
>
> 15.02.2022 @1710hrs.
>
> Please be informed that the said motor vehicle can be inspected at:-
>
> NEO AUTOMOTIVE PTE LTD
>
> 53 Ubi Ave 1, #05-44 Paya Ubi Industrial Park Singapore 408934
>
> Tel: 6385 5262 Fax: 6385 8262
>
> Kindly contact: Mrs Neo at Tel: 9091 4853
>
> Please note that if you fail to conduct the pre-repair inspection
> within the next 2 working days excluding any intervening Saturday,
> Sunday or Public Holiday, the said workshop will commence repairs
> thereafter without further reference to you.
>
> --
>
> Warmest Regards,
>
> Ezlyna (Lyna)
>
> M/s Centro-Legal Law Corporation
>
> 151 Chin Swee Road
>
> #02-21 Manhattan House
>
> Singapore 169876
>
> Tel: 6235 0633
>
> Fax: 6235 6939
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