

**RE: OUR REF: GBL3732P POLICY NO: DHOM120060922100 - KINDLY ARRANGE OD SURVEY** Our ref: M12D17762202

LEE KATIE <katielee@uoi.com.sg>

Wed 23/2/2022 5:09 PM

To: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>

Cc: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; WONG JOSEPHINE <josephinewong@uoi.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Dear Denise,

Please proceed to authorize repair.

Notice

-  
Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Regards,

**Katie Lee**

Senior Manager

Claims



United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909

Main • (65) 6222 7733 | DID • (65) 6490 9318 | Fax • (65) 6327 3872 | Email • [katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)

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**From:** Denise Tay (LKKAUTO) <denisetay@lkkauto.com>

**Sent:** Wednesday, 23 February 2022 11:50 AM

**To:** Admin-D (LKKAUTO) <admin-d@lkkauto.com>; WONG JOSEPHINE <josephinewong@uoi.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

**Cc:** LEE KATIE <katielee@uoi.com.sg>

**Subject:** Re: OUR REF: GBL3732P POLICY NO: DHOM120060922100 - KINDLY ARRANGE OD SURVEY Our ref: M12D17762202

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Dear Sir/Madam,

Enclosed documents for your review **GBL3732P**

We did not authorise repair

Please let us have your approval

Repair on part by part

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: [6256-3561](tel:6256-3561) | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Friday, 18 February 2022 11:36 am

**To:** 'WONG JOSEPHINE' <[josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'LEE KATIE' <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>

**Subject:** RE: OUR REF: GBL3732P POLICY NO: DHOM120060922100 - KINDLY ARRANGE OD SURVEY Our ref: M12D17762202

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** WONG JOSEPHINE <[josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)>

**Sent:** Friday, 18 February, 2022 11:22 AM

**To:** [sur@lkkauto.com](mailto:sur@lkkauto.com); [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Cc:** CYS <[cysauto@singnet.com.sg](mailto:cysauto@singnet.com.sg)>; LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>

**Subject:** FW: OUR REF: GBL3732P POLICY NO: DHOM120060922100 - KINDLY ARRANGE OD SURVEY Our ref: M12D17762202

Without Prejudice

Dear LKK

Kindly assist to survey own damage's vehicle .

Details of survey as email below . Thanks

OD excess is \$500.

[Notice](#)

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

## Josephine Wong

Executive

Claims



United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909

Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3872 | Email • [josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)

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**From:** CYS <[cysauto@singnet.com.sg](mailto:cysauto@singnet.com.sg)>

**Sent:** Friday, February 18, 2022 10:32 AM

**To:** WONG JOSEPHINE <[josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)>

**Subject:** OUR REF: GBL3732P POLICY NO: DHOM120060922100 - KINDLY ARRANGE OD SURVEY

CAUTION: This email originated from outside of the organization. **Do not click links or open** attachments unless you recognize the sender and know the content is safe.

Dear Ms Josephine Wong,

**WITHOUT PREJUDICE**

Attached herewith estimate and accident report for your attention.

Kindly arrange OD survey at 38 Woodlands Industrial Park E1 #07-17 S(757700).

Thanks

Regards,

Ms Tee Wee Sin



**CYS AUTOMOBILE SERVICES PTE LTD**

38 Woodlands Industrial Park E1 #07-17 S(757700)

Tel: 62192098 Fax: 62192096

Email: [cysauto@singnet.com.sg](mailto:cysauto@singnet.com.sg)