

Re: LKK/AL/nr \ CMTD2200595/THE(nr) - SKW5741K CLAIMING AGAINST SDE381B DOA:18.11.2021

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Tue 15/3/2022 9:07 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Choo, Thelma' <thelma.choo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Dear Sir/Madam,

Enclose preliminary advice of SKW5741K

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Wednesday, 2 March 2022 9:38 am

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Choo, Thelma' <thelma.choo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: Re: LKK/AL/nr \ CMTD2200595/THE(nr) - SKW5741K CLAIMING AGAINST SDE381B DOA:18.11.2021

Dear Sir/Madam,

Please be informed that we have inspected the vehicle SKW 5741K on 28/2/2022.

We are pending estimate from repairer.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Thursday, 17 February 2022 9:03 am

To: 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Choo, Thelma' <thelma.choo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: LKK/AL/nr \ CMTD2200595/THE(nr) - SKW5741K CLAIMING AGAINST SDE381B DOA:18.11.2021

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Thursday, 17 February, 2022 8:23 AM

To: sm automotive <sm_automotive@hotmail.com>; Choo, Thelma <thelma.choo@sompo.com.sg>; admin-d@lkkauto.com; assignments@lkkauto.com; 'SUR' <sur@lkkauto.com>

Subject: LKK/AL/nr \ CMTD2200595/THE(nr) - SKW5741K CLAIMING AGAINST SDE381B DOA:18.11.2021

Without Prejudice

Our Reference: CMTD2200595/THE

Your Reference: SKW5741K

Hi Sukyi,

We refer to your email reply of 16/02/22 and agreed to appoint **Mr. Adrian Ling** of **LKK AUTO** to survey the above vehicle.

Aside to **LKK AUTO**,

Please arrange **Mr. Adrian** to conduct the survey for **SKW5741K** on a without Prejudice and any admission of liability basis.

Please be informed that we have yet to receive our insured's accident report.

Please submit with your report upon completion of survey to my colleague, **Ms. Thelma**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T:** 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

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From: sm automotive <sm_automotive@hotmail.com>**Sent:** Wednesday, February 16, 2022 5:22 PM**To:** Teo, Grace <grace.teo@sompo.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>**Subject:** Re: PRI \ CMTD2200595/THE(nr) - SKW5741K CLAIMING AGAINST SDE381B DOA:18.11.2021

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice

Hi Grace

Kindly arrange for :-

LKK Auto Consultants

Adrian Ling

Regards,

Suky Chong**SM AUTOMOTIVE**

1 Kaki Bukit Ave 6

Blk C #01-43

Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

From: Teo, Grace <grace.teo@sompo.com.sg>**Sent:** Wednesday, February 16, 2022 4:49 PM**To:** sm automotive <sm_automotive@hotmail.com>; Choo, Thelma <thelma.choo@sompo.com.sg>**Subject:** PRI \ CMTD2200595/THE(nr) - SKW5741K CLAIMING AGAINST SDE381B DOA:18.11.2021

Our Reference: CMTD2200595/THE

Your Reference: SKW5741K

Date: 16/02/2022

Without Prejudice**EMAIL ONLY****OUR Email: motorsurvey@sompo.com.sg****Attention:****M/S SM AUTOMOTIVE**

Dear Sukyi,

ACCIDENT INVOLVING SDE381B & SKW5741K ON 18.11.2021

We refer to your Notice of Accident dated 16/02/2022.

Please be informed that **Ms. Thelma Choo** is the handler of this case who can be contacted at 63224 681/
thelma.choo@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	FormTeam Consultancy	Frankie Pang	
	LKK Auto Consultants	Adrian Ling	
		Kenneth Kong	
		Marcus Chua	
	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: sm automotive <sm_automotive@hotmail.com>

Sent: Wednesday, February 16, 2022 3:03 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: SKW5741K CLAIMING AGAINST SDE381B DOA:18.11.2021

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice

Hi Motor Claim Dept

Kindly send us your surveyor list, thanks.

Regards,

Sukyi Chong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6

Blk C #01-43

Singapore 417883

Tel: 6747 9241 Fax: 6741 7276