

Meng Yan (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Wednesday, 16 February, 2022 10:48 AM
To: Carine Yeo TCBC; 'SUR'; assignments
Cc: Claims Dept of CTI
Subject: RE: SNM22D201132/C02/SMY8092X/LEWLC / FW: ACCIDENT INVOLVING VEHICLES SMJ 6678 Z & SMY 8092 X ON 13.02.2022
Attachments: SMJ6678Z_ESTIMATE.pdf; SMJ6678Z_WHOLE SET.pdf

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.
Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Carine Yeo TCBC <carine.yeo@borneomotors.com.sg>
Sent: Wednesday, 16 February 2022 10:47 am
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D201132/C02/SMY8092X/LEWLC / FW: ACCIDENT INVOLVING VEHICLES SMJ 6678 Z & SMY 8092 X ON 13.02.2022
Importance: High

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Good morning Jenny

We are ok with Steve from LKK.

Thank You
Carine Yeo

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Wednesday, 16 February 2022 10:44 am
To: Carine Yeo TCBC <carine.yeo@borneomotors.com.sg>; Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>; Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D201132/C02/SMY8092X/LEWLC / FW: ACCIDENT INVOLVING VEHICLES SMJ 6678 Z & SMY 8092 X ON 13.02.2022

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Without Prejudice

Our reference: SNM22D201132/C02/SMY8092X/lewlc
Your reference: SMJ6678Z

Dear Sirs / Madam,

ACCIDENT INVOLVING SMY8092X & SMJ6678Z on 13/02/2022

We refer to your email of 15/02/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at claimsdept@sg.cntaiping.com

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew
Executive
Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 16 February 2022 10:40 am
To: Carine Yeo TCBC <carine.yeo@borneomotors.com.sg>; Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>;
Ashlyn.Chng@inchcape.com.sg; Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM22D201132/C02/SMY8092X/LEWLC / FW: ACCIDENT INVOLVING VEHICLES SMJ 6678 Z & SMY 8092 X ON 13.02.2022
Importance: High

Without Prejudice

Dear Jenny,

Please conduct PRS for SMJ6678Z.

Note: officer in charge Jenny Lew 63896172.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Carine Yeo TCBC <carine.yeo@borneomotors.com.sg>
Sent: Tuesday, 15 February 2022 10:11 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Angie Foo <angie.foo@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>
Cc: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>; Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>
Subject: ACCIDENT INVOLVING VEHICLES SMJ 6678 Z & SMY 8092 X ON 13.02.2022
Importance: High

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Good morning Sir or Madam,

With reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged photos & Estimate for your kind perusal.

As our client is claiming against your insured SMY 8092 X, thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with either LOU @\$100 per day or Car Rental of @ \$150 per day x no. of days as recommended by your appointed surveyor.

We would appreciate if you could let us have the surveyor list to choose from.

Your kind attention into the above is greatly appreciated.

Thank You and Best Regards

Carine Yeo
Motor Claims Assessor

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