

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Monday, 21 February 2022 3:18 PM
To: Teo, Grace; Ye, Yong Kang Melvin
Cc: SUR
Subject: RE: PRI \ CMTD2200585/MYE - SLC718E ACC ON 15.02.22 | PRE-REPAIR FOR SJB5385C
Attachments: SJB5385C IA.pdf; SJB 5385C LTA.pdf; SJB 5385C estimate.pdf

Dear Melvin,

Enclosed herewith preliminary advice of SJB 5385C.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>
Sent: Thursday, 17 February 2022 8:52 AM
To: info@ktauto.com.sg; Teo, Grace <grace.teo@sompo.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Cc: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: PRI \ CMTD2200585/MYE - SLC718E ACC ON 15.02.22 | PRE-REPAIR FOR SJB5385C

Dear Sir/madam,

Refer to our tele-conversation, We have arranged our surveyor.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: info@ktauto.com.sg <info@ktauto.com.sg>
Sent: Thursday, 17 February 2022 8:26 AM
To: Teo, Grace <grace.teo@sompo.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Cc: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: PRI \ CMTD2200585/MYE - SLC718E ACC ON 15.02.22 | PRE-REPAIR FOR SJB5385C

Dear Grace,

LKK did called me yesterday to confirm survey attendance. Please confirm else arrange Priority Services, our client vehicle is already in for 2 days awaiting for repair. Please expediate and let us know ASAP.

Yours faithfully
Wendy Siew
On and behalf of
Kian Teong Auto Centre
176 Sin Ming Drive
Sin Ming autocare #01-08
Singapore 575721
Tel: 65 64556268
Fax: 65 64555166
HP: 91786498
Website: www.ktauto.com.sg

From: "Teo, Grace" <grace.teo@sompo.com.sg>
Sent: 2/17/22 8:12 AM
To: "info@ktauto.com.sg" <info@ktauto.com.sg>, "Ye, Yong Kang Melvin" <melvin.ye@sompo.com.sg>
Cc: "assignments@lkkauto.com" <assignments@lkkauto.com>, 'SUR' <sur@lkkauto.com>
Subject: RE: PRI \ CMTD2200585/MYE - SLC718E ACC ON 15.02.22 | PRE-REPAIR FOR SJB5385C

Without Prejudice

Dear Wendy,

We regret to advise that LKK are unable to conduct the survey.

Kindly re-selection from the following list.

	Pre-Repair Survey		
	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	FormTeam Consultancy	Frankie Pang	
	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T:** 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: info@ktauto.com.sg <info@ktauto.com.sg>

Sent: Wednesday, February 16, 2022 10:23 AM

To: Teo, Grace <grace.teo@sompo.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Cc: assignments@lkkauto.com

Subject: RE: PRI \ CMTD2200585/MYE - SLC718E ACC ON 15.02.22 | PRE-REPAIR FOR SJB5385C

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Please assist to arrange LKK for survey

Yours faithfully

Wendy Siew

On and behalf of

Kian Teong Auto Centre

176 Sin Ming Drive

Sin Ming autocare #01-08

Singapore 575721

Tel: 65 64556268

Fax: 65 64555166

HP: 91786498

Website: www.ktauto.com.sg

From: "Teo, Grace" <grace.teo@sompo.com.sg>
Sent: 2/16/22 10:08 AM
To: "info@ktauto.com.sg" <info@ktauto.com.sg>, "Ye, Yong Kang Melvin" <melvin.ye@sompo.com.sg>
Subject: PRI \ CMTD2200585/MYE - SLC718E ACC ON 15.02.22 | PRE-REPAIR FOR SJB5385C

Our Reference: CMTD2200585/MYE
Your Reference: SJB5385C

Date: 16/02/2022

Without Prejudice
EMAIL ONLY
OUR Email: motorsurvey@sompo.com.sg

Attention:
KIAN TEONG AUTO CENTRE

Dear Wendy,

ACCIDENT INVOLVING SLC718E & SJB5385C ON 15.02.2022

We refer to your Notice of Accident dated 15/02/2022.

Please be informed that **Mr. Melvin Ye** is the handler of this case who can be contacted at 63224 667/ melvin.ye@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

	Pre-Repair Survey		
	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	FormTeam Consultancy	Frankie Pang	
	LKK Auto Consultants	Adrian Ling	
		Kenneth Kong	
		Marcus Chua	
	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: info@ktauto.com.sg <info@ktauto.com.sg>

Sent: Tuesday, February 15, 2022 5:02 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; claimsreport <claimsreport@sompo.com.sg>

Subject: [SPAM] RE: PRE-REPAIR FOR SJB5385C

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir,

Please arrange for a pre-repair as the mentioned vehicle is already in our workshop awaiting for repair.

Kindly please let us have your SJE List. Your insured vehicle SLC718E

Yours faithfully
Wendy Siew
On and behalf of
Kian Teong Auto Centre
176 Sin Ming Drive

Sin Ming autocare #01-08
Singapore 575721
Tel: 65 64556268
Fax: 65 64555166
HP: 91786498
Website: www.ktauto.com.sg