

## Meng Yan (LKK Auto)

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**From:** Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>  
**Sent:** Thursday, 17 February, 2022 4:39 PM  
**To:** assignments@lkkauto.com; sur@lkkauto.com  
**Subject:** RE: OUR REF:SNM22D201203/C02/GBL2171P/LEEPG & YOUR REF:PC8289B, TO CONDUCT PRS & REVERT LIABILITY  
**Attachments:** 4958\_001.pdf; 4959\_001.pdf

[Strictly Confidential]

Hi LKK

Attached TP SAS & estimate.

Thank you.

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Best Regards,  
**Cecilia Lee**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6530 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Cecilia Lee Peng Geok  
**Sent:** Thursday, 17 February 2022 4:35 pm  
**To:** Ngo Toh Wee <Ngotw@sparkcarcare.com>; assignments@lkkauto.com; sur@lkkauto.com  
**Cc:** Brenda Ng Lay Hong <BrendaNg@sparkcarcare.com>; Rohani Binte Mustafa <RohaniM@sparkcarcare.com>; Patrick Tia Jee Kiang <PatrickTia@sparkcarcare.com>; Kristy Tay Siew Hwa <kristytay@sparkcarcare.com>; Teo Kee Jin <Teokeejin@cdge.com.sg>  
**Subject:** RE: OUR REF:SNM22D201203/C02/GBL2171P/LEEPG & YOUR REF:PC8289B, TO CONDUCT PRS & REVERT LIABILITY

### **Without Prejudice**

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE. Please let us have your client's video footage.

ATTACHMENT(S)

Are accident photos available for attachment?	Yes
Was there any video captured by Car Camera?	Yes
Was there any audio recorded?	No

Note: Our insured had not reported the accident.

Dear LKK

Please arrange Mr. Kenneth to conduct PRS on without prejudice basis.

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**Cecilia Lee**  
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**From:** Ngo Toh Wee <[Ngotw@sparkcarcare.com](mailto:Ngotw@sparkcarcare.com)>  
**Sent:** Thursday, 17 February 2022 4:33 pm  
**To:** Cecilia Lee Peng Geok <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>  
**Cc:** Brenda Ng Lay Hong <[BrendaNg@sparkcarcare.com](mailto:BrendaNg@sparkcarcare.com)>; Rohani Binte Mustafa <[RohaniM@sparkcarcare.com](mailto:RohaniM@sparkcarcare.com)>; Patrick Tia Jee Kiang <[PatrickTia@sparkcarcare.com](mailto:PatrickTia@sparkcarcare.com)>; Kristy Tay Siew Hwa <[kristytay@sparkcarcare.com](mailto:kristytay@sparkcarcare.com)>; Teo Kee Jin <[Teokeejin@cdge.com.sg](mailto:Teokeejin@cdge.com.sg)>  
**Subject:** Re: OUR REF:SNM22D201203/C02/GBL2171P/LEEPG & YOUR REF:PC8289B, TO CONDUCT PRS & REVERT LIABILITY

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Hi Cecilia,

we chose Kenneth Kong (LKK)

Thank you,

Regards,  
**Ngo Toh Wee**

Workshop Supervisor (Accident Repair)

**T:** 6383 7656 | **M:** 87983946

**W:** [www.SPARKcarcare.com.sg](http://www.SPARKcarcare.com.sg)

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**From:** Cecilia Lee Peng Geok <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>

**Sent:** Thursday, 17 February 2022 4:31 pm

**To:** Ngo Toh Wee <[Ngotw@sparkcarcare.com](mailto:Ngotw@sparkcarcare.com)>

**Cc:** Brenda Ng Lay Hong <[BrendaNg@sparkcarcare.com](mailto:BrendaNg@sparkcarcare.com)>; Rohani Binte Mustafa <[RohaniM@sparkcarcare.com](mailto:RohaniM@sparkcarcare.com)>;

Patrick Tia Jee Kiang <[PatrickTia@sparkcarcare.com](mailto:PatrickTia@sparkcarcare.com)>; Kristy Tay Siew Hwa <[kristytay@sparkcarcare.com](mailto:kristytay@sparkcarcare.com)>; Teo Kee

Jin <[Teokeejin@cdge.com.sg](mailto:Teokeejin@cdge.com.sg)>

**Subject:** RE: OUR REF:SNM22D201203/C02/GBL2171P/LEEPG & YOUR REF:PC8289B, TO CONDUCT PRS & REVERT LIABILITY

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**Without Prejudice**

**Our reference:** **OUR REF:SNM22D201203/C02/GBL2171P/LEEPG**

**Your reference:** **PC8289B**

Dear Sirs,

We refer to your email of 17/02/2022. Our insured has not reported the accident.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Best Regards,

**Cecilia Lee**

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Natalie Leong <[natalie.leong@sg.cntaiping.com](mailto:natalie.leong@sg.cntaiping.com)>

**Sent:** Thursday, 17 February 2022 4:03 pm

**To:** Cecilia Lee Peng Geok <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>; [Ngotw@sparkcarcare.com](mailto:Ngotw@sparkcarcare.com)

**Subject:** OUR REF:SNM22D201203/C02/GBL2171P/LEEPG & YOUR REF:PC8289B, TO CONDUCT PRS & REVERT LIABILITY

Without Prejudice  
via email only

Dear Cecilia

Please refer to the below email.

Please **conduct PRS PC8289B & revert liability** soonest possible.

Please contact our claims department Cecilia Lee at 6389 6530, the officer in charge.

**\*kindly quote our claim reference number when replying\***

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Thank you

Natalie Leong  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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**From:** Ngo Toh Wee <[Ngotw@sparkcarcare.com](mailto:Ngotw@sparkcarcare.com)>

**Sent:** Thursday, 17 February 2022 9:24 am

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Brenda Ng Lay Hong <[BrendaNg@sparkcarcare.com](mailto:BrendaNg@sparkcarcare.com)>; Rohani Binte Mustafa <[RohaniM@sparkcarcare.com](mailto:RohaniM@sparkcarcare.com)>; Patrick Tia Jee Kiang <[PatrickTia@sparkcarcare.com](mailto:PatrickTia@sparkcarcare.com)>; Kristy Tay Siew Hwa <[kristytay@sparkcarcare.com](mailto:kristytay@sparkcarcare.com)>; Teo Kee Jin <[Teokeejin@cdege.com.sg](mailto:Teokeejin@cdege.com.sg)>

**Subject:** PC8289B VS GBL2171P D0A14/02/2022 TP CLAIM

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Hi Sir/Mdm,

Please arrange survey and check liability.

Thank you,

Regards,

**Ngo Toh Wee**

Workshop Supervisor (Accident Repair)

**T:** 6383 7656 | **M:** 87983946

**W:** [www.SPARKcarcare.com.sg](http://www.SPARKcarcare.com.sg)

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**From:** [canon@comfortdelgro.com](mailto:canon@comfortdelgro.com) <[canon@comfortdelgro.com](mailto:canon@comfortdelgro.com)>

**Sent:** Thursday, 17 February 2022 9:15 am

**To:** Ngo Toh Wee <[Ngotw@sparkcarcare.com](mailto:Ngotw@sparkcarcare.com)>

**Subject:** .

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