

## Shiau Chan (LKKAUTO)

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Monday, 7 March 2022 5:55 PM  
**To:** 'chenhow.ng'; SUR  
**Subject:** RE: Third party Survey Assignment: Notification of Accident for our insured Veh SLE5785S  
**Attachments:** SLE5785S IA.pdf

Dear Chen How,

Enclosed herewith preliminary advice of SLE 5785S.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAUTO) <admin-d@lkkauto.com>  
**Sent:** Friday, 18 February 2022 9:21 AM  
**To:** 'chenhow.ng' <chenhow.ng@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Subject:** RE: Third party Survey Assignment: Notification of Accident for our insured Veh SLE5785S

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** chenhow.ng <[chenhow.ng@eqinsurance.com.sg](mailto:chenhow.ng@eqinsurance.com.sg)>  
**Sent:** Thursday, 17 February, 2022 5:43 PM  
**To:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** Third party Survey Assignment: Notification of Accident for our insured Veh SLE5785S

**EQI Ref: DM22HO00235/ch**

Dear Madam,

Please arrange survey of 3<sup>rd</sup> party car SLE5785S on a without prejudice basis. Our insured has yet to lodge a report.

“With effect from 1<sup>st</sup> January 2022, please send all PRS / LOD to [motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)”

**Announcement**

In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -read

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be

Best Regards,

Ng Chen How

Senior Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)

 A Member of Citystate

*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the*

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**From:** ngs motorsport <[ngsmotorsportpteltd@gmail.com](mailto:ngsmotorsportpteltd@gmail.com)>

**Sent:** Thursday, February 17, 2022 5:40 PM

**To:** chenhow.ng <[chenhow.ng@eqinsurance.com.sg](mailto:chenhow.ng@eqinsurance.com.sg)>

**Subject:** Re: Notification of Accident for our insured Veh SLE5785S

Hi,

Pls proceed with LKK. Thank you.

**Evelyn Ng**  
**DID HP 9695 5547**

**NGS MOTORSPORT PTE LTD**

Blk 10 Ang Mo Kio Ind Park 2a

#02-01 AMK AutoPoint

Singapore 568047

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**From:** ngs motorsport <[ngsmotorsportpteltd@gmail.com](mailto:ngsmotorsportpteltd@gmail.com)>

**Sent:** Thursday, 17 February 2022 4:02 PM

**To:** EQI PRS <[EQIPRS@eqinsurance.com.sg](mailto:EQIPRS@eqinsurance.com.sg)>

**Subject:** Notification of Accident for our insured Veh SLE5785S

Dear Sir/Madam,

**RE: Accident on 12/02/2022 @10:30hrs**

**Along Newton Road**

**Involving SLE5785S & GBF2098A**

**CLAIMS AGAINST VEH GBF2098A (EQ INS CO)**

**VEH SLE5785S (IN WORKSHOP)**

Kindly be informed that an accident involving my/our vehicle no. **SLE5785S** and vehicle(s) no. **GBF2098A** had taken place at/along **Newton Road** on date **12/02/2022** at time **10:30hrs**

Please let us/me know within 2 working days from the date of this notice if you wish to carry out or waive a pre-repair inspection.

If I/we did not hear from you within 2 working days, I/we shall proceed to repair the vehicle without further notice and I/we shall claim for the additional loss of use arising from the giving of this notification to you.

Kindly let us have your claims reference, officer in charge of this case and please let us have your clients advice on quantum and liability.

Warmest Regards,

**Evelyn Ng**

**DID HP 9695 5547**

**NGS MOTORSPORT PTE LTD**

Blk 10 Ang Mo Kio Ind Park 2a

#02-01 AMK AutoPoint

