

## Mei Kwan (LKKAuto)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Thursday, 3 March, 2022 12:43 PM  
**To:** Robin Siow  
**Cc:** Joyce Cheong; Jenny Toh  
**Subject:** RE: Direct Settlement - Accident Involving SLA3169E (OI : QBE - TBA) and SDD3108K (TP : LKK REF - CC6/QBE22001511/ra3) on 13/02/2022

**Categories:** HMK

Dear Robin,

Noted. We will check with TP repairer.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

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**From:** Robin Siow <[robin.siow@qbe.com.my](mailto:robin.siow@qbe.com.my)>  
**Sent:** Thursday, 3 March, 2022 10:51 AM  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Cc:** Joyce Cheong <[Joyce.Cheong@qbe.com](mailto:Joyce.Cheong@qbe.com)>; Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>  
**Subject:** RE: Direct Settlement - Accident Involving SLA3169E (OI : QBE - TBA) and SDD3108K (TP : LKK REF - CC6/QBE22001511/ra3) on 13/02/2022

Hi Mei Kwan,

The policy coverage for this vehicle has lapsed since 27/03/2021.

We apologise for not being able to assist further on the matter.

Thanks.

Regards,

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**Robin Siow**

Claims Processing Analyst, Asia

INTL Asia Claims Processing | Asia

No. 638 Level 6, Block B1, Pusat Dagang Setia Jaya, Leisure Commerce Square

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*I work flexibly and may send emails outside normal working hours. If you have received an email from me outside of your normal business hours I am not expecting you to read or respond unless it is urgent*

-----Original Message-----

From: Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

Sent: Wednesday, 16 February 2022 3:58 pm

To: [robin.siew@qbe.com.my](mailto:robin.siew@qbe.com.my); Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

Cc: Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; claims-singapore <[claims-singapore@qbe.com](mailto:claims-singapore@qbe.com)>; [joyce.cheong@qbe.com](mailto:joyce.cheong@qbe.com)

Subject: Direct Settlement - Accident Involving SLA3169E (OI : QBE - TBA) and SDD3108K (TP : LKK REF - CC6/QBE22001511/ra3) on 13/02/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Modern Automotive Pte Ltd - Ubi and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- \* TP GIA report
- \* Accident photo

Note : no survey done yet

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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