

Our Ref: GBF4156C220216

Date: 13/03/2022

Your Ref:

China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road #16-00
Springleaf Tower
Singapore 079909

Attn: Motor Claims Department

Dear Sir / Madam

Traffic Accident Along Upper Serangoon Road
Involving GBF4156C **and** GBB7561S **On** 16/02/2022

We/I, Messers **Goldbell Leasing Pte Ltd** (ROC No: **199001196N**), the registered owners of m/vehicle GBF4156C at all material times of the above accident. Our/my vehicle was surveyed by "China Taiping" authorized appraiser and we/I based our/my claims on his recommendation for S\$ 4,500-00 being the repair for 04 Days (Strictly on a Without Prejudice Basis).

We / I have ascertained that you were the insurers of the driver of m/vehicle GBB7561S when the same was involved in the aforesaid accident with our/my m/vehicle – GBF4156C.

We/I whereby you are the insurers of m/vehicle GBB7561S and the driver/owner was caused solely by the negligence of your insured and as a result there of our / my m/vehicle – GBF4156C has suffered loss and damage as follows:

Cost of repairs	S\$	<u>4,500-00</u>
LOU for pre-repair notice 02 days @ S\$ <u>60-00</u>		<u>120-00</u>
LOU Fee for <u>04</u> days @S\$ <u>60-00</u>		<u>240-00</u>
Rental Fee Invoice No: _____		_____
GIA / LTA search fee		<u>2-00</u>
Towing Fee (Cash Sale No: _____)		_____
Total Amount	S\$	<u>4,862-00</u>

We/I enclose herewith copies of the supporting documents for vehicle no. GBF4156C as follows:-

- (i) Motor Accident Report & Documents;
- (ii) Repair Invoices;

Kindly look into the matter and let us/me hear from you on the settlement of our/my claims as soon as possible.

Please remit us/me your settlement sum in favor of M/s **Liu's Brother Auto Engineering Workshop**. Forward the cheque to No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883.

Thank you.

Yours faithfully,


f-----

The owner of m/vehicle GBF4156C
Messers **Goldbell Leasing Pte Ltd**
cc. Liu's Bro Auto Engineering Workshop

Authorization To Act

Attn: Motor Claims Department

China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road #16-00
Springleaf Tower
Singapore 079909

I / We, Messers **Goldbell Leasing Pte Ltd** ("the third party claimant") No. 59 Senoko Road Singapore 758123 (address), owner of GBF4156C (vehicle no.) hereby authorize **Liu's Brother Auto Engineering Workshop** ("the workshop") to act for me/us with respect to my / our claim for repair costs and / or rental and/or loss of use ("claim") for my / our vehicle no. GBF4156C that was damaged pursuant to the accident which occurred on 16/02/2022 (date) along Upper Serangoon Road (location) involving 16/02/2022 ("the accident").

I / We further authorize the workshop to settle my / our above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my / our claim with payment cheque / s being made in favour of the workshop.

I / We further acknowledge that any settlement the workshop may reach on my / our behalf is on a without prejudice and without admission of liability basis insofar as the driver / owner / insurers of the other vehicle / s is concerned.

Dated this 18th day of October (month) 20 22 (year)

3rd Party Claimant:

Workshop:


Signature: 

Name: Goldbell Leasing Pte Ltd

Address: No. 59 Senoko Road

Singapore 758123

Nric/ROC No: 199001196N

Signature: 

Name: Liu's Brother Auto Engineering Workshop

Address: No. 1 Kaki Bukit Avenue 6

AutoBay @ Kaki Bukit

#01-01 Singapore 417883

ROB No: 53291793J

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00015852200 Claim No : SNM22D201191/C02/GBB7561S/CHEESC

Claimant : GOLDBELL LEASING PTE LTD

Amount : **S\$4,800.00**
Singapore Dollars Four Thousand Eight Hundred Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : GBF4156C
Insured Vehicle No. : GBB7561S

Date of Loss : 16/02/2022
Place of Accident : UPPER SERANGOON ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : GRASSLAND LANDSCAPE FLORAL
Driver Name : TAN AH HUI

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 4,800.00
	=====
TOTAL	S\$ 4,800.00
	=====

Claimant Name : Goldbell Leasing Pte Ltd NRIC No : XXXXXX196N

Signature :  Date : 18/10/2022

**Liu's Brother Auto Engineering Workshop**

No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883

UEN No: 53291793J

liusbro@gmail.com

Tel: 67411730

FINAL BILL

Name: China Taiping Insurance (Singapore) Pte Ltd
 Address Motor Claims Department
 3 Anson Road #16-00
 Springleaf Tower Singapore 079909

Ref Date: 03-03-2022
 Ref No: GBF4156C220216
 Vehicle No: GBF4156C
 Model / Make: Fiat Doblo
 Maxi 1.6 MTJ AMT Glaze

Item #	Damaged Area	Description	Unit Price	Qty	Estimation / Quotation	N / SN	Cost Of Repair
1	Rear	Bumper	\$ 745.00	1	\$ 745.00		\$ -
2		Bumper Clips 1 set	\$ 65.00	1	\$ 65.00	SN	\$ -
3		Bumper Reinforcement	\$ 475.30	1	\$ 475.30		\$ -
4		Bumper Reverse Sensor	\$ 220.00	1	\$ 220.00	SN	\$ -
5	Rear Rh	Tailgate	\$ 1,895.90	1	\$ 1,895.90		\$ -
6		Tailgate Weatherstrip	\$ 297.00	1	\$ 297.00		\$ -
7		Tailgate Outer Garnish	\$ 321.80	1	\$ 321.80		\$ -
8		Tailgate "Fiat" Emblem	\$ 87.80	1	\$ 87.80		\$ -
9		Tailgate "Professional" Emblem	\$ 163.50	1	\$ 163.50		\$ -
10		Tailgate "6 PAX" Sticker	\$ 15.00	1	\$ 15.00	SN	\$ -
11		Tailgate Glass Sealant	\$ 80.00	1	\$ 80.00	SN	\$ -
12		Reflector	\$ 98.60	1	\$ 98.60		\$ -
13		Tailgate Glass	\$ 540.00	1	\$ 540.00		\$ -
14		Tailgate Wiper Motor	\$ 428.00	1	\$ 428.00		\$ -
15	Rear Lh	Tailgate Outer Garnish	\$ 279.00	1	\$ 279.00		\$ -
16		Tailgate "70 KM/H" Sticker	\$ 15.00	1	\$ 15.00	SN	\$ -
17		Tailgate Glass Sealant	\$ 80.00	1	\$ 80.00	SN	\$ -
18		Labor for Panel Beating, Cut, Weld, Straighten & Replacing Parts Etc			\$ 800.00		\$ -
19		To putty & spray painting & including touch up paint on accident affected areas			\$ 800.00		\$ -
20		Remove and refix rear Rh & Lh tailgate components & wiper mechanism			\$ 160.00		\$ -
21		Remove and refix rear reverse sensor			\$ 100.00		\$ -
22		To apply Rust Proofing, reseal tuff-coating treatment on accident area			\$ 80.00		\$ -
23		Remove & reinstall Rear Rh & Lh Windscreen Glass to facilitate repairs			\$ 240.00		\$ -

Total Parts & Labour of estimate for damaged vehicle

\$ 7,986.90

Total amount in Lumpsum Basis for repaired vehicle

\$ 4,500.00

SDI Four Thousand Five Hundred Only



Liu's Bro Auto Engrg Wks

INSURER ENQUIRY


% RESULT & RECEIPT

Find
insurer

Vehicle reg. no.

gbb7561s

Date of Accident

16/02/2022 

Reset

TP Insurer Enquiry

Insurance China Taiping Insurance (Sing...

Period of Insurance 21/01/2022 - 25/01/2023

Requested By Susan Low (Liu's Brother Auto...

Requested Date 17/02/2022 14:18

Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

OK

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 3 March 2022 10:26 AM
To: grassland.lf@gmail.com
Subject: Claim Notification - ACCIDENT INVOLVING GBB 7561S (CHINA TAIPING) AND GBF 4156C AT/ALONG UPPER SERANGOON ROAD TOWARDS CITY ON 16/02/2022

03 March 2022

M/s Grassland Landscape Floral
Driver: Tan Ah Hui

[By Email Only]

Dear Sir/Madam,

You Ref: GBB7561S

Our Ref: CC6/CTI22001576/Ups3

ACCIDENT INVOLVING GBB 7561S(CHINA TAIPING) AND GBF 4156C AT/ALONG UPPER SERANGOON ROAD TOWARDS CITY ON 16/02/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from GBF4156C against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Re: [Seek Mandate] - OUR REF: SNM22D201191/C02/GBB7561S/CHEESC & YOUR REF:CC6/CTI22001576/ps3-GBF4156C,TPP DIRECT SETTLEMENT

Hsiao Tong (LKKAuto)

Sat 22/10/2022 7:27 PM

To: Chee So Chow <sochow.chee@sg.cntaiping.com>

Cc: Natalie Leong <natalie.leong@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Dear Sirs,

For an update, we have settled the matter at a global sum of \$4,800.00(all-in) with third party.

We will proceed to close file and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>

Sent: Sunday, 22 May 2022 10:08 am

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Natalie Leong <natalie.leong@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [Seek Mandate] - OUR REF: SNM22D201191/C02/GBB7561S/CHEESC & YOUR REF:CC6/CTI22001576/ps3-GBF4156C,TPP DIRECT SETTLEMENT

[Confidential]

Hi Team

We agree to offer repairer "LIU'S BROTHER AUTO ENGINEERING WORKSHOP" at **\$4,802.00(all-in).**

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879

Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, May 13, 2022 10:10 AM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>
Cc: Natalie Leong <natalie.leong@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [Seek Mandate] - OUR REF: SNM22D201191/C02/GBB7561S/CHEESC & YOUR REF:CC6/CTI22001576/ps3-GBF4156C,TPP DIRECT SETTLEMENT

[Confidential]

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs/Mdm,

We refer to our mandate request dated 27/04/2022.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 27 April 2022 10:23 AM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>
Cc: natalie.leong@sg.cntaiping.com; claimsdept@sg.cntaiping.com; Admin A <admin-a@lkkauto.com>
Subject: [Seek Mandate] - OUR REF: SNM22D201191/C02/GBB7561S/CHEESC & YOUR REF:CC6/CTI22001576/ps3-GBF4156C, TPP DIRECT SETTLEMENT

Your ref: **SNM22D201191/C02/GBB7561S/CHEESC**

LKK ref : CC6/CTI22001576/Ups3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBB7561S(CHINA TAIPING) AND GBF4156C(TP) ON 16/02/2022

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our driver's favour.

We seek your approval to offer repairer "LIU'S BROTHER AUTO ENGINEERING WORKSHOP" at **\$4,802.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 7,986.90	\$ 4,500.00
2. Loss of Use (6days x \$60.00)	\$ 360.00	\$ 300.00 (5days x \$60.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 8,348.90	<u>\$ 4,802.00</u>

Surveyor recommended 4days for repair + 1Sunday = 5days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 26/04/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 1 March 2022 10:31 AM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>
Cc: Natalie Leong <natalie.leong@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: OUR REF: SNM22D201191/C02/GBB7561S/CHEESC & YOUR REF:CC6/CTI22001576/ps3-GBF4156C, TPP DIRECT SETTLEMENT

Dear Sirs/ Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Saturday, 26 February 2022 11:04 PM
To: Natalie Leong <natalie.leong@sg.cntaiping.com>; Su Li (LKK Auto) <suli@lkkauto.com>;
Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: OUR REF: SNM22D201191/C02/GBB7561S/CHEESC & YOUR REF:CC6/CTI22001576/ps3-
GBF4156C, TPP DIRECT SETTLEMENT

[Confidential]

Hi Suli

We attached our insured' s accident report as requested by you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 I F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com I FB: www.facebook.com/chinataipingsg/ I WeChat: 太平狮城 Taiping SG

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From: Natalie Leong
Sent: Monday, February 21, 2022 1:46 PM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>; suli@lkkauto.com; admin-a@lkkauto.com;
chewht@lkkauto.com

Subject: OUR REF: SNM22D201191/C02/GBB7561S/CHEESC & YOUR REF:CC6/CTI22001576/ps3-GBF4156C, TPP DIRECT SETTLEMENT

Without Prejudice
via email only

Dear So Chow

Please refer to the below email.

Please **revert to LKK Auto on direct settlement GBF4156C** soonest possible.

Please contact our claims department Chee So Chow at 6389 6176, the officer in charge.

-

kindly quote our claim reference number when replying

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you

Natalie Leong
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Friday, February 18, 2022 11:41 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBB 7561S (OI : CTI - TBA) and GBF 4156C (TP : LKK REF - CC6/CTI22001576/ps3) on 16/02/2022

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Dear Sir / Madam,

We refer to the above matter.

We have received a new assignment from M/s LIU'S BROTHER AUTO ENGINEERING WORKSHOP on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Note : no survey done yet.

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured' s GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd