

Hsiao Tong (LKKAuto)

From: Claims Assistance - AVANTAGE VAG <claims@vag.sg>
Sent: Saturday, 26 February 2022 11:14 AM
To: Hsiao Tong (LKKAuto)
Subject: Re: FW: TP claim SKP6889Z (Income NTUC) DOA 13/02/2022 against your insured GBC135E (Lonpac)

Without Prejudice

Dear Sir/Mdm

Please be informed that our client has decided to withdraw the TP claim with VAG.

He will be handing over the claim to his insurer (NTUC Income).

With warmest regards,

Zenrick
Motor Claim Dept

AVANTAGE VAG
AUTOMOTIVE SPECIALISTS

6515 9515 Sales & Service | **6795 5005** 24hr Towing | avantage.sg
9-6pm Mon-Fri, 9-1pm Sat, closed Sun and PH

WEST Service, Tuning & Accident Reporting Centre
48 Toh Guan Road East, #05-135 Enterprise Hub, Singapore 608586

NORTH Service & Accident Reporting Centre
160 Sin Ming Drive, #04-17 Sin Ming AutoCity, Singapore 575722

EAST Service & Accident Reporting Centre
8 Kaki Bukit Ave 4, #02-11 Premier@Kaki Bukit, Singapore 415875

CARCRAFTERS Spray Paint, Grooming & Accident Repair Centre
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On Sat, Feb 26, 2022 at 10:54 AM Claims Assistance - AVANTAGE VAG <claims@vag.sg> wrote:
Without Prejudice

Dear Sir/Mdm

Please refer to our client's Accident Report (Sketch Plan and Accident Statement) for your easy reference.

Our client will be going to his Insurer for assistance.

With warmest regards,

Zenrick
Motor Claim Dept

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AUTOMOTIVE SPECIALISTS

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On Fri, Feb 25, 2022 at 5:27 PM Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/mdm,

Please be informed that liability is unclear. Attached is a copy of our insured accident report for your easy reference.

We would like to request for evidences (ie: video footage/ PIR) for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Claims Assistance - AVANTAGE VAG <claims@vag.sg>

Sent: Thursday, 24 February 2022 10:19 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; assignments <assignments@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>

Subject: Re: FW: TP claim SKP6889Z (Income NTUC) DOA 13/02/2022 against your insured GBC135E (Lonpac)

Dear Jaslin

Please revert to us the status of liability clearance soonest.

With warmest regards,

Zenrick
Motor Claim Dept

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AUTOMOTIVE SPECIALISTS

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On Mon, Feb 21, 2022 at 8:50 AM Summer (LKK Auto) <admin-d@lkkauto.com> wrote:

Dear Zenrick,

Thank you for your email.

Dear Jaslin,

Kindly assist.

FYNA Our Ref : CC4/LPC22001476/Kra3

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims Assistance - AVANTAGE VAG <claims@vag.sg>

Sent: Saturday, 19 February, 2022 9:33 AM

To: Summer (LKK Auto) <admin-d@lkkauto.com>

Cc: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Subject: Re: FW: TP claim SKP6889Z (Income NTUC) DOA 13/02/2022 against your insured GBC135E (Lonpac)

Dear Summer

Please arrange for the case handler to revert on liability.

With warmest regards,

Zenrick
Motor Claim Dept

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AUTOMOTIVE SPECIALISTS

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On Thu, Feb 17, 2022 at 4:54 PM Claims Assistance - AVANTAGE VAG <claims@vag.sg> wrote:

Dear Summer

Please arrange a survey for SKP6889Z tomorrow 18 Feb 2pm at VAG (Toh Guan).

My contact number: 96892100.

With warmest regards,

Zenrick
Motor Claim Dept

AVANTAGE VAG
AUTOMOTIVE SPECIALISTS

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On Thu, Feb 17, 2022 at 3:42 PM Summer (LKK Auto) <admin-d@lkkauto.com> wrote:

Dear Zenrick,

Kindly assist to provide the date and time for this vehicle survey SKP 6889Z.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Claims Assistance - AVANTAGE VAG <claims@vag.sg>
Sent: Thursday, 17 February, 2022 3:29 PM
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: assignments <assignments@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: Re: FW: TP claim SKP6889Z (Income NTUC) DOA 13/02/2022 against your insured GBC135E (Lonpac)

Dear Summer

Please arrange for a survey for this vehicle and revert to us on liability clearance. Note that the car is drivable and not in the workshop at the moment.

The GIA report is attached for your reference.

With warmest regards,

Zenrick
Motor Claim Dept

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On Thu, Feb 17, 2022 at 10:31 AM GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Lonpac External - General

Dear Summer,

Please arrange for the case handler to revert on liability.

Our insured's report has been emailed to you earlier.

From: Claims Assistance - AVANTAGE VAG <claims@vag.sg>

Sent: Thursday, 17 February 2022 10:26 am

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Re: TP claim SKP6889Z (Income NTUC) DOA 13/02/2022 against your insured GBC135E (Lonpac)

Without Prejudice

Dear Sir/Mdm

Please revert to us on liability clearance.

With warmest regards,

Zenrick
Motor Claim Dept

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On Tue, Feb 15, 2022 at 3:39 PM Claims Assistance - AVANTAGE VAG <claims@vag.sg> wrote:

Without Prejudice

Dear Sir/Mdm

Please arrange for a survey for this vehicle and revert to us on liability clearance. Note that the car is drivable and not in the workshop at the moment.

The GIA report is attached for your reference.

With warmest regards,

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