

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Thursday, 17 February 2022 5:05 PM
To: Admin-D (LKKAuto); 'Teo, Grace'; 'Hwang, Shiang Yi'; assignments; SUR
Subject: Re: LKK/MC -Reminder PRI \ CMTD2200549/SYH - YN5289G | REQUEST FOR PRE-REPAIR INSPECTION FOR GBH2054R DOA: 11.02.2022

Dear Sir/Madam,

Please be informed that we have inspected the vehicle GBH 2054R on 16/02/2022

We are pending estimate from repairer.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Wednesday, 16 February 2022 9:05 am
To: 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Hwang, Shiang Yi' <shiangyi.hwang@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: LKK/MC -Reminder PRI \ CMTD2200549/SYH - YN5289G | REQUEST FOR PRE-REPAIR INSPECTION FOR GBH2054R DOA: 11.02.2022

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Wednesday, 16 February, 2022 7:45 AM
To: Ashley Chia <ashley.chia@fastechno.com.sg>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>; admin-

d@lkkauto.com; assignments@lkkauto.com; 'SUR' <sur@lkkauto.com>

Cc: Jason <Jason@fastechauto.com.sg>; Ong Shiying <shiyong.ong@fastechauto.com.sg>

Subject: LKK/MC -Reminder PRI \ CMTD2200549/SYH - YN5289G | REQUEST FOR PRE-REPAIR INSPECTION FOR GBH2054R DOA: 11.02.2022

Without Prejudice

Our Reference: CMTD2200549/SYH

Your Reference: GBH2054R

Hi,

We refer to your email reply of 15/02/22 and agreed to appoint **Mr. Marcus Chua** of **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please arrange **Mr. Marcus** to survey for **GBH2054R** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Ms. Shiang Yi**.

Thank you.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T:** 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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Sompo Insurance Singapore Pte. Ltd.

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From: Ashley Chia <ashley.chia@fastechauto.com.sg>

Sent: Tuesday, February 15, 2022 5:27 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>

Cc: Jason <Jason@fastechauto.com.sg>; Ong Shiying <shiyong.ong@fastechauto.com.sg>

Subject: RE: Reminder PRI \ CMTD2200549/SYH - YN5289G | REQUEST FOR PRE-REPAIR INSPECTION FOR GBH2054R DOA: 11.02.2022

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Without Prejudice

Dear Grace,
Please arrange (**LKK Auto Consultants Pte Ltd - Marcus Chua**) to conduct the pre-repair survey.
Thank You.

Best Regards,
Ashley Chia
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-46/48/50
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Tuesday, February 15, 2022 4:00 PM
To: Ashley Chia <ashley.chia@fastechauto.com.sg>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>
Cc: Jason <jason@fastechauto.com.sg>; Ong Shiyong <shiyong.ong@fastechauto.com.sg>
Subject: Reminder PRI \ CMTD2200549/SYH - YN5289G | REQUEST FOR PRE-REPAIR INSPECTION FOR GBH2054R DOA: 11.02.2022

Without Prejudice

Hi Ashley,

We refer to our email of 14/02/22.

Kindly let us have your favourable reply.

[Working From Home with effect from 06 April 2020]

Best Regards
Grace Teo
Claims Division
D: 6329 5170 | T: 6461 6555
For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.
50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623
Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Teo, Grace

Sent: Monday, February 14, 2022 3:52 PM

To: Ashley Chia <ashley.chia@fastechauto.com.sg>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>

Cc: Jason <jason@fastechauto.com.sg>; Ong Shiyong <shiyong.ong@fastechauto.com.sg>

Subject: PRI \ CMTD2200549/SYH - YN5289G | REQUEST FOR PRE-REPAIR INSPECTION FOR GBH2054R DOA: 11.02.2022

Our Reference: CMTD2200549/SYH

Your Reference: GBH2054R

Without Prejudice

EMAIL ONLY

Date: 14/02/2022

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S FASTECH AUTO PTE LTD

Dear Ashley,

ACCIDENT INVOLVING YN5289G & GBH2054R ON 11.02.2022

We refer to your Notice of Accident dated 24/01/2022.

Please be informed that **Ms. Hwang Shiang Yi** is the handler of this case who can be contacted at 63295 205/
shiangyi.hwang@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	FormTeam Consultancy	Frankie Pang	
	LKK Auto Consultants	Adrian Ling	
		Kenneth Kong	
		Marcus Chua	
	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	
	RT Appraisal Pte Ltd	Ricky Teng	
		Elgene Teng	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

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From: Ashley Chia <ashley.chia@fastechauto.com.sg>

Sent: Monday, February 14, 2022 12:07 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: Jason <jason@fastechauto.com.sg>; Ong Shiying <shiying.ong@fastechauto.com.sg>

Subject: REQUEST FOR PRE-REPAIR INSPECTION FOR GBH 2054R DOA: 11.02.2022

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Dear Sir / Madam,

Your insured's vehicle: YN 5289G.

Date of accident: 11/02/2022

Please arrange Pre-repair Inspection for my client's vehicle no: GBH 2054R.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS

AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors within 2 days of the notice.

Thank you

Best Regards,

Ashley Chia

Fastech Auto Pte Ltd

1 Kaki Bukit Avenue 6 #01-46/48/50

Autobay Singapore 417883

Tel: 6746 5405

Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.