

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims**  
**Yr Ref: SMP 5396 L**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/OD/0108/2022/NH

From  
Telephone +65 -  
Telefax +65 -  
Email  
Our Dept  
Our Ref

19 September 2022

Date  
1 Total Pages

Dear Sir,

**RE: INSURANCE CLAIM FOR SMP 5396 L – Audi A5 SB 2.0 TFSI S-TRONIC**

With reference to the above-mentioned vehicle, no. **SMP 5396 L**, claimant, **Ms. Ter Li Ann**, please find the related document per attached.

1. A copy of the Original invoice no. 85017744 – S\$ 19,703.24.
2. A copy of the Discharge Voucher duly signed by client.

Premium Automobiles Pte Ltd,  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Based on the above document, we would appreciate you could expedite the payment soonest possible.

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encl  
AIG Insurance – SMP 5396 L

# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733  
Co. & GST Reg. No.: 199902271W

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Main Telephone 6388 2323  
Main Telefax 6841 1183

**Customer Service**  
Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

## INS TAX INVOICE

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AIG ASIA PACIFIC INSURANCE PTE LTD

MOTOR CLAIM DEPT

AIG BUILDING

78 SHENTON WAY

#07-16

SINGAPORE 079120 079120

Invoice No: 85017744

Date : 16/09/2022

Order : SMP5396L

Term : 30

Account: A0006

(T 0)

AIG ASIA PACIFIC INSURANCE PTE LTD

MOTOR CLAIM DEPT

AIG BUILDING

78 SHENTON WAY

#07-16

SINGAPORE 079120

Regn No: SMP5396L

(V 43868)

Regn Date: 30/09/2019

Mileage: 50638

WIP No.: 11386

Model: A5 SPORTBACK 2.0 TFSI S tronic

Chassis: WAUZZZF54KA077002

Engine: CVK 087858

Dept: U

You have been assisted by :- UB-Zoey Kum

( 204 )

|   |                 | Details                                                                                                                                                                     | Qty     | Unit Price | Amount   |
|---|-----------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------|------------|----------|
| S | SUBLET          | M:<br>BNP - TO SUPPLY VEHICLE NUMBER PLATE                                                                                                                                  | 60.00   | 1.00       | 60.00    |
| Q | EXC             | M: 8888<br>Insurance Excess/Liability                                                                                                                                       | -800.00 | 1.00       | -800.00  |
| S | BODYWORK        | M:<br>TO REMOVE,CHECK AND TRANSFER FRONT WIRE<br>HARNES FOR HEADLIGHTS,HORNS,OUTSIDE<br>TEMPERATURE SENSOR,HEADLIGHT WASHER<br>ASSY AND FRONT PARKING AID.                  | 480.00  | 1.00       | 480.00   |
| S | BODYWORK        | M:<br>TO REMOVE AND TRANSFER BOTH HEADLIGHTS<br>CONTROL UNIT AND POWER MODULE.                                                                                              | 250.00  | 1.00       | 250.00   |
| S | BODYWORK        | M:<br>TO REMOVE AND RENEW AIRCON CONDENSER,<br>CHARGED AIR COOLER AND RADIATOR.<br>CHECK ELECTRICAL FANS AND CONTROL<br>UNIT.PRESSURISE COOLING SYSTEM,VACUUM<br>AND REGAS. | 480.00  | 1.00       | 480.00   |
| S | BODYWORK        | M:<br>TO DISMANTLE AND RENEW FRONT BUMPER AND<br>BONNET.REORGANISE CRASH MANAGEMENT<br>COMPONENTS.REINSTALL ALL PARTS REMOVED.                                              | 1000.00 | 1.00       | 1,000.00 |
| S | BODYWORK        | M:<br>TO RESPRAY FRONT BUMPER AND BONNET.                                                                                                                                   | 1100.00 | 1.00       | 1,100.00 |
| S | BODYWORK        | M:<br>TO CARRY OUT DIAGNOSTIC CHECK                                                                                                                                         | 192.00  | 1.00       | 192.00   |
| X | A8W6807065D GRU | COVER<br>Less 020%                                                                                                                                                          | 1.00    | 1787.00    | 1,429.60 |
| X | A8W6807683 9B9  | GRILLE<br>Less 020%                                                                                                                                                         | 1.00    | 218.50     | 174.80   |
| X | A8W6853651R RN4 | (SK) (4) GRILLE<br>Less 020%                                                                                                                                                | 1.00    | 2576.00    | 2,060.80 |
| X | A8W6919268D RN4 | MOUNTING<br>Less 020%                                                                                                                                                       | 1.00    | 57.20      | 45.76    |
| X | A8W6807681M RN4 | GRILL (AP GT)<br>Less 020%                                                                                                                                                  | 1.00    | 529.00     | 423.20   |
| X | A8W6807550J     | FOAM INSER<br>Less 020%                                                                                                                                                     | 1.00    | 138.50     | 110.80   |
| X | A8W0807113      | (SK) BRACKET-A/P GT<br>Less 020%                                                                                                                                            | 1.00    | 899.00     | 719.20   |
| X | A8W6807081B     | COVER (AP GT)<br>Less 020%                                                                                                                                                  | 1.00    | 142.50     | 114.00   |

# Premium Automobiles Pte Ltd



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## INS TAX INVOICE

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|                                                                                                                               |                                                                            |                                                                                                                                                |
|-------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------|
| AIG ASIA PACIFIC INSURANCE PTE LTD<br>MOTOR CLAIM DEPT<br>AIG BUILDING<br>78 SHENTON WAY<br>#07-16<br>SINGAPORE 079120 079120 | Invoice No: 85017744<br>Date : 16/09/2022<br>Order : SMP5396L<br>Term : 30 | Account: A0006 (T 0)<br>AIG ASIA PACIFIC INSURANCE PTE LTD<br>MOTOR CLAIM DEPT<br>AIG BUILDING<br>78 SHENTON WAY<br>#07-16<br>SINGAPORE 079120 |
|-------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------|

|                                                  |                            |                    |                |
|--------------------------------------------------|----------------------------|--------------------|----------------|
| Regn No: SMP5396L (V 43868)                      | Regn Date: 30/09/2019      | Mileage: 50638     | WIP No.: 11386 |
| Model: A5 SPORTBACK 2.0 TFSI S tronic            | Chassis: WAUZZZF54KA077002 | Engine: CVK 087858 | Dept: u        |
| You have been assisted by :- UB-Zoey Kum ( 204 ) |                            |                    |                |

|   |                 | Details                |           | Qty  | Unit Price | Amount   |
|---|-----------------|------------------------|-----------|------|------------|----------|
| X | A8K0010520C     | STICKER(AP GT)         | Less 020% | 1.00 | 15.50      | 12.40    |
| X | A8W0010515A     | STICKER(AP GT)         | Less 020% | 1.00 | 8.30       | 6.64     |
| X | A8W6807771      | BRACKET(AP GT)         | Less 020% | 1.00 | 153.50     | 122.80   |
| X | AN 91093901     | POP-RIVET(AP GT)       | Less 020% | 4.00 | 0.90       | 2.88     |
| X | A5Q0919275C GRU | (SK) Sensor-RH         | Less 020% | 1.00 | 264.70     | 211.76   |
| X | A8W6823029      | HOOD                   | Less 020% | 1.00 | 3491.00    | 2,792.80 |
| X | A8W6823124      | PROTECTION             | Less 020% | 1.00 | 30.30      | 24.24    |
| X | A8W6823125      | PROTECTION             | Less 020% | 1.00 | 30.90      | 24.72    |
| X | A8W6823126      | PROTECTION             | Less 020% | 1.00 | 30.30      | 24.24    |
| X | A8W6941773E     | HEADLIGHT(AP GT)       | Less 020% | 1.00 | 8416.00    | 6,732.80 |
| X | A8W0805201      | MOUNTING(AP GT)        | Less 020% | 1.00 | 42.30      | 33.84    |
| X | A8W0145805AD    | COOLER(AP GT)          | Less 020% | 1.00 | 653.50     | 522.80   |
| X | A8W0820536      | (SK) BRACKET           | Less 020% | 1.00 | 20.40      | 16.32    |
| X | AN 10036203     | (A) BOLT(SK) -02/03/22 | Less 020% | 4.00 | 13.20      | 42.24    |
| X | AN 02300311     | NUT(AP GT)             | Less 020% | 1.00 | 4.50       | 3.60     |

Parts 15,652.24  
Labour 0.00  
Sublet 3,562.00  
Menus 0.00  
Lubricant 0.00



|                    |                  |
|--------------------|------------------|
| Sub-Total          | 18,414.24        |
| 7% GST             | 1,289.00         |
| <b>Grand Total</b> | <b>19,703.24</b> |

Received by

For & on behalf of  
Premium Automobiles Pte Ltd

**AIG Asia Pacific Insurance Pte Ltd**  
 78 Shenton Way  
 #07-16 AIG Building  
 Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: SMP 5396 L**

Norah Khai  
 6768 9911  
 6841 1183  
 Body Repair

PA/OD/0108/2022/NH  
 3-Mar-2022  
 1

From  
 Telephone +65 -  
 Telefax +65 -  
 Our Dept  
 Our Ref  
 Date  
 Total Pages

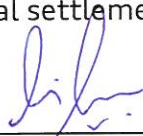
# RE: CLAIM - OWNER'S SATISFACTION/DISCHARGE VOUCHER

**Make & Model** : Audi A5 SPORTBACK 2.0 TFSI  
**Vehicle Chassis No.** : WAUZZZF54KA077002  
**Vehicle Regn No.** : **SMP 5396 L**  
**Vehicle Mileage** : 43,897 KM  
**Vehicle Owner** : Ms. Ter Li Ann  
**Certificate No** : 1900165810-02  
**Own Damage Excess** : S\$ 856.00 (Inclusive of 7% GST)  
**Accident Date** : 10/2/2022  
**Place** : Simei Avenue  
**Repair Cost** : S\$ 19,703.24  
**WIP No.** : 11386  
**Repairer's Name** : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd,  
 Showroom  
 9 Leng Kee Road  
 Singapore 159090  
 Telephone (65) 6566 1111  
 Telefax (65) 6471 3733

Service & Parts Centres  
 55 Ubi Rd 1  
 Singapore 408699  
 Telephone (65) 6336 2323  
 Telefax (65) 684 11183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of property claim only.

**Insured Signature** :   
**Time** : 10.30am  
**Date** : 05/03/2022.