

Re: LKK/AL/nr \ CMTD2200618/SYH - Urgent: PRE-REPAIR INSPECTION - Your Vehicle GBL1768A; Our Vehicle: SMM9093A Accident involving SMM9093A & GBL1768A On 17 Feb 2022

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Mon 21/2/2022 5:43 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Hwang, Shiang Yi' <shiangyi.hwang@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Dear Sir/Madam,

Please be informed that we have inspected the vehicle SMM 9093A on 8.12.22.

We are pending estimate from repairer.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Thursday, 17 February 2022 3:50 pm

To: 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Hwang, Shiang Yi' <shiangyi.hwang@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: LKK/AL/nr \ CMTD2200618/SYH - Urgent: PRE-REPAIR INSPECTION - Your Vehicle GBL1768A; Our Vehicle: SMM9093A Accident involving SMM9093A & GBL1768A On 17 Feb 2022

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Thursday, 17 February, 2022 3:30 PM
To: Ryder Auto workshop <ryderautoworkshop@gmail.com>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>; admin-d@lkkauto.com; assignments@lkkauto.com; 'SUR' <sur@lkkauto.com>
Subject: LKK/AL/nr \ CMTD2200618/SYH - Urgent: PRE-REPAIR INSPECTION - Your Vehicle GBL1768A; Our Vehicle: SMM9093A Accident involving SMM9093A & GBL1768A On 17 Feb 2022

Without Prejudice

Our Reference: CMTD2200618/SYH

Your Reference: SMM9093A

Hi Zeph,

We refer to your email reply and agreed appoint **Mr. Adrian** of **LKK Auto** to conduct the survey.

Aside to **LKK AUTO**,

Please arrange **Mr. Adrian** to conduct the survey for **SMM9093A** on a without Prejudice and any admission of liability basis.

Please be informed that we have yet to receive our insured's accident report.

Please revert your report upon completion of survey to my colleague, **Ms. Shiang Yi**.

Thank you.

-

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Ryder Auto workshop <ryderautoworkshop@gmail.com>

Sent: Thursday, February 17, 2022 3:09 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>

Subject: Re: PRI/nr \ CMTD2200618/SYH - Urgent: PRE-REPAIR INSPECTION - Your Vehicle GBL1768A; Our Vehicle: SMM9093A Accident involving SMM9093A & GBL1768A On 17 Feb 2022

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Grace,

Kindly view our response as follows:

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	FormTeam Consultancy	Frankie Pang	
	LKK Auto Consultants	Adrian Ling	✓
		Kenneth Kong	
		Marcus Chua	
	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	

Also assist to arrange for the survey to be carried out on 18/2/2022.

Thank You

Best Regards

Zeph



2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921

Tel : 67418277 Fax: 67468277



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24/7



On Thu, Feb 17, 2022 at 1:54 PM Teo, Grace <grace.teo@sompo.com.sg> wrote:

Our Reference: CMTD2200618/SYH

Your Reference: SMM9093A

Date: 17/02/2022

Without Prejudice

EMAIL ONLY

OUR Email:

motorsurvey@sompo.com.sg

Attention:

M/S RYDER AUTO PTE LTD

Dear Zeph,

ACCIDENT INVOLVING GBL1768A & SMM9093A ON 17.02.2022

We refer to your Notice of Accident dated 17/02/2022.

Please be informed that **Ms. Hwang Shiang Yi** is the handler of this case who can be contacted at 63295 205/
shiangyi.hwang@sompo.com.sg

We regret to inform that we are unable to revert on liability as we have yet to receive our insured's accident report.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	FormTeam Consultancy	Frankie Pang	
	LKK Auto Consultants	Adrian Ling	
		Kenneth Kong	
		Marcus Chua	
	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T:** 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Ryder Auto workshop <ryderautoworkshop@gmail.com>

Sent: Thursday, February 17, 2022 12:55 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: Urgent: PRE-REPAIR INSPECTION - Your Vehicle GBL1768A; Our Vehicle: SMM9093A Accident involving SMM9093A & GBL1768A On 17 Feb 2022

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Mdm,

We refer to the above matter.

Kindly find attached PRS for your necessary action.

For Direct Settlement cases, we only use your in-house surveyor. Kindly arrange your in-house surveyor.

Thank you.

Best regards

Zeph



2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921

Tel : 67418277 Fax: 67468277

