Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 28 June 2022 12:28 PM

To: Irene Tay
Cc: Admin A

Subject: RE: REF NO_ SNM22D201174C01 | Accident involved GBJ7346E and SH6455P along

Crawford Street on 14/02/22

Hi Irene,

Thank you for your email.

In view of this, we will proceed to submit our invoice and WP report to your good office.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Tuesday, 28 June 2022 10:45 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: FW: REF NO_ SNM22D201174C01 | Accident involved GBJ7346E and SH6455P along Crawford Street on

14/02/22

Dear Sir/Mdm,

Please be informed that insured has a private settlement with COMFORTDELGRO.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: claims@insurehub.com.sg <claims@insurehub.com.sg>

Sent: Friday, 24 June 2022 1:41 PM

To: Irene Tay < irene.tay@sg.cntaiping.com >

Cc: Claims Dept of CTI <<u>claimsdept@sg.cntaiping.com</u>>; james.tan@skylink.com.sg

Subject: REF NO_ SNM22D201174C01 | Accident involved GBJ7346E and SH6455P along Crawford Street on

14/02/22

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Irene / Claims Dept,

Please be informed on the private settlement for the subject mentioned claim case.

Thank you & Best Regards, Raney Tan Claims Department Insure Hub Pte Ltd



Main Line: 6287-7077

Business Whatsapp: https://wa.me/6591024443

Address: 5 Soon Lee Street #01-59 Pioneer Point (S) 627607

Website: www.insurehub.com.sg | Email: info@insurehub.com.sg

















A Please consider the environment before printing this e-mail.

From: james.tan@skylink.com.sg <james.tan@skylink.com.sg>

Sent: Friday, 24 June 2022 12:11 pm

To: claims@insurehub.com.sg

Cc: irene.tay@sg.cntaiping.com; Jeanny <jeanny@insurehub.com.sg>; claimsdept@sg.cntaiping.com

Subject: Accident involved GBJ7346E and SH6455P along Crawford Street on 14/02/22

Dear Ms Tan

Hope this email finds you well.

The mentioned accident had been settled between both parties involved.

Attached the GIA report and the private settlement letter between both parties.

Please assist to review the incident.

Thank You.

Best regards,

James Tan Operations Executive Mobile: 9233 8081



SKYLINK VEHICLE RENTAL PTE LTD

Showroom: 19 Jurong Port Road Singapore 619093

: Blk 48 Toh Guan Road East Enterprise Hub #01-118 Singapore 608586

Website : www.skylink.com.sg

Workshop

Tel : 6266 5858 Fax : 6266 5852

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From: james.tan@skylink.com.sg <james.tan@skylink.com.sg>

Sent: Saturday, 23 April 2022 2:37 pm

To: 'claims@insurehub.com.sg' < claims@insurehub.com.sg; 'Wee Hin Hong' < hinhong@skylink.com.sg; 'Ivene.tay@sg.cntaiping.com' < rene.tay@sg.cntaiping.com; 'Jeanny' < jeanny@insurehub.com.sg; 'Yeanny' < jeanny@insurehub.com.sg; 'Yeanny jeanny@insurehub.com

'claimsdept@sg.cntaiping.com' < claimsdept@sg.cntaiping.com>

Subject: RE: CTP REF NO. SNM22D201174C01 - NON REPORTING (GBJ7346E)

Dear Ms Tan,

Attached requested documents for your perusal.

- 1) Rental agreement
- 2) Driver's documents

Lastly, please update us the accident liability for my following up with the driver involved.

Thank You.

Best regards,

James Tan Operations Executive Mobile: 9233 8081



SKYLINK VEHICLE RENTAL PTE LTD

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From: claims@insurehub.com.sg

Sent: Friday, 22 April 2022 2:57 pm

To: james.tan@skylink.com.sg; 'Wee Hin Hong' <hinhong@skylink.com.sg>
Cc: irene.tay@sg.cntaiping.com; Jeanny <jeanny@insurehub.com.sg>

Subject: RE: CTP REF NO. SNM22D201174C01 - NON REPORTING (GBJ7346E)

Dear James

Thanks for the GIA report submitted.

Please submit the hirer rental agreement, NRIC and Driving license urgently too.

Thanks & Best Regards,

Miss Tan Motor Department Insure Hub Pte Ltd



DID: 6950-3051 Main Line: 6287-7077

Business WhatsApp: 6287-7077 Web: www.insurehub.com.sg Email: info@insurehub.com.sg

Address: 5 Soon Lee Street #01-59 Pioneer Point (S) 627607

















A Please consider the environment before printing this e-mail.

From: james.tan@skylink.com.sg < james.tan@skylink.com.sg>

Sent: Tuesday, 19 April 2022 9:58 am

To: Jeanny < jeanny@insurehub.com.sg >; claims@insurehub.com.sg; 'Wee Hin Hong' < hinhong@skylink.com.sg >;

YVETTE@SKYLINK.COM.SG

Cc: kevin@skylink.com.sg; charles@skylink.com.sg; irene.tay@sg.cntaiping.com; claimsdept@sg.cntaiping.com

Subject: RE: CTP REF NO. SNM22D201174C01 - NON REPORTING (GBJ7346E)

Hi Jeanny,

We have submitted the said report for your perusal.

Workshop

Thank You.

Best regards,

James Tan Operations Executive Mobile: 9233 8081



SKYLINK VEHICLE RENTAL PTE LTD

Showroom: 19 Jurong Port Road Singapore 619093

: Blk 48 Toh Guan Road East Enterprise Hub #01-118

Singapore 608586

Website : www.skylink.com.sg

Tel : 6266 5858 Fax : 6266 5852

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From: james.tan@skylink.com.sg <james.tan@skylink.com.sg>

Sent: Monday, 18 April 2022 4:51 pm

To: 'Jeanny' < jeanny@insurehub.com.sg>; 'claims@insurehub.com.sg>; 'Wee Hin Hong'

<hinhong@skylink.com.sg>; 'YVETTE@SKYLINK.COM.SG' <<u>YVETTE@SKYLINK.COM.SG</u>>

Cc: 'kevin@skylink.com.sg' < kevin@skylink.com.sg; 'charles@skylink.com.sg' < kevin@skylink.com.sg; 'kevin@skylink.com.sg' < kevin@skylink.com.sg; 'kevin@skylink.com.sg' <a href="mailto:kevin@skylink.com.sg"

'irene.tay@sg.cntaiping.com' <irene.tay@sg.cntaiping.com>

Subject: RE: CTP REF NO. SNM22D201174C01 - NON REPORTING (GBJ7346E)

Dear Jeanny,

My sincere apologies for the late response to your email, we are submitting the report latest by today.

Thank You.

Best regards,

James Tan Operations Executive Mobile: 9233 8081



SKYLINK VEHICLE RENTAL PTE LTD

Showroom : 19 Jurong Port Road Singapore 619093

: Blk 48 Toh Guan Road East Enterprise Hub #01-118 Workshop

Singapore 608586

: www.skylink.com.sg Tel : 6266 5858 Fax : 6266 5852

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Website

From: Jeanny < jeanny@insurehub.com.sg> **Sent:** Monday, 18 April 2022 1:17 pm

To: claims@insurehub.com.sg; 'james.tan@skylink.com.sg' < james.tan@skylink.com.sg; 'Wee Hin Hong'

<hinhong@skylink.com.sg>

Cc: 'kevin@skylink.com.sg' <kevin@skylink.com.sg>; 'charles@skylink.com.sg' <charles@skylink.com.sg>;

'irene.tay@sg.cntaiping.com' < irene.tay@sg.cntaiping.com >

Subject: RE: CTP REF NO. SNM22D201174C01 - NON REPORTING (GBJ7346E)

Dear Mr Wee,

Pursuant to our tele-conversation earlier, please assist to attend to this claim on a urgent note that CTIP is repudiating the claims soon.

We would need the rental agreement to act on this matter and reporting urgently.

Thanks & Best Regards,

Jeanny Kung Insure Hub Pte Ltd



Mobile : 90409949 Main Line: 6287-7077

Business WhatsApp: 6287-7077 Web: www.insurehub.com.sg Email: info@insurehub.com.sg

Address: 5 Soon Lee Street #01-59 Pioneer Point (S) 627607

















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From: claims@insurehub.com.sg
Sent: Tuesday, 29 March 2022 8:23 am

To: james.tan@skylink.com.sg

Cc: kevin@skylink.com.sg; charles@skylink.com.sg; irene.tay@sg.cntaiping.com Subject: FW: CTP REF NO. SNM22D201174C01 - NON REPORTING (GBJ7346E)

Dear James

FINAL REMINDER FOR REPORTING

(SKYLINK VEHICLE RENTAL PTE LTD) to do reporting at any of our authorize workshops.

The details are as follows;

Insured Vehicle Number GBJ7346E
Third Party Vehicle Number SH6455P
Date of Accident 14 February 2022
Time of Accident 19:45
Location Crawford Street

Thanks & Best Regards,

Miss Tan Claims Department Insure Hub Pte Ltd



DID: 6950-3051 Main Line: 6287-7077

Business WhatsApp: 6287-7077 Web: www.insurehub.com.sg Email: info@insurehub.com.sg

Address: 5 Soon Lee Street #01-59 Pioneer Point (S) 627607

















A Please consider the environment before printing this e-mail.

From: Irene Tay [mailto:irene.tay@sg.cntaiping.com]

Sent: Monday, 28 March 2022 3:05 PM

To: claims@insurehub.com.sg

Subject: FW: CTP REF NO. SNM22D201174C01 - NON REPORTING

Dear Sir/Mdm,

Please inform your client/our insured that this is our final reminder. Kindly please get them to lodge report before 7 April 2022.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 63896192 | F:(65) 62247478/62247175

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From: Irene Tay

Sent: Thursday, 17 February 2022 3:47 AM

To: <u>claims@insurehub.com.sg</u> **Cc:** <u>claims@insurehub.com.sg</u>

Subject: CTP REF NO. SNM22D201174C01 - NON REPORTING

Dear Sir/Mdm,

We refer to the above captioned matter.

Please assist to get your client (SKYLINK VEHICLE RENTAL PTE LTD) to do reporting at any of our authorize workshops before **25 February 2022**.

The details are as follows;

Insured Vehicle Number GBJ7346E
Third Party Vehicle Number SH6455P
Date of Accident 14 February 2022
Time of Accident 19:45
Location Crawford Street

Thank You.

Regards,

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 63896192 | F:(65) 62247478/62247175

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MUTUAL SETTLEMENT

We, the undersigned, hereby agree to mutually settle the accident involving Motor vehicles No SH6455P and GBJ7346E, which happened along Crawford Street on 14.2.22 at 1945hrs.

We further agree that the sum of <u>S\$1400.00</u> for loss and damage caused to <u>SH6455P</u> will be paid to <u>ComfortDelGro Engineering Pte Ltd</u> by <u>Sin Guan Bee Logistics</u> (on behalf of the owner/driver of <u>GBJ7346E</u>) as full and final settlement to the above-mentioned accident and shall discharge the owner/driver of <u>GBJ7346E</u> for any liability arising from the said accident.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Dated this 22nd day of June (Month) 2022 (Year)

Vehicle No: GBJ7346E Vehicle No: SH6455P CLAINS DEPARTMENT (Signature) COMPORTOFLERO ENGINEERING PTE LTD (Signature) 59 LOYANG DRIVE SINGAPORE 503939 Name: Catherine Koh Name Gy Lo 918tics @ GMGI Com for ComfortDelGro Engineering Pte Ltd Email on behalf of the taxi owner and hirer/ Address: driver both by Letter of Authorisation Contact No: 9380 3326 Address: 59 Loyang Drive S(508969)

Account Name	ComfortDelGro Engineering Pte Ltd
Bank Name	The Development Bank of Singapore Limited
Branch Name	MBFC Branch
Bank Address	12, Marina Boulevard
	#46-00, DBS Asia Central, MBFC Tower 3,
	Singapore 018982
Account No	001-069544-4
Bank Code	7171
Branch Code	1 .
Swift Code	DBSSSGSG (Overseas Remittance)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 6 June 2022 4:31 PM

To: yvette@skylink.com.sg

Subject: ACCIDENT INVOLVING GBJ7346E(CHINA TAIPING) AND SH6455P AT/ALONG

CRAWFORD ST TOWARDS BEACH ROAD ON 14/02/2022

06 June 2022

SKYLINK VEHICLE RENTAL PTE LTD

[By Email Only]

Driver: WONG KWOK CHUN

Dear Sir/Madam,

You Ref: GBJ7346E

Our Ref: CC3/CTI22001493/Tpa3q2

ACCIDENT INVOLVING GBJ7346E(CHINA TAIPING) AND SH6455P AT/ALONG CRAWFORD ST TOWARDS BEACH

ROAD ON 14/02/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SH6455P against your motor insurance policy.

Based on both parties report and all the available information on hand, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)