

Veron Chen (LKKAUTO)

From: ONG LI LI <llong@lonpac.com>
Sent: Monday, 21 February 2022 12:29 PM
To: Veron Chen (LKKAUTO); Admin-D (LKKAUTO); GERALD POH WEE BIN; assignments; SUR
Cc: MT_Claim_SG
Subject: Our Ref: 21/22/22/VP05/025468 RE: OWN DAMAGE CLAIM FOR SKP6911S

Lonpac External - General

Dear Veron

Pls proceed to authorise OD repairs as proposed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Monday, 21 February 2022 10:04 AM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: OWN DAMAGE CLAIM FOR SKP6911S

Dear Gerald,

Enclosed preliminary revised of vehicle SKP 6911S
Date of survey: 17/2/2022
Number of days (estimated) : 9 days

Repairer able to undertake the repair Not Exceeding Lump Sum \$9700/-

We have Not authorise repair.

Kindly let us have your approval and provides claim number

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Thursday, 17 February 2022 1:08 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: OWN DAMAGE CLAIM FOR SKP6911S

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Thursday, 17 February, 2022 1:02 PM

To: 'assignments' <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: OWN DAMAGE CLAIM FOR SKP6911S

Lonpac External - General

Our Ref : TBA

Dear Summer,

Please proceed to survey and revert.

The excess applicable is \$1,000.00 (Unnamed Driver -Section I).

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: peiying@smemotor.com.sg <peiying@smemotor.com.sg>

Sent: Thursday, 17 February 2022 12:53 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: OWN DAMAGE CLAIM FOR SKP6911S

Hi,

Forward all relevant documents to you. Kindly arrange your surveyor to inspect our client's vehicle. Pls note that the vehicle is already in workshop.

Thanks.

Regards,
Pei Ying

From: ptr2@smemotor.com.sg

Sent: Thursday, February 17, 2022 12:40 PM

To: [Pei Ying](#)

Subject: Attached Image