

Xin Hua Workshop Pte Ltd
Letter of Demand

Our Ref: SLS 1489 A

20-Jun-2022

China Taiping Insurance(S) Pte Ltd
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

Dear Sir/Mdm:

ACCIDENT INVOLVING SLS1489A AND SJL731S ON 9-FEB-2022 AT ALONG 154 BEDOK SOUTH ROAD (MUTLI STOREY CARPARK)

We are acting on behalf of the owner/driver to recover his vehicle damages and losses sustainer in the above accident from the third party driver/ or insurers.

<u>Description</u>					<u>Amount</u>
Repair Costs					\$ 5,885.00
Loss of Rental	\$120.00	X	10	days	\$ 1,200.00
Loss Of Use	\$0.00	X	0	days	\$ -
Search Fees (LTA)					\$ 7.45
Surveyor fees					\$ -
Others Claim					\$ -
Amount					\$ 7,092.45

Please look into our client claims and let us hear from you shortly.

Thank you



Kerry Tan

Xin Hua Workshop Pte Ltd

Tel : 8399 6267

email : xinhuaworkshop@gmail.com

LETTER OF AUTHORITY & INDEMNITY

In the matter of an accident involving motor vehicles SLS1489A and
SJL731S on 9/2/2022 at along 154 Bedok South Road (Multi Storey
carpark)

I/We, Alpine Car Rental Pte Ltd (NRIC) 199003483E
of 7 Ubi Close . SCA08604

am/are the registered owner of vehicle no. SLS1489A at the material
time of accident.

I/We hereby authorize Xin Hua Workshop Pte Ltd to
proceed with the repairs to the damages caused to my/our vehicle in the above
accident in accordance with the recommendations and advice of the licensed
motor adjuster appointed by the insurers or by us on my/our behalf.

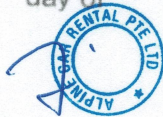
I/We further authorize you to appoint solicitors to demand, claim and if necessary,
to use my/our name to commence legal proceedings for the above purpose.

I/We further agreed to fully co-operate and to undertake without hesitation and
reservation all assistance that you or my/our solicitors may require from me/us
for the purpose of making the claim, including attending all meetings and court
hearings in connection with my/our claim.

I/We hereby declare that I/we will always remain and be liable to you for the cost
or repairs to my/our said vehicle and other incidental expenses. In the event that
my/our claims are unsuccessful or partially successful or are dismissed due to
any wilful misrepresentation or withholding of material facts as well as failure to
execute the discharge vouchers on request, I/we hereby undertake to reimburse
you the full repair costs or any portion of the same that cannot be recovered
including loss of use, surveyor fees, legal fees and disbursements if necessary.

I/We irrevocably authorize Mr Xin Hua Workshop Pte Ltd of the
repairers to sign all discharge voucher/indemnity forms and all necessary
documents in connection with and arising out of the above claim.

Dated the 15 day of February 2022



Name/Signature

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00059322100 Claim No : SNM22D201230/C02/SJL731S/TANKL

Claimant : ALPINE CAR RENTAL PTE LTD

Amount : **S\$3,200.00**
SINGAPORE DOLLARS THREE THOUSAND TWO HUNDRED ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLS1489A
Insured Vehicle No. : SJL731S

Date of Loss : 09/02/2022
Place of Accident : 154 BEDOK SOUTH ROAD (MULTI STOREY CARPARK)

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : GOH SOON HENG
Driver Name : TAN THIAM HUI BENEDICT

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 3,200.00
	=====
TOTAL	S\$ 3,200.00
	=====

Claimant Name : Alpine Car Rental Pte Ltd NRIC No : 199003483E

Signature :  Date : 24 / 12 / 2023



"WITHOUT PREJUDICE FOR ANY OTHER CLAIMS"

Tax Invoice

BILL TO
China Taiping Insurance (S) Pte Ltd
3 Anson Road #16-00
Springleaf Tower
079909

INVOICE	XHW-INV-230069
DATE	24/02/2023
TERMS	Net 30
DUE DATE	26/03/2023

DESCRIPTION	AMOUNT
SLS 1489 A - Mazda 3 Date of Accident: 9/2/2022 Lump Sum Repair for Third Party Claim	2,750.00
<hr/>	
All cheque payments should be crossed and made payable to "XIN HUA WORKSHOP PTE LTD" Please indicate the invoice no. on the reverse side	SUBTOTAL 2,750.00
	GST TOTAL 192.50
	TOTAL 2,942.50
<hr/>	
	BALANCE DUE S\$2,942.50

GST SUMMARY

	RATE	GST	NET
	GST @ 7%	192.50	2,750.00

Transfer the amount to the business account below.

Auto Star Automotive Pte Ltd
23 Kaki Bukit Ave 4
04-01
Singapore 415933
autostar.automotive@yahoo.com
Company Registration No. 202029008Z



ADDRESS

Alpine Car Rental Pte Ltd / Chua
Pin Ping, Ronda
7 Ubi Close,
Singapore 408604.

Invoice 1173

DATE 24/02/2022

DESCRIPTION

AMOUNT

SLN 1715 Z - Chevrolet Cruze
Rental Period: 15/2/2022 - 24/2/2022
\$120 x 10 days
(Replacement Vehicle: SLS 1489 A)

1,200.00

Cheque should be crossed and made to Auto Star Automotive
Pte Ltd or E-transfer A/C: 601-304835-001 OCBC Bank.

TOTAL

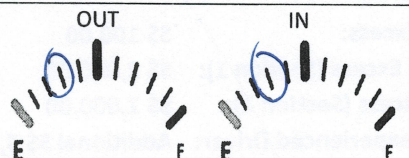
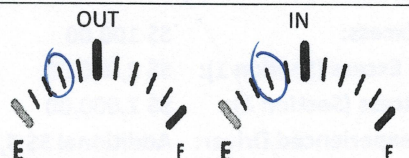
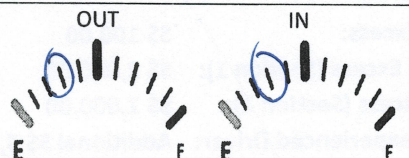
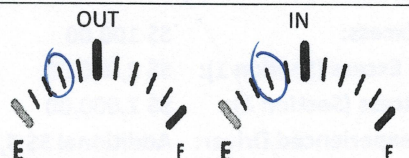
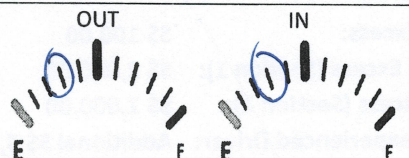
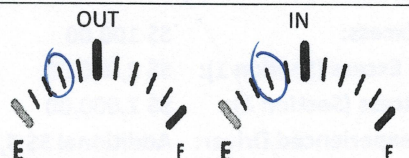
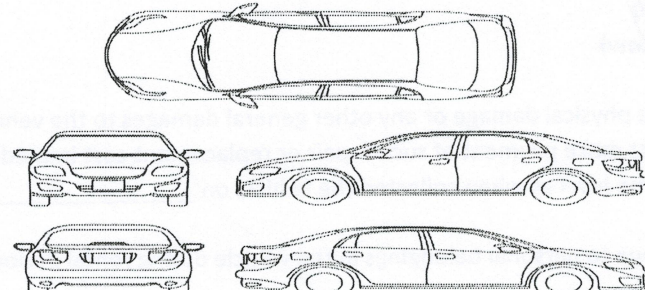
S\$1,200.00

Accepted By

Accepted Date

We appreciate your business and look forward to serve you again soon.

VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULAR Name: (as in I/C) <u>Alpine Car Rental Pte Ltd</u> NRIC / Passport No.: <u>199003483E</u> Address (Res): <u>7 Ubi Close Alpine Centre</u> <u>S(408604)</u> Name & Address of Employer: _____ Occupation: _____ Driving Exp: _____ D/L No: _____ D/L Type: Local / International Pass Date: _____ Date of Birth: _____ Tel / HP: _____		Veh No: <u>SLN H152</u> Replace Veh No: <u>SLS 1489A</u> Mileage Out: _____ Mileage Out: _____ Make & Model <u>Chevrolet</u> Make & Model _____ Auto / Manual <u>Cruze</u> Auto / Manual _____ OUT: Date <u>15/12/2022</u> OUT: Date _____ OUT: TIME <u>5pm</u> OUT: TIME _____																																									
ADDITIONAL DRIVER'S PARTICULARS Name: (as in I/C) <u>Chua Pin Ping, Randa</u> NRIC / Passport No.: <u>S79107866G</u> D/L No: <u>8</u> D/L Type: Local / International Address (Res): <u>28 New Upper Changi Road</u> <u>#12-746, S 460028</u> Tel / HP: _____		<table border="1" style="width:100%; border-collapse: collapse;"> <tr> <th colspan="2">RENTAL CHARGES</th> <th></th> <th></th> </tr> <tr><td>Daily</td><td>@ \$</td><td></td><td></td></tr> <tr><td>Weekly</td><td>@ \$</td><td></td><td></td></tr> <tr><td>Monthly</td><td>@ \$</td><td></td><td></td></tr> <tr><td>Hours</td><td>@ \$</td><td></td><td></td></tr> <tr><td>Others</td><td>@ \$</td><td></td><td></td></tr> <tr><td>CDW</td><td>@ \$</td><td></td><td></td></tr> <tr><td>PAI</td><td>@ \$</td><td></td><td></td></tr> <tr><td>Delivery Service</td><td></td><td></td><td></td></tr> <tr><td colspan="2">SUB - TOTAL \$</td><td></td><td></td></tr> </table>		RENTAL CHARGES				Daily	@ \$			Weekly	@ \$			Monthly	@ \$			Hours	@ \$			Others	@ \$			CDW	@ \$			PAI	@ \$			Delivery Service				SUB - TOTAL \$			
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Refundable Deposit: _____ Cash/Nets/Cheque/Visa/MC Card No: _____ (A) - ACCIDENTS (D) - DENTS (S) - SCRATCHES		<table border="1" style="width:100%; border-collapse: collapse;"> <tr> <td style="text-align: center;">OUT</td> <td style="text-align: center;">IN</td> <td></td> <td></td> </tr> <tr> <td style="text-align: center;">  </td> <td style="text-align: center;">  </td> <td></td> <td></td> </tr> <tr><td colspan="2">EXTENSION</td><td></td><td></td></tr> <tr><td colspan="2">Collection Service</td><td></td><td></td></tr> <tr><td colspan="2">Misc.</td><td></td><td></td></tr> <tr><td colspan="2">ESTIMATED TOTAL RENTAL \$</td><td></td><td></td></tr> </table>		OUT	IN							EXTENSION				Collection Service				Misc.				ESTIMATED TOTAL RENTAL \$																			
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		Hirer is responsible for the first \$ _____ excess for collision/damage to first party. (i.e.) Auto Stat Automotive Pte Ltd Vehicle (including windscreen) and also first \$ _____ excess for collision/damage to third party's vehicle for each and every accident/damage.																																									
ACCESSORIES CHECK ___ Ashtray ___ Cig Lighter ___ S / Tyre ___ STD Tools ___ Jack ___ Hub Caps ___ Radio / Cass ___ CD / Cartridges ___ S / RIM		Hirer's Signature: <u>[Signature]</u> Addition Driver's Signature: _____																																									

I/We agreed to the terms and conditions above, overleaf and that all information given are true & correct in all respect. My/Our driving license(s) is/are current and not disqualified from driving. You may charge all amount due on the rental to my/our credit card.

***IMPORTANT**

1. ONLY PERSONS ABOVE 25 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
2. VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY **AUTO STAR AUTOMOTIVE PTE LTD.**
3. IN THE EVENT OF AN ACCIDENT, THE HIRER OF AUTHORIZED DRIVER:
 - (i) shall report all accidents involving the said vehicle to the owner immediately;
 - (ii) shall take immediate steps to complete and sign Form MAR1 (Motor Accident Report Form) and do all others acts required in compliance with the 'NON-INJURY MOTOR ACCIDENT REPORTSCHEME' (the form will be made available when the accident is report to the owner);
 - (iii) shall report to the police within 24 hours from the occurrence, the following types of accidents:
 - (a) injury case
 - (b) non-injury case involving a Government vehicle, or damage to Government property.
 - (c) non-injury case involving a foreign vehicle (to obtain their motor insurance policy (Passport No./ Name of the driver, vehicle number, Log card and vehicle road tax information.
 - (d) non-injury case involving a pedestrian or cyclist.

RETURN OF VEHICLE. The Hirer/Driver is required to sign in the column "Signature of Hirer/Driver" tailing which the day and time inserted below shall be deemed to be the day and time the vehicle is returned to AUTO STAR AUTOMOTIVE PTE LTD and the same shall be accepted as conclusive evidence of the same and shall not be challenged or questioned on any account whatsoever.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	DEPOSIT REFUND	SIGNATURE OF HIRER/DRIVER
<u>24/12/2022</u>	<u>1pm</u>					<u>[Signature]</u>

HIRER:

TERMS & CONDITIONS

1. Hirer/ Named driver shall not use the vehicle for speeding, reckless driving, racing or any illegal activities. AUTO STAR AUTOMOTIVE PTE LTD reserves the rights to repossess the vehicle with additional SGD \$1,500/- compensation. Hirer shall be fully responsible for any damages and any other cost incurred as a result of such activities.
2. Hirer shall ensure the usage of vehicle is limited to Singapore only.
3. Should the vehicle be involved in any traffic offence during the rental period, the hirer agreed to be liable for and agree to pay all fines and any other amount government or semi government authority shall levy or impose.
4. Only the hirer or named driver is allowed to use the vehicle. In any circumstances that another driver apart from the hirer or named driver is found using the vehicle, the Owner reserves the rights to repossess the vehicle and Hirer is responsible for such cost incurred.
5. Should the Hirer meet with an accident or any loss or damage is caused to the Vehicle during the lease/ rental period, the Hirer must inform the Owner immediately. No repair is to be done without the Owner's approval. If ACCIDENT REPORT to the Insurance Company is required, the Hirer/ Named driver must assist us to lodge within 24 hours and assist us in the insurance claim pertaining to the accident.
6. The Hirer is responsible for the below Excess for loss or damage to vehicle or third party property for each and every accident during the period of rental.

Windscreen Excess: S\$ 100.00
Own Damage Excess (Section 1): S\$ 2,000.00
Third Party Excess (Section 2): S\$ 2,000.00
Young and Inexperienced Driver: Additional S\$ 3,000.00
(Below 26 yrs old and driving experience of 2 yrs and below)

7. Hirer is liable for any loss of, or any damage which include physical damage or any other general damages to the vehicle and its accessories during the rental period, the Hirer must make payment of such repair or replacement cost immediately.
8. The Hirer has to return the vehicle with the fuel at the same level as when collected the vehicle on 15/2/2022 (Date Out).
9. The Owner will not be responsible for any loss of or damage to personal belongings in the vehicle during rental period and after returning the vehicle.
10. Smoking, or transportation of pets is NOT allowed in the hired vehicle. Hirer is responsible for a penalty of S\$ 500.
11. The maintenance of the vehicle will be borne by AUTO STARS AUTOMOTIVE PTE LTD. If there is any problem to the vehicle or vehicle breakdown, Hirer/ Named Driver must report to the Owner immediately to seek advice or assistance.
12. During vehicle breakdown due to wear and tear or maintenance issue, the Owner shall within twenty-four (24) hours substitute with a similar replacement of the same or closest specifications & capacity. Replacement vehicle will be provided for any repair /maintenance / inspection of vehicle, which requires more than 4 hours. In the event whereby the Owner is unable to furnish a replacement vehicle, a rental rebate (based on prorated contract rate) will be credited to the Hirer for loss of vehicle usage during that period.
13. At any point of time, if the vehicle breakdown due to Hirer/ driver's negligence, tire puncture, empty petrol tank, loss of keys, keys locked in car or any other breakdown not due to vehicle maintenance or wear and tear, a nominal fee of S\$ 50 (Weekdays 8am to 8pm) and S\$ 100 (PH, Sat, Sun & Weekdays before 8am or after 8pm).
14. Should there be any breach of any of the above clauses, the Owner reserves the right to repossess the vehicle without any refund and Hire shall be liable to pay for the cost for the repossession.

Dated:

Signature of the Hirer

Name:

Auto Star Automotive Pte Ltd (the Owner)



Name:

Designation:



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 15 Feb 2022 / 16:04:29

Receipt Date/Time : 15 Feb 2022 / 16:04:29

Tax Invoice/Receipt

Receipt No. : ITNET-00000-220215-002816

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SJL731S <i>SL51489A</i>				
As at 09 Feb 2022/22:45:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - SJL731S Enquiry Fee 20220215160324195910	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
20220215160346284		Direct Debit: eNETS Debit (Internet Banking)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Thursday, 26 May 2022 18:42
To: BENEDICTTAN2705@GMAIL.COM
Subject: ACCIDENT INVOLVING SJL 731S AND SLS 1489A ON 09/02/2022

Our Ref: CC6/CTI22001554/Aea3

26 May 2022

GOH SOON HENG / TAN THIAM HUI BENEDICT

Dear Sir/Madam,

ACCIDENT INVOLVING SJL 731S AND SLS 1489A ON 09/02/2022

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher Sng
Case Handler
DID: 6841 6051
Email: ashersng@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 27 February 2023 9:31 AM
To: 'Tan Kah Leong'
Cc: Claims Dept of CTI; Admin A
Subject: RE: [MANDATE REQUEST] RE: SNM22D201230/C02/SJL731S/TANKL / FW: Direct Settlement - Accident Involving SJL731S (OI : CTI - SNM22D201230/C02/TANKL) AND SLS1489A (TP : LKK REF - CC6/CTI22001554/Aea3) on 09.02.2022

Dear Sirs,

For an update, we have settled the matter at a global sum of **\$3,200.00(all-in)** with third party repairer.

We will proceed to close file and submit all the necessary documents once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Wednesday, December 14, 2022 5:26 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [MANDATE REQUEST] RE: SNM22D201230/C02/SJL731S/TANKL / FW: Direct Settlement - Accident Involving SJL731S (OI : CTI - SNM22D201230/C02/TANKL) AND SLS1489A (TP : LKK REF - CC6/CTI22001554/Aea3) on 09.02.2022

[Confidential]

Without Prejudice

Dear Hsiao Tong,

We refer to your email below.

Please proceed to offer at \$3,299.95(all-in).

Please keep us posted for us to act accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Sunday, 11 December 2022 10:39 am
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: [MANDATE REQUEST] RE: SNM22D201230/C02/SJL731S/TANKL / FW: Direct Settlement - Accident Involving SJL731S (OI : CTI - SNM22D201230/C02/TANKL) AND SLS1489A (TP : LKK REF - CC6/CTI22001554/Aea3) on 09.02.2022

[Confidential]

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

[Confidential]

Dear Sirs,

Please be informed that third party has no video/ evidence for this matter.

We seek your approval to offer repairer " **XIN HUA WORKSHOP PTE LTD**" at **\$3,299.95(all-in)** as per BOLA 24(b).

The summary is as follows: -

	Amount Claimed	Amount Revised	
1. Cost of Repair (with GST)	\$ 13,848.80		\$ 5,885.00
2. Loss of RENTAL (10days x \$120.00)	\$ 1,200.00		\$ 700.00 (7days x \$100.00)
			\$ 6,585.00
		50%	\$ 3,292.50
3. LTA Search Fee	\$ 7.45		\$ 7.45

Total	\$ 15,056.25		\$ 3,299.95
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For your approval please.

Thank You.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Wednesday, 12 October 2022 2:42 pm

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [MANDATE REQUEST] RE: SNM22D201230/C02/SJL731S/TANKL / FW: Direct Settlement - Accident Involving SJL731S (OI : CTI - SNM22D201230/C02/TANKL) AND SLS1489A (TP : LKK REF - CC6/CTI22001554/Aea3) on 09.02.2022

[Confidential]

Dear Asher,

We refer to your email below.

We do not agree with head to rear collision. Based on our insured's accident report, our insured was driving downslope and third party vehicle was reversing into carpark lot, our insured's scene photos shows that third party vehicle was slanted.

Please obtain evidence to prove otherwise, if not BOLA s24(b) should be applicable.

Thank you.

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Regards

Tan Kah Leong

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Tuesday, 5 July 2022 1:07 pm

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: [MANDATE REQUEST] RE: SNM22D201230/C02/SJL731S/TANKL / FW: Direct Settlement - Accident Involving SJL731S (OI : CTI - SNM22D201230/C02/TANKL) AND SLS1489A (TP : LKK REF - CC6/CTI22001554/Aea3) on 09.02.2022

[Confidential]

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Your ref : SNM22D201230/C02/SJL731S/TANKL

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that BOLA scenario 27 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **XIN HUA WORKSHOP PTE LTD**" at **\$6,592.45 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 13,848.80	\$ 5,885.00
2. Loss of Rental (10days x \$120)	\$ 1,200.00	\$ 700.00 (7days x \$100)
3. LTA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 15,056.25	\$ 6,592.45

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 05.07.2022 is only for mandate purpose.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Monday, 28 March 2022 15:58
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: SNM22D201230/C02/SJL731S/TANKL / FW: Direct Settlement - Accident Involving SJL731S (OI : CTI - SNM22D201230/C02/TANKL) AND SLS1489A (TP : LKK REF - CC6/CTI22001554/Aea3) on 09.02.2022

[Confidential]

Dear Mei Kwan,

We refer to your email below.

Attached is our insured's accident report for your necessary action.

Keep seek our mandate before any claims settlement.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). . Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Tan Kah Leong
Sent: Friday, March 4, 2022 4:59 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: SNM22D201230/C02/SJL731S/TANKL / FW: Direct Settlement - Accident Involving SJL731S (OI : CTI - SNM22D201230/C02/TANKL) AND SLS1489A (TP : LKK REF - CC6/CTI22001554/Aea3) on 09.02.2022

Dear Mei Kwan,

We refer to your email below.

We regret that our insured still has not reported the accident to us.

We will sent out another reminder letter via registered mail to inform our insured to report the accident asap.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
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W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, March 4, 2022 4:42 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: SNM22D201230/C02/SJL731S/TANKL / FW: Direct Settlement - Accident Involving SJL731S (OI : CTI - SNM22D201230/C02/TANKL) AND SLS1489A (TP : LKK REF - CC6/CTI22001554/Aea3) on 09.02.2022

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Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email.
Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Friday, 18 February, 2022 4:54 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D201230/C02/SJL731S/TANKL / FW: Direct Settlement - Accident Involving SJL731S (OI : CTI - SNM22D201230/C02/TANKL) AND SLS1489A (TP : LKK REF - CC6/CTI22001554/Aea3) on 09.02.2022

Dear Mei Kwan,

We refer to your email below.

We regret that our insured has yet to report the accident.

We will write to inform our insured to report the accident soonest possible.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). . Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, February 18, 2022 4:45 PM
To: Meikwan@lkkauto.com; admin-a@lkkauto.com; AsherSng@lkkauto.com; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM22D201230/C02/SJL731S/TANKL / FW: Direct Settlement - Accident Involving SJL731S (OI : CTI - TBA) AND SLS1489A (TP : LKK REF - CC6/CTI22001554/Aea3) on 09.02.2022

Dear all,

Please note that officer in charge for this case is Tan Kah Leong.

Claim no SNM22D201230/C02/SJL731S/TANKL.

Dear Kah Leong,

Pls revert LKK.

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.entaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 17 February 2022 4:51 pm
To: Claims Dept of CTI <claimsdept@sg.entaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving SJL731S (OI : CTI - TBA) AND SLS1489A (TP : LKK REF - CC6/CTI22001554/Aea3) on 09.02.2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLS 1489A at M/Xin Hua Workshop Pte Ltd - Kaki Bukit on 16/02/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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