

RE: [MANDATE REQUEST] RE: SNM22D201230/C02/SJL731S/TANKL / FW: Direct Settlement - Accident Involving SJL731S (OI : CTI - SNM22D201230/C02/TANKL) AND SLS1489A (TP : LKK REF - CC6/CTI22001554/Aea3) on 09.02.2022

Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Wed 14/12/2022 5:26 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

[Confidential]

Without Prejudice

Dear Hsiao Tong,

We refer to your email below.

Please proceed to offer at \$3,299.95(all-in).

Please keep us posted for us to act accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Sunday, 11 December 2022 10:39 am

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: [MANDATE REQUEST] RE: SNM22D201230/C02/SJL731S/TANKL / FW: Direct Settlement - Accident Involving SJL731S (OI : CTI - SNM22D201230/C02/TANKL) AND SLS1489A (TP : LKK REF - CC6/CTI22001554/Aea3) on 09.02.2022

[Confidential]

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[Confidential]

Dear Sirs,

Please be informed that third party has no video/ evidence for this matter.

We seek your approval to offer repairer " XIN HUA WORKSHOP PTE LTD" at \$3,299.95(all-in) as per BOLA 24(b).

The summary is as follows: -

	Amount Claimed	Amount Revised	
1. Cost of Repair (with GST)	\$ 13,848.80		\$ 5,885.00
2. Loss of RENTAL (10days x \$120.00)	\$ 1,200.00		\$ 700.00 (7days x \$100.00)
			\$ 6,585.00
		50 %	\$ 3,292.50
3. LTA Search Fee	\$ 7.45		\$ 7.45
Total	\$ 15,056.25		\$ 3,299.95

For your approval please.

Thank You.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Wednesday, 12 October 2022 2:42 pm

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [MANDATE REQUEST] RE: SNM22D201230/C02/SJL731S/TANKL / FW: Direct Settlement - Accident Involving SJL731S (OI : CTI - SNM22D201230/C02/TANKL) AND SLS1489A (TP : LKK REF - CC6/CTI22001554/Aea3) on 09.02.2022

[Confidential]

Dear Asher,

We refer to your email below.

We do not agree with head to rear collision. Based on our insured's accident report, our insured was driving downslope and third party vehicle was reversing into carpark lot, our insured's scene photos shows that third party vehicle was slanted.

Please obtain evidence to prove otherwise, if not BOLA s24(b) should be applicable.

Thank you.

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Regards

Tan Kah Leong
Senior Executive
Claims Department

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Tuesday, 5 July 2022 1:07 pm
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [MANDATE REQUEST] RE: SNM22D201230/C02/SJL731S/TANKL / FW: Direct Settlement - Accident Involving SJL731S (OI : CTI - SNM22D201230/C02/TANKL) AND SLS1489A (TP : LKK REF - CC6/CTI22001554/Aea3) on 09.02.2022

[Confidential]

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Your ref : SNM22D201230/C02/SJL731S/TANKL

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that BOLA scenario 27 is applicable for this matter. Liability is not in our insured's favour.
We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **XIN HUA WORKSHOP PTE LTD**" at **\$6,592.45 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 13,848.80	\$ 5,885.00
2. Loss of Rental (10days x \$120)	\$ 1,200.00	\$ 700.00 (7days x \$100)
3. LTA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 15,056.25	\$ 6,592.45

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 05.07.2022 is only for mandate purpose.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Monday, 28 March 2022 15:58

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: SNM22D201230/C02/SJL731S/TANKL / FW: Direct Settlement - Accident Involving SJL731S (OI : CTI - SNM22D201230/C02/TANKL) AND SLS1489A (TP : LKK REF - CC6/CTI22001554/Aea3) on 09.02.2022

[Confidential]

Dear Mei Kwan,

We refer to your email below.

Attached is our insured's accident report for your necessary action.

Keep seek our mandate before any claims settlement.

Thank you.

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Regards

Tan Kah Leong

Senior Executive

Claims Department

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3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Tan Kah Leong
Sent: Friday, March 4, 2022 4:59 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: SNM22D201230/C02/SJL731S/TANKL / FW: Direct Settlement - Accident Involving SJL731S (OI : CTI - SNM22D201230/C02/TANKL) AND SLS1489A (TP : LKK REF - CC6/CTI22001554/Aea3) on 09.02.2022

Dear Mei Kwan,

We refer to your email below.

We regret that our insured still has not reported the accident to us.

We will sent out another reminder letter via registered mail to inform our insured to report the accident asap.

Thank you.

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Regards

Tan Kah Leong

Senior Executive
Claims Department

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, March 4, 2022 4:42 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: SNM22D201230/C02/SJL731S/TANKL / FW: Direct Settlement - Accident Involving SJL731S (OI : CTI - SNM22D201230/C02/TANKL) AND SLS1489A (TP : LKK REF - CC6/CTI22001554/Aea3) on 09.02.2022

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Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Friday, 18 February, 2022 4:54 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D201230/C02/SJL731S/TANKL / FW: Direct Settlement - Accident Involving SJL731S (OI : CTI - SNM22D201230/C02/TANKL) AND SLS1489A (TP : LKK REF - CC6/CTI22001554/Aea3) on 09.02.2022

Dear Mei Kwan,

We refer to your email below.

We regret that our insured has yet to report the accident.

We will write to inform our insured to report the accident soonest possible.

Thank you.

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Regards

Tan Kah Leong

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, February 18, 2022 4:45 PM

To: Meikwan@lkkauto.com; admin-a@lkkauto.com; AsherSng@lkkauto.com; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D201230/C02/SJL731S/TANKL / FW: Direct Settlement - Accident Involving SJL731S (OI : CTI - TBA) AND SLS1489A (TP : LKK REF - CC6/CTI22001554/Aea3) on 09.02.2022

Dear all,

Please note that officer in charge for this case is Tan Kah Leong.

Claim no SNM22D201230/C02/SJL731S/TANKL.

Dear Kah Leong,

Pls revert LKK.

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.entaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 17 February 2022 4:51 pm
To: Claims Dept of CTI <claimsdept@sg.entaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving SJL731S (OI : CTI - TBA) AND SLS1489A (TP : LKK REF - CC6/CTI22001554/Aea3) on 09.02.2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLS 1489A at M/Xin Hua Workshop Pte Ltd - Kaki Bukit on 16/02/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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