

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 1 March 2022 10:31 AM  
**To:** 'Chee So Chow'  
**Cc:** Natalie Leong; Admin A  
**Subject:** RE: OUR REF: SNM22D201191/C02/GBB7561S/CHEESC & YOUR REF:CC6/CTI22001576/ps3-GBF4156C,TPP DIRECT SETTLEMENT  
**Attachments:** TP ESTIMATE\_MARKED.pdf; Preliminary Advice\_GBF4156C.pdf; LKK Survey Photos.pdf

Dear Sirs/ Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>  
**Sent:** Saturday, 26 February 2022 11:04 PM  
**To:** Natalie Leong <[natalie.leong@sg.cntaiping.com](mailto:natalie.leong@sg.cntaiping.com)>; Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: OUR REF: SNM22D201191/C02/GBB7561S/CHEESC & YOUR REF:CC6/CTI22001576/ps3-GBF4156C, TPP DIRECT SETTLEMENT

[Confidential]

Hi Suli

We attached our insured' s accident report as requested by you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

**Chee So Chow**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 I F: (65) 6222 5879

Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) I FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) I WeChat: 太平狮城 Taiping SG

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**From:** Natalie Leong

**Sent:** Monday, February 21, 2022 1:46 PM

**To:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; [suli@lkkauto.com](mailto:suli@lkkauto.com); [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com); [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

**Subject:** OUR REF: SNM22D201191/C02/GBB7561S/CHEESC & YOUR REF:CC6/CTI22001576/ps3-GBF4156C, TPP DIRECT SETTLEMENT

Without Prejudice  
via email only

Dear So Chow

Please refer to the below email.

Please **revert to LKK Auto on direct settlement GBF4156C** soonest possible.

Please contact our claims department Chee So Chow at 6389 6176, the officer in charge.

**\*kindly quote our claim reference number when replying\***

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Thank you

Natalie Leong

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>  
**Sent:** Friday, February 18, 2022 11:41 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** Direct Settlement – Accident Involving GBB 7561S (OI : CTI – TBA) and GBF 4156C (TP : LKK REF – CC6/CTI22001576/ps3) on 16/02/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have received a new assignment from M/s LIU'S BROTHER AUTO ENGINEERING WORKSHOP on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

– TP GIA report

Note : no survey done yet.

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

*To check availability of the case handler, you may contact the undersigned.*

*\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**