

## Claim Audit

| AUDIT TRAIL |                   |                                  |                                                                                                                                                                                                                            |                           |
|-------------|-------------------|----------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------|
| No.         | On                | Audit                            | Remarks                                                                                                                                                                                                                    | By                        |
| 1           | 11 Feb 2022 13:35 | <b>Clm Veh Model Changed</b>     |                                                                                                                                                                                                                            | [ ] Merimen Administrator |
| 2           | 11 Feb 2022 13:35 | <b>Clm Created</b>               | Reg No: SMP5396L. Policy No: 1900165810-02. Acct Date: 2022/02/10. Claim Type: SC. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Ins.Status => Notification. Created from SAS:SP0R222B0001                           | [I] Merimen Administrator |
| 3           | 14 Feb 2022 08:57 | <b>Clm Registration Modified</b> | Acct Time:06:44:00->06:00:00. Pol No:1900165810-02->1900165810. Init.Est.:->5,000 - 6,000.                                                                                                                                 | [I] Low, Xianyu           |
| 4           | 17 Feb 2022 12:41 | <b>Clm Registration Modified</b> | Setl.Type:3->0. Claim Type:SC->OD.                                                                                                                                                                                         | [ ] NA MENG YAN           |
| 5           | 17 Feb 2022 12:41 | <b>Adj Clm Retrieved</b>         | Adj: LKK Auto Consultants Pte Ltd (HQ)                                                                                                                                                                                     | [ ] NA MENG YAN           |
| 6           | 17 Feb 2022 12:42 | <b>Adj Co Assigned</b>           | LKK Auto Consultants Pte Ltd (HQ):                                                                                                                                                                                         | [A] NA MENG YAN           |
| 7           | 17 Feb 2022 12:42 | <b>Adj Next Rpt Changed</b>      | Next Rpt:Final Rpt.Due Date:2022/02/28                                                                                                                                                                                     | [A] NA MENG YAN           |
| 8           | 17 Feb 2022 12:42 | <b>Adj Mandate Set</b>           | Approved:0.00.Reinsp:Adj decides.                                                                                                                                                                                          | [A] NA MENG YAN           |
| 9           | 17 Feb 2022 12:42 | <b>Clm Registration Modified</b> | Rep:1137->200611.                                                                                                                                                                                                          | [A] NA MENG YAN           |
| 10          | 17 Feb 2022 12:42 | <b>Clm Veh Model Changed</b>     | (206496) AUDI A5 2.0 SB TFSI S TRONIC (DESIGN) (A).                                                                                                                                                                        | [A] NA MENG YAN           |
| 11          | 17 Feb 2022 12:43 | <b>Adj Adjuster Assigned</b>     | [None] -> ADRIAN LING                                                                                                                                                                                                      | [A] NA MENG YAN           |
| 12          | 17 Feb 2022 14:23 | <b>Adj Rpt Initiated</b>         |                                                                                                                                                                                                                            | [A] HUEY YON              |
| 13          | 17 Feb 2022 14:23 | <b>Clm Dtl Modified</b>          | Claim Conclusion: -> 3.                                                                                                                                                                                                    | [A] HUEY YON              |
| 14          | 17 Feb 2022 14:23 | <b>Clm Dtl Modified</b>          | JPJ Reg. Date: -> 2019/09/30.                                                                                                                                                                                              | [A] HUEY YON              |
| 15          | 17 Feb 2022 14:23 | <b>Clm Details Notified</b>      |                                                                                                                                                                                                                            | [A] HUEY YON              |
| 16          | 17 Feb 2022 16:14 | <b>Adj Im. Advice Submitted</b>  | Next Rpt:Final Rpt.Due Date:2022/02/28                                                                                                                                                                                     | [A] DENISE TAY KWEE CHENG |
| 17          | 17 Feb 2022 16:14 | <b>Adj Mandate Request</b>       | Cur Req:11338.00:DAMAGE CONSISTENT REPAIR COST ECONOMICAL                                                                                                                                                                  | [A] DENISE TAY KWEE CHENG |
| 18          | 18 Feb 2022 11:16 | <b>Clm Registration Modified</b> | Excess: -> 800.00. Excess Waived: -> 800.00. 2F Remarks: -> Not Applicable. GST: -> 7.00.                                                                                                                                  | [I] Hor, Yinrul           |
| 19          | 18 Feb 2022 13:44 | <b>Adj Next Rpt Changed</b>      | Next Rpt:Final Rpt.Due Date:2022/02/28. Mandate Remarks: Vehicle may commence repair. Checked and Supplementary items to resurvey with CLEAR damage photos. Before paint and New parts photos to be documented in Merimen. | [I] Lim, Kok-Chong        |
| 20          | 18 Feb 2022 13:44 | <b>Adj Mandate Set</b>           | Approved:11338.00:Vehicle may commence repair. Checked and Supplementary items to resurvey with CLEAR damage photos. Before paint and New parts photos to be documented in Merimen.Reinsp:Yes.                             | [I] Lim, Kok-Chong        |

Date From    
 Date To    
 Audit Type  

### ACTIVITY

No record

| Merimen Billing for this case - Transaction History |           |           |          |          |                  |       |       |        |
|-----------------------------------------------------|-----------|-----------|----------|----------|------------------|-------|-------|--------|
| Bill Ref No                                         | Bill Date | Bill Type | Acc Type | Acc Name | Co Name (Branch) | Ref 1 | Ref 2 | Amount |

|         |                         |                          |       |                                    |                                         |          |  |       |
|---------|-------------------------|--------------------------|-------|------------------------------------|-----------------------------------------|----------|--|-------|
| 2766719 | 17 Feb 2022<br>14:23:59 | OD/TP Case<br>(Adjuster) | Motor | LKK Auto<br>Consultants<br>Pte Ltd | LKK Auto<br>Consultants<br>Pte Ltd (HQ) | SMP5396L |  | 11.00 |
|---------|-------------------------|--------------------------|-------|------------------------------------|-----------------------------------------|----------|--|-------|