

Meng Yan (LKK Auto)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Sent: Tuesday, 15 February, 2022 4:47 PM
To: Jennifer Guay; 'Jacqui Wong'; SUR; assignments
Cc: Claims Dept of CTI
Subject: RE: SNM22D201057/C02/SMP4721M/TANCHC / RE: OUR REF: AW1-jgv-ins-U4-116842-2022(jw) & YR REF : SMP4721M

WITHOUT PREJUDICE

Dear Jennifer,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr. Adrian conduct the PRS.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Jennifer Guay <jenniferguay@visionlawllc.com>
Sent: Tuesday, 15 February 2022 4:36 PM
To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; 'Jacqui Wong' <jacqui.wong@visionlawllc.com>

Subject: RE: SNM22D201057/C02/SMP4721M/TANCHC / RE: OUR REF: AW1-jgv-ins-U4-116842-2022(jw) & YR REF : SMP4721M
Importance: High

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PRE - REPAIR SURVEY

CLAIMANT: CHONG HON MIN

ACCIDENT INVOLVING SJJ 6192 T & SMP 4721 M & SGR 1207 L ON 10th FEBRUARY 2022 AT ALONG PIE TOWARDS JURONG AT ABOUT 20:40 HOURS

Without Prejudice

Dear Jacqueline

Refer to your email of 15 February 2022.

We confirmed that both parties are agreeable to appoint Adrian Ling of LKK as the Single Joint Expert for the Survey of our client's vehicle no. SJJ6192T.

You can inspect our client's vehicle as follows:

Workshop : UNIMOTOR COMPANY
Blk 1 Kaki Bukit Avenue 6
#01-94
Singapore 417883

Tel : 97981616 Mr Alvin

Please let us hear from you by 15 February 2022..

Thank you.

Regards

Jennifer Guay

(Secretary for Ms Audrey Wong)

VISION LAW LLC

133 New Bridge Road #18-01

Chinatown Point

Singapore 059413

Tel : 6534 2811 (Ext 116)

Fax : 6535 6802

From: Tan Chew Chik Jacqueline [<mailto:jacqueline.tan@sg.cntaiping.com>]

Sent: Tuesday, 15 February, 2022 4:30 PM

To: Claims Dept of CTI; Jennifer Guay; 'Jacqui Wong'

Subject: RE: SNM22D201057/C02/SMP4721M/TANCHC / RE: OUR REF: AW1-jgv-ins-U4-116842-2022(jw) & YR REF : SMP4721M

Without Prejudice

Our reference: SNM22D201057/C02/SMP4721M/TANCHC

Your reference: AW1-jgv-ins-U4-116842-2022(jw)

Dear Sirs,

ACCIDENT INVOLVING SMP4721M & SJJ6192T ON 16/09/2021

We refer to your email of 15/02/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 15 February 2022 4:25 PM

To: Jennifer Guay <jenniferguay@visionlawllc.com>; 'Jacqui Wong' <jacquiwong@visionlawllc.com>; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D201057/C02/SMP4721M/TANCHC / RE: OUR REF: AW1-jgv-ins-U4-116842-2022(jw) & YR REF : SMP4721M

Without Prejudice
Save as to costs

Dear Jacqueline,

Please conduct PRS for SJJ6192T.

Note: officer in charge Jacqueline Tan 63896185.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Jennifer Guay <jenniferguay@visionlawllc.com>

Sent: Tuesday, 15 February 2022 4:09 pm

To: 'Jacqui Wong' <jacquiwong@visionlawllc.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Subject: RE: OUR REF: AW1-jgv-ins-U4-116842-2022(jw) & YR REF : SMP4721M

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PRE - REPAIR SURVEY

CLAIMANT: CHONG HON MIN

ACCIDENT INVOLVING SJJ 6192 T & SMP 4721 M & SGR 1207 L ON 10th FEBRUARY 2022 AT ALONG PIE TOWARDS JURONG AT ABOUT 20:40 HOURS

Dear Boon Sen

Refer to our email of 15 February 2022.

Please let us hear from you urgently. Thank you.

Regards

Jennifer Guay

(Secretary for Ms Audrey Wong)

VISION LAW LLC

133 New Bridge Road #18-01

Chinatown Point

Singapore 059413

Tel : 6534 2811 (Ext 116)

Fax : 6535 6802

From: Jacqui Wong [<mailto:jacqui.wong@visionlawllc.com>]

Sent: Tuesday, 15 February, 2022 9:54 AM

To: claimsdept@sg.cntaiping.com; 'Jennifer Guay'

Subject: FW: OUR REF: AW1-jgv-ins-U4-116842-2022(jw)

Dear Sirs,

PRE - REPAIR SURVEY

CLAIMANT: CHONG HON MIN

ACCIDENT INVOLVING SJJ 6192 T & SMP 4721 M & SGR 1207 L ON 10th FEBRUARY 2022 AT ALONG PIE TOWARDS JURONG AT ABOUT 20:40 HOURS

We are instructed by **CHONG HON MIN** to notify you of a road accident on **10th FEBRUARY 2022 AT ALONG PIE TOWARDS JURONG AT ABOUT 20:40 HOURS** involving our client's **SJJ 6192 T & SMP 4721 M** driven by your driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Thank you.

Jacqui Wong (JW)

(Secretary to Ms Audrey Wong)

VISION LAW LLC

133 New Bridge Road

#18-01/02

Chinatown Point

Singapore 059413

Tel: 65342813 [Ext 126]

For Surveyor

Please initial here after completion of pre-repair survey.
Thank you.

Appointed Surveyor: _____
Name & Signature

Contact : _____

Date & Time _____

Surveyor during repair : _____

Date & Time : _____

Surveyor after repair : _____

Date & Time : _____

VISION LAW LLC

Advocates & Solicitors

(Incorporated with limited liability)

Unique Entity No. 200721148H

Address : 133 New Bridge Road #18-01/02 Chinatown Point

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Advocates & Solicitors

(Incorporated with limited liability)

Unique Entity No. 200721148H

Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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