

Meng Yan (LKK Auto)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Sent: Wednesday, 16 February, 2022 2:18 PM
To: SAMANTHA TAN; SUR; assignments
Cc: Claims Dept of CTI
Subject: RE: SNM22D201165/C02/GBK5965B/TANCHC / FW: ACCIDENT INVOLVING OUR CLIENT'S VEH SMP7113Z & YOUR INSURED GBK5965B ON 11/02/2022
Attachments: img-216132327.pdf

WITHOUT PREJUDICE

Dear Samantha,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange to conduct the PRS.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: SAMANTHA TAN <sam@sngahtee.com>
Sent: Wednesday, 16 February 2022 2:07 PM
To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D201165/C02/GBK5965B/TANCHC / FW: ACCIDENT INVOLVING OUR CLIENT'S VEH SMP7113Z & YOUR INSURED GBK5965B ON 11/02/2022

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Dear Jaqueline,

Please arrange LKK to survey.

Thank you.

Best Regards

Samantha Tan | sam@sngahtee.com

SNG AH TEE MOTOR & PANEL SERVICE PTE LTD | BLK 3 PIONEER ROAD NORTH #01-18 SINGAPORE 628457
TEL: 62686183 (4LINES) | FAX: 62681429 | Find us at <http://www.sngahtee.com>



From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Sent: Wednesday, 16 February 2022 1:57 PM

To: SAMANTHA TAN <sam@sngahtee.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D201165/C02/GBK5965B/TANCHC / FW: ACCIDENT INVOLVING OUR CLIENT'S VEH SMP7113Z & YOUR INSURED GBK5965B ON 11/02/2022

Without Prejudice

Our reference: SNM22D201165/C02/GBK5965B/TANCHC

Your reference: SMP7113Z

Dear Sirs,

ACCIDENT INVOLVING GBK5965B & SMP7113Z ON 11/02/2022

We refer to your email of 16/02/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 16 February 2022 1:54 PM

To: SAMANTHA TAN <sam@sngahtee.com>; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D201165/C02/GBK5965B/TANCHC / FW: ACCIDENT INVOLVING OUR CLIENT'S VEH SMP7113Z & YOUR INSURED GBK5965B ON 11/02/2022

Without Prejudice

Dear Jacqueline,

Please conduct PRS for SMP7113Z.

Note: officer in charge Jacqueline Tan 63896185.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: SAMANTHA TAN <sam@sngahtee.com>

Sent: Wednesday, 16 February 2022 1:28 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: ACCIDENT INVOLVING OUR CLIENT'S VEH SMP7113Z & YOUR INSURED GBK5965B ON 11/02/2022

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Hi Boon Sen,

Refer to attached search fee.

Both search is under China Taiping.

Please check again

Thank you.

Best Regards

Samantha Tan | sam@sngahtee.com

SNG AH TEE MOTOR & PANEL SERVICE PTE LTD | BLK 3 PIONEER ROAD NORTH #01-18 SINGAPORE 628457
TEL: 62686183 (4LINES) | FAX: 62681429 | Find us at <http://www.sngahtee.com>

SNGAHTEE
MOTOR & PANEL SERVICE

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 16 February 2022 12:39 PM
To: SAMANTHA TAN <sam@sngahtee.com>
Subject: RE: ACCIDENT INVOLVING OUR CLIENT'S VEH SMP7113Z & YOUR INSURED GBK5965B ON 11/02/2022

Without Prejudice

Dear Sir,

This is under AIG.

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Thank you

Chong Boon Sen
Claims Department

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From: SAMANTHA TAN <sam@sngahtee.com>
Sent: Tuesday, 15 February 2022 3:36 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: ACCIDENT INVOLVING OUR CLIENT'S VEH SMP7113Z & YOUR INSURED GBK5965B ON 11/02/2022

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Dear All,

Refer to the attached estimate repair cost for your reference.

Vehicle is in workshop, pls arrange to survey.

Thank you.

Best Regards

Samantha Tan | sam@sngahtee.com

SNG AH TEE MOTOR & PANEL SERVICE PTE LTD | BLK 3 PIONEER ROAD NORTH #01-18 SINGAPORE 628457
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From: SAMANTHA TAN <sam@sngahtee.com>

Sent: Tuesday, 15 February 2022 2:13 PM

To: claimsdept@sg.cntaiping.com

Subject: ACCIDENT INVOLVING OUR CLIENT'S VEH SMP7113Z & YOUR INSURED GBK5965B ON 11/02/2022

Hi All,

We would like to check liability on above vehicle.

Hope to hear from you soon.

Thank you.

Best Regards

Samantha Tan | sam@sngahtee.com

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