

Meng Yan (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Tuesday, 15 February, 2022 3:00 PM
To: alfred_ng@juseq.com.sg
Cc: Admin A; assignments@lkkauto.com
Subject: FW: SNM22D201116/C02/SMW2910K/TAYHP / FW: ACCIDENT INVOLVING SLZ5174U AND SMW2910K ON 14 FEB 2022

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with AUTOMOBILE HUB to conduct survey.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: alfred_ng@juseq.com.sg <alfred_ng@juseq.com.sg>
Sent: Tuesday, 15 February 2022 2:43 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D201116/C02/SMW2910K/TAYHP / FW: ACCIDENT INVOLVING SLZ5174U AND SMW2910K ON 14 FEB 2022

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Dear Sir,

Your ref: SNM22D201116/C02/SMW2910K/TAYHP
Our ref: JEQ/SLZ5174U/AHE

We refer to your email today.

Our client is agreeable to appoint the following surveyor as our single joint expert.

Adrian Ling- LKK

Please be informed that our client's vehicle is available for inspection at the under stated workshop:-

AUTOMOBILE HUB ENTERPRISE

1 Kaki Bukit Ave 6
#02-11, Autobay @Kaki Bukit
Singapore 417883
Person In Charge: Ah Siong Hp:9786-4483

With Regards

Alfred Ng
Executive
Legal Division
On behalf of Mr. Caleb Tan
M/s JusEquity Law Corporation
No. 133 New Bridge Road
Chinatown Point
#10-03 Singapore 059413
Tel : 6536 9339
Fax: 6536 5368

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From: Irene Tay [<mailto:irene.tay@sg.cntaiping.com>]

Sent: Tuesday, February 15, 2022 2:31 PM

To: alfred_ng@juseq.com.sg

Cc: alfred_ng@juseq.com.sg

Subject: FW: SNM22D201116/C02/SMW2910K/TAYHP / FW: ACCIDENT INVOLVING SLZ5174U AND SMW2910K ON 14 FEB 2022

WITHOUT PREJUDICE

Dear Sir/Mdm,

We refer to your email.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Irene Tay at 63896192 and email us at claimsdept@sg.cntaiping.com

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you.

Regards,

Irene Tay

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 15 February 2022 12:40 PM
To: alfred_ng@juseq.com.sg; Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM22D201116/C02/SMW2910K/TAYHP / FW: ACCIDENT INVOLVING SLZ5174U AND SMW2910K ON 14 FEB 2022

Without Prejudice
Save as to costs

Dear Irene,

Please conduct PRS for SLZ5174U. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Irene Tay 63896192.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: alfred_ng@juseq.com.sg <alfred_ng@juseq.com.sg>
Sent: Monday, 14 February 2022 4:28 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: ACCIDENT INVOLVING SLZ5174U AND SMW2910K ON 14 FEB 2022

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Dear Sirs,

Your ref: SMW2910K
Our ref: JEQ/SLZ5174U/AHE

We act for the owner of vehicle no. SLZ5174U.

We hereby notify you of a road traffic accident on **14 February 2022** at about **1345hrs**, at Tanjong Pagar Plaza loading bay involving our client's vehicle and vehicle registration no. SMW2910K driven by you / your insured at the material time. A copy of our client's accident report is enclosed.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

With Regards

Alfred Ng
Executive
Legal Division
On behalf of Mr. Caleb Tan
M/s JusEquity Law Corporation
No. 133 New Bridge Road
Chinatown Point
#10-03 Singapore 059413
Tel : 6536 9339
Fax: 6536 5368

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