

CYS AUTOMOBILE SERVICES PTE LTD

38 Woodlands Industrial Park East 1
#07-17 Admiralty Industrial Park
Singapore 757700
Tel: 62192098 (3 lines) Fax: 62192096
E-mail address: cysauto@singnet.com.sg

Our Ref: SKP6889Z
Your Ref: To be Advised

22 April 2022

IMMEDIATE ATTENTION **BY EMAIL ONLY**

Lonpac Insurance Bhd
300 Beach Road
#17-04/07 The Concourse
Singapore 199555

Attn: Mr. Gerald Poh Wee Bin, Motor Claims Department

Dear Sir,

ACCIDENT INVOLVING SKP6889Z AND GBC135E ALONG BLK. 20 & 21, TOA PAYOH LORONG 7 OPEN-AIR CARPARK ON 13 FEBRUARY 2022

We act for Mr. Goh Choon Hua, the owner of vehicle registration no. SKP6889Z.

We are instructed by the abovenamed to claim damages against you in connection with a road traffic accident on 13 February 2022 at 6:04pm along Blk. 20 & 21, Toa Payoh Lorong 7 open-air carpark involving our client's vehicle registration number SKP6889Z and vehicle registration number GBC135E driven by your insured /insured's authorized driver at the material time.

We are instructed that the accident was caused by your insured /insured's authorized driver negligence driving and/or management of your vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:

Cost of Repairs	\$ 6,848.00
Loss of Use (9 days × S\$100.00)	\$ 900.00
LTA/GIA report	\$ 2.00
TOTAL	<u>\$ 7,750.00</u>

RE: ACCIDENT INVOLVING VEHICLE NO SKP6889Z and GBC135E
on 13.2.22 along Blk 20 X 21 Tan Pagar along 7 open-air car park

I / we, Goh Choon Hua NRIC No SXXXX216D
of (Address) Blk 1 Woodlands Drive 72 #13-04 Sprz 73889 the
owner of motor vehicle No. SKP 6889Z hereby authorized
CYS AUTOMOBILE SERVICES PTE LTD to repairs of the said vehicle forthwith
and act for me with respect to my third party claim.

I further authorize the workshop to settle my above mentioned claim in a manner that
they deem fit and the workshop is further authorized to receive payment further to
settlement of my claim with payment cheque/ s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a
without prejudice and without admission of liability basis insofar as the driver/ owner/
insurers of the other vehicles is concerned.

I authorize you to sign all discharge voucher/indemnity forms and all necessary papers in
connection with the above claim in my absence.

I authorize the workshop to appoint such a firm of solicitors on my behalf as the
workshop shall deem fit for the purpose of the third party/owner insurer claim.

Dated this 28/02/2022

Goh Choon Hua

Owner Signature

Name :


 進友成汽車服務私人有限公司
CYS Automobile Services Pte Ltd
39 Woodlands Industrial Park East 1
#07-17 Admiralty Industrial Park
Singapore 757700
Tel: 6219 2096 (3lines) Fax: 6219 2096
Witness's Signature
Name : Tan Wen Lin



LONPAC INSURANCE BHD

CLAIM NO : 22/22/22/VC05/025465
DATE : 04 JULY 2022

WITHOUT PREJUDICE to :

- (a) Insurers' Subrogated Claim any/or
- (b) Any Personal Injury Claims

DISCHARGE VOUCHER [Note: This Notice supersedes and inconsistencies found in this Discharge Voucher]

I/We, **GOH CHOON HUA** confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of **GBC 135E** the sum of Singapore Dollar **SEVEN THOUSAND THREE HUNDRED AND THIRTY ONLY (\$7,330.00)** in full and final satisfaction, liquidation and discharge of all injury/property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all injury/property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving **SKP 6889Z** and **GBC 135E** on **13/02/2022** along **BLK. 20 & 21, TOA PAYOH LORONG 7 OPEN-AIR CARPARK**.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ UNION EXHIBITION**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **CYS AUTOMOBILE SERVICES PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

X *Goh Choon Hua* 19/07/2022
Signature of vehicle owner/Date

Goh Choon Hua
Name of vehicle owner /Date



進友成汽車服務有限公司
CYS Automobile Services Pte Ltd

ROC Reg. No :A05041/2001E

GST Reg. NO.: 20-0105041-E

38 Woodlands industrial Park East 1 #07-17 Admiralty Industrial Park Singapore 757700

Tel: 6219 2098 (3 Lines) Fax: 6219 2096 E-mail: cysauto@singnet.com.sg

Invoice TP 6365

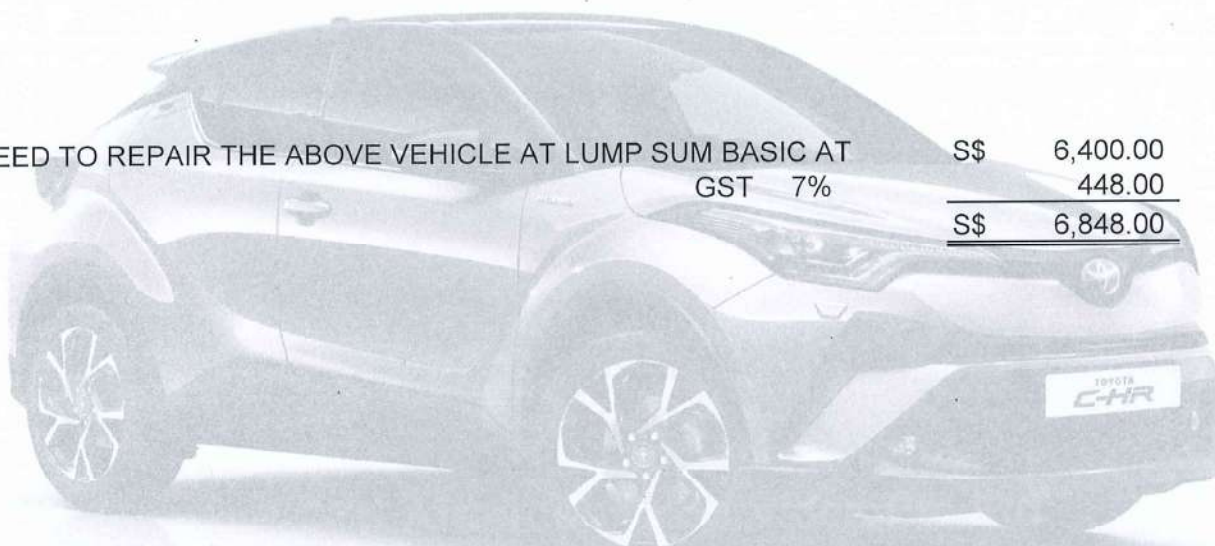
M/S GOH CHOON HUA
BLK. 1 WOODLANDS DRIVE 72
#13-04 WOODSVALE
SINGAPORE 738089

POLICY NO : THIRD PARTY CLAIMS
OUR REF : TP 6365
VEHICLE NO : SKP 6889 Z
MAKE/MODEL : AUDI A3
DATE OF ACCIDENT : 13-Feb-22

SURVEY BY

DATE : 22-Apr-22

AGREED TO REPAIR THE ABOVE VEHICLE AT LUMP SUM BASIC AT S\$ 6,400.00
GST 7% 448.00
S\$ 6,848.00



SIN DOLLARS: SIX THOUSAND EIGHT HUNDRED AND FORTY-EIGHT ONLY

YOURS FAITHFULLY,

CYS AUTOMOBILE SERVICES PTE LTD


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

GBC135E

Date of Accident

13/02/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**Period of Insurance **11/02/2022 - 10/02/2023**Requested By **Tee Wee Sin (CYS Automobile ...**Requested Date **26/02/2022 11:05**

Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

LONPAC INSURANCE BHD (SINGAPORE BRANCH)

GIRO AUTHORISATION FORM

Company Name:

CYS AUTOMOBILE
SERVICES Pte LTD

Bank Account Details

Beneficiary Name:

CYS AUTOMOBILE SERVICES Pte LTD

Bank Name / Branch Name:

UOB

Bank Account No.:

213-309-001-2

Bank Code / Branch Code:

7375 / 063

Swift Code

UOVBSGSGCMS

Email Address:


cysauto@singnet.com.sg

(For notification of payment details)

Name/Designation/Telephone/Email of Contact person.:

TEE WEE SIN - 6292098

I hereby authorise Lompac Insurance Bhd to remit all payment directly to the above nominated account.


Authorised Signature and Company Stamp

Date: 19/7/22

 進友成汽車服務私人有限公司
CYS Automobile Services Pte Ltd
38 Woodlands Industrial Park East 1
#07-17 Admiralty Industrial Park
Singapore 757700
Tel: 6219 2098 (3lines) Fax: 6219 2096

Acknowledged by :

Name / Date:

Asher Sng (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 1 July 2022 12:20
To: Asher Sng (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: [MANDATE REQUEST] RE: OUR REF: SKP6889Z YOUR INSURED: GBC135E -
KINDLY ARRANGE TP SURVEY & CHECK LIABILITY *** LKK REF: CC4/LPC22001476/Rra3

Follow Up Flag: Follow up
Flag Status: Flagged

Lonpac External - General

Dear Asher,

Please proceed as proposed.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Friday, 1 July 2022 9:47 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [MANDATE REQUEST] RE: OUR REF: SKP6889Z YOUR INSURED: GBC135E - KINDLY ARRANGE TP SURVEY & CHECK LIABILITY *** LKK REF: CC4/LPC22001476/Rra3

Your Ref: 22/22/22/VCO5/025465

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 03/03/2022 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured cut into third party lane and hit third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **CYS AUTOMOBILE SERVICES PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 9,429.27	\$ 6,848.00
2. Loss of Use (9days x \$100)	\$ 900.00	\$ 480.00 (8days x \$60)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 10,331.27	\$ 7,330.00

****6 days recommendation for repair.**

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly note that this inspection report dated 30/06/2022 is only for mandate purpose.

The above is for your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 3 March 2022 10:08

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: SKP6889Z YOUR INSURED: GBC135E - KINDLY ARRANGE TP SURVEY & CHECK LIABILITY *** LKK REF: CC4/LPC22001476/Rra3

Dear Gerald,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair_CYS + supplier list price
- revised preliminary advice_CYS
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 28 February, 2022 3:28 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: OUR REF: SKP6889Z YOUR INSURED: GBC135E - KINDLY ARRANGE TP SURVEY & CHECK LIABILITY
Importance: High

Lonpac External - General

Our Ref : 22/22/22/VC05/025465

Dear Mei Kwan,

We have email to your office before. We are attaching another set again

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: GERALD POH WEE BIN
Sent: Monday, 28 February 2022 9:29 am
To: 'assignments' <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: FW: OUR REF: SKP6889Z YOUR INSURED: GBC135E - KINDLY ARRANGE TP SURVEY & CHECK LIABILITY
Importance: High

Lonpac External - General

Our Ref : 22/22/22/VCO5/025465

Dear Summer,

FYNA. Please note that the third party has engaged CYS Automobile to pursue the claim.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: CYS <cysauto@singnet.com.sg>
Sent: Monday, 28 February 2022 9:15 am
To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: OUR REF: SKP6889Z YOUR INSURED: GBC135E - KINDLY ARRANGE TP SURVEY & CHECK LIABILITY

Importance: High

Our Ref: SKP6889Z

Your Insured: GBC135E

WITHOUT PREJUDICE

Dear Sirs,

**ACCIDENT INVOLVING SKP6889Z AND GBC135E AT BLK. 20 & 21 TOA PAYOH LORONG 7
OPEN-AIR CARPARK ON 13 FEBRUARY 2022**

Attached herewith estimate, accident report and scene photos for your attention. Kindly arrange TP survey at 38 Woodlands Industrial Park E1 #07-17 S(757700). Thanks

Dear officer in charge,

Kindly check liability for this claim. Your early reply is awaited. Thanks

Regards,

Ms Tee Wee Sin



CYS AUTOMOBILE SERVICES PTE LTD

38 Woodlands Industrial Park E1 #07-17 S(757700)

Tel: 62192098 Fax: 62192096

Email: cysauto@singnet.com.sg