

Meng Yan (LKK Auto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Thursday, 17 February, 2022 4:15 PM
To: Assessment Department; 'assignments'
Cc: Claims Dept of CTI; Claims Department; Admin Department; sur@lkkauto.com
Subject: RE: SNM22D201200/C02/YQ594S/TANKL / RE: Accident involving SMU 5929 Z & YQ 594 S on 03/02/2022 (PRE-REPAIR SURVEY REQUEST)

WITHOUT PREJUDICE

Dear John,

We refer to your email below.

We will be assigning M/s LKK Auto Consultants to survey your client's vehicle on a without prejudice basis.

Please forward a copy of your client's accident report.

Aside to LKK,

Please refer to the email below & proceed to survey the third party vehicle.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Assessment Department <assessment@jewmotors.com>
Sent: Thursday, February 17, 2022 3:57 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Claims Department <claims@jewmotors.com>; Admin Department <admin@jewmotors.com>
Subject: Re: SNM22D201200/C02/YQ594S/TANKL / RE: Accident involving SMU 5929 Z & YQ 594 S on 03/02/2022 (PRE-REPAIR SURVEY REQUEST)

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WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assign MOHD TAUFIKH to conduct the survey.

Thank you.

Regards,

JOHN
Motor Claims Department
Tel: 9199 7483

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Thu, 17 Feb 2022 at 15:02, Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com> wrote:

Without Prejudice

Dear John,

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Thank you.

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Regards

Tan Kah Leong

Senior Executive

Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, February 17, 2022 2:03 PM

To: Assessment Department <assessment@jewmotors.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Department <claims@jewmotors.com>; Admin Department <admin@jewmotors.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D201200/C02/YQ594S/TANKL / RE: Accident involving SMU 5929 Z & YQ 594 S on 03/02/2022 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Kah Leong,

Please conduct PRS for SMU 5929 Z. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Tan Kah Leong 63896193.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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狮城 Taiping SG

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From: Assessment Department <assessment@jewmotors.com>
Sent: Wednesday, 16 February 2022 3:28 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Claims Department <claims@jewmotors.com>; Admin Department <admin@jewmotors.com>
Subject: Re: Accident involving SMU 5929 Z & YQ 594 S on 03/02/2022 (PRE-REPAIR SURVEY REQUEST)

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WITHOUT PREJUDICE,

Dear Sir / Mdm,

May I have the list of surveyors please.

Thank you.

Regards,

JOHN
Motor Claims Department
Tel: 9199 7483

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On Wed, 16 Feb 2022 at 09:20, Assessment Department <assessment@jewmotors.com> wrote:

Without Prejudice

Dear Sir/ Mdm.,

We refer to the above matter.

We represent our client, LIEW KOK MING to notify you of the aforesaid accident involving our client's vehicle SMU5929Z and your insured's vehicle YQ594S on 03/02/2022 at 2000HRS along 888 WOODLANDS DRIVE 50.

This serves as a **NOTICE** that we are claiming against YQ594S for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 60 Jalan Lam Huat #03-72 Carros Centre Singapore 737869

Contact Person: JOHN (9199 7483)

Contact Email: assessment@jewmotors.com

VEH IN (Date & Time) : 16/02/2022

PRS ARRANGEMENT (Date & Time) : 17/02/2022 after 1400hrs

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

JOHN

Motor Claims Department
Tel: 9199 7483