

Meng Yan (LKK Auto)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Sent: Wednesday, 16 February, 2022 11:09 AM
To: Claims; SUR; assignments
Cc: Claims Dept of CTI
Subject: RE: SNM22D201086/C02/SGX7810Z/TANCHC / FW: Arrange for survey - Acc on 13.02.2022 invlg SMS 2611 U & SGX 7810 Z
Attachments: GIA REPORT.pdf; [Untitled]15022022102936_1-4.jpg; [Untitled]15022022102936_3-4.jpg

WITHOUT PREJUDICE

Dear Wayne,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr. Marcus conduct the PRS.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Wayne <wayne@procarcare.com.sg> **On Behalf Of** Claims
Sent: Wednesday, 16 February 2022 11:07 AM
To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Claims <claims@procarcare.com.sg>

Subject: RE: SNM22D201086/C02/SGX7810Z/TANCHC / FW: Arrange for survey - Acc on 13.02.2022 invlg SMS 2611 U & SGX 7810 Z

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Dear Jacqueline

Please proceed with Marcus (LKK).

Appreciate if you can advise if your insured had reported the accident and the accident liability.

Thanks and regards

Wayne Lim

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716

M: +65 9125 0606 | T: +65 6741 5336 | F: +65 6741 4906

E: claims@procarcare.com.sg

W: www.procarcare.com.sg



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From: Tan Chew Chik Jacqueline [<mailto:jacqueline.tan@sg.cntaiping.com>]

Sent: Wednesday, February 16, 2022 11:06 AM

To: Siew Chin <siewchin@procarcare.com.sg>; Claims <claims@procarcare.com.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D201086/C02/SGX7810Z/TANCHC / FW: Arrange for survey - Acc on 13.02.2022 invlg SMS 2611 U & SGX 7810 Z

Without Prejudice

Our reference: SNM22D201086/C02/SGX7810Z/TANCHC

Your reference: SMS 2611 U

Dear Sirs,

ACCIDENT INVOLVING SGX 7810 Z & SMS 2611 U ON 13/02/2022

We refer to your email of 15/02/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 16 February 2022 11:03 AM

To: siewchin@procarcare.com.sg; Claims <claims@procarcare.com.sg>; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D201086/C02/SGX7810Z/TANCHC / FW: Arrange for survey - Acc on 13.02.2022 invlg SMS 2611 U & SGX 7810 Z

Without Prejudice

Dear Jacqueline,

Please conduct PRS for SMS2611U.

Note: officer in charge Jacqueline Tan 63896185.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Siew Chin <siewchin@procarcare.com.sg> **On Behalf Of** Claims
Sent: Tuesday, 15 February 2022 10:52 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Claims <claims@procarcare.com.sg>
Subject: Arrange for survey - Acc on 13.02.2022 invlg SMS 2611 U & SGX 7810 Z

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Dear Sir

Please refer to attached and arrange for survey.
Vehicle not in workshop

Thanks You.

Regards,

Siew Chin

Claims Advisory
Progressive Car Care Pte Ltd
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T: +65 6741 5336 | F: +65 6741 7208
E: claims@procarcare.com.sg
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