



Krystal Lok <krystal@legaloptions.biz>

Re: S2M03SJV_TP REF:SGV8835G_Accident Involving SJQ9154Y & SGV8835G_ALONG/AT LAVENDER STREET _on 29/01/2022_PersonalAutoLine

1 message

Krystal Lok <krystal@legaloptions.biz>

Fri, Feb 4, 2022 at 12:21 PM

To: filenet-ctom-p-sg <filenet-ctom-p-sg@axa.com.hk>, motor.survey@axa.com.sg

Cc: Ashley <ashley@legaloptions.biz>, Thomas Su <thomas@legaloptions.biz>

Bcc: advanceag@hotmail.com

In view of the current pandemic Covid-19 situation, we are encouraged to impose tighter workplace measures. Therefore, we are required to adopt a telecommuting policy for our practice. As such, all correspondences, discharge vouchers and documents shall be forwarded and/or submitted by way of softcopy only.

Dear Sirs,

We refer to your email below.

Our client is agreeable to LKK Auto Consultants Pte Ltd.

Kindly contact our client's repairer: -

M/s Advance Auto Garage
23 Kaki Bukit Ave 4 Level 4
Singapore 415933

Contact No. **Xavier at 9007 9247**

BCC – Clients (SGV 8835G D.O.A. 29/01/2022)

For your information.

Notice: Our firm will be closed from 31st January 2022 till 6th February 2022 (both dates inclusive). We wish each and everyone a Happy Prosperous Chinese New Year. 新年快乐，恭喜发财。

Warmest regards,

Krystal

Junior Legal Secretary

LEGAL OPTIONS LLC

(GST Registration/UEN No. 201203825R)

Tel (65) 6513-2800 DID (65) 6513-2807 Fax (65) 6438-8275

Information in this message is confidential and may be legally privileged. It is intended solely for the person(s) to whom it is addressed. If you are not the intended recipient, please delete the message and any other record of it from your system, and notify the sender immediately.

On Fri, Feb 4, 2022 at 12:04 PM do not reply <donotreply@axa.com.sg> wrote:

-

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Please do not reply to this email as we are not able to respond to messages sent to this email. We seek your cooperation to send all replies to motor.survey@axa.com.sg

Dear Sir,

We want to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list below to conduct the joint pre-repair survey as a Single Joint Expert.

List of our motor surveyors:

- | |
|-------------------------------------|
| 1. LKK Auto Consultants Pte Ltd |
| 2. Formteam Consultancy Pte Ltd |
| 3. VP Appraisal Pte Ltd |
| 4. LBS Automotive Appraisal Pte Ltd |
| 5. Infiniti Appraisal Services |
| 6. Autoprobe Consultants |
| 7. AXA in house surveyor |

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert. Meanwhile, please furnish us with estimate quotation in order for our surveyor to complete the pre repair survey.

If there be any injury claims by your client, please combine it in one Letter of Demand in light of one cause of action, save as to costs and expenses.

Should you have any other queries, please feel free to contact our Claims Service Team at 1800-8804888.

-

Regards,

Shekhar Batham

AXA Singapore



From: Krystal Lok [mailto:krystal@legaloptions.biz]

Sent: Friday, February 04, 2022 11:51 AM

To: SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>; SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Cc: Ashley <ashley@legaloptions.biz>; Thomas Su <thomas@legaloptions.biz>

Subject: [EXTERNAL] PRE-REPAIR INSPECTION - Your Ref: SJQ 9154Y; Our ref: SGV 8835G

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Dear Sirs,

**ACCIDENT INVOLVING SGV 8835G AND SJQ 9154Y ALONG/AT LAVENDER STREET ON 29/01/2022
CLAIMANT: CHENG MING HAN (OWNER OF SGV 8835G)**

We are instructed by CHENG MING HAN to notify you of a road traffic accident on 29TH JANUARY 2022 at about 13:05 hours along/at LAVENDER STREET involving our client's vehicle registration number SGV 8835G and vehicle registration number SJQ 9154Y driven by your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within two (2) working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

BCC – Clients (SGV 8835G D.O.A. 29/01/2022)
For your information.

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Warmest regards,



Junior Legal Secretary

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