



Krystal Lok <krystal@legaloptions.biz>

## S2M03SJV\_TPPD\_REDIRECT\_TOKIO MARINE\_SJQ9154Y\_SGV8835G\_29 JAN 2022

1 message

**NG Stacey** <stacey.ng@axa.com.sg>

Wed, Feb 16, 2022 at 10:27 AM

To: Krystal Lok <krystal@legaloptions.biz>

Cc: Ashley <ashley@legaloptions.biz>, Thomas Su <thomas@legaloptions.biz>, filenet-ctom-p-sg <filenet-ctom-p-sg@axa.com.hk>

### WITHOUT PREJUDICE

Hi Krystal,

Please re-direct the claim to Tokio Marine.

#### INSURANCE COMPANY

Name of Insurance Company	Tokio Marine Insurance Singapore Ltd
Type of Coverage	ThirdPartyFireTheft
Is it a Fleet Policy	No
Policy Number	MK000495 (DRIVELAH)
Cover Note Number	-

Thank you.

Regards

**Stacey Ng** | Manager, Motor Claims Department

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | [www.axa.com.sg](http://www.axa.com.sg)

Email: [stacey.ng@axa.com.sg](mailto:stacey.ng@axa.com.sg)

Customer Care No. 1800 8804888

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**From:** Krystal Lok <krystal@legaloptions.biz>

**Sent:** Friday, 4 February 2022 11:51 am

**To:** SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>; SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

**Cc:** Ashley <ashley@legaloptions.biz>; Thomas Su <thomas@legaloptions.biz>

**Subject:** [EXTERNAL] PRE-REPAIR INSPECTION - Your Ref: SJQ 9154Y; Our ref: SGV 8835G

*In view of the current pandemic Covid-19 situation, we are encouraged to impose tighter workplace measures. Therefore, we are required to adopt a telecommuting policy for our practice. As such, all correspondences, discharge vouchers and documents shall be forwarded and/or submitted by way of softcopy only.*

Dear Sirs,

**ACCIDENT INVOLVING SGV 8835G AND SJQ 9154Y ALONG/AT LAVENDER STREET ON 29/01/2022  
CLAIMANT: CHENG MING HAN (OWNER OF SGV 8835G)**

We are instructed by CHENG MING HAN to notify you of a road traffic accident on 29TH JANUARY 2022 at about 13:05 hours along/at LAVENDER STREET involving our client's vehicle registration number SGV 8835G and vehicle registration number SJQ 9154Y driven by your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within two (2) working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

BCC – Clients (SGV 8835G D.O.A. 29/01/2022)  
For your information.

*Notice:* Our firm will be closed from 31st January 2022 till 6th February 2022 (both dates inclusive). We wish each and everyone a Happy Prosperous Chinese New Year. 新年快乐，恭喜发财。

Warmest regards,



Junior Legal Secretary

**LEGAL OPTIONS LLC**

(GST Registration/UEN No. 201203825R)  
Tel (65) 6513-2800 DID (65) 6513-2807 Fax (65) 6438-8275

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Internal

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