

Meng Yan (LKK Auto)

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Sent: Tuesday, 15 February, 2022 1:54 PM
To: Kaitlyn Chio; assignments@lkkauto.com; sur@lkkauto.com
Cc: Claims Dept of CTI; Ary Chua; Eve Tan; Joseph Low; Ling Ting An; Ngai Kar Kit; Victor Seng
Subject: RE: SNM22D201114/C02/SMQ1004P/LEEPG / FW: PRI - SMN9612Y CLAIMING AGAINST SMQ1004P (CHINA TAIPING), DOA: 14/02/2022
Attachments: SMN9612Y GIA.pdf; SMN9612Y Police Report.pdf

[Strictly Confidential]

Without Prejudice

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

Note: Our insured had not reported the accident.

Dear LKK

Please arrange Mr. Kenneth to conduct PRS on without prejudice basis.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,

Cecilia Lee

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

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From: Kaitlyn Chio <kaitlyn.chio@ow.sg>

Sent: Tuesday, 15 February 2022 1:52 pm

To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Ary Chua <ary.chua@ow.sg>; Eve Tan <Eve.tan@ow.sg>; Joseph Low <joseph@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ngai Kar Kit <karkit.ngai@ow.sg>; Victor Seng <victor.seng@ow.sg>

Subject: RE: SNM22D201114/C02/SMQ1004P/LEEPG / FW: PRI - SMN9612Y CLAIMING AGAINST SMQ1004P (CHINA TAIPING), DOA: 14/02/2022

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Dear Cecilia,

We appoint Kenneth Kong (LKK).

Thank you.

Best Regards,

Kaitlyn Chio (Ms.)
Claims Executive, Motor Claims Department
D: +65 6481 1522 | F: +65 6481 1011

OPTIMA WERKZ™ PTE. LTD.

Head Office: 6 Kung Chong Road Singapore 169143
Branch: 9A Serangoon North Ave 5 Singapore 554500
Branch: Blk 10 Ang Mo Kio Ind Park 2A #01-05/06 Singapore 568047

Tel: (+65) 6472 1313 Fax: (+65) 6472 2112
Tel: (+65) 6484 9810 Fax: (+65) 6481 1993
Tel: (+65) 6481 1522 Fax: (+65) 6481 1011

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From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Sent: 15 February 2022 13:15
To: Kaitlyn Chio <kaitlyn.chio@ow.sg>; Ary Chua <ary.chua@ow.sg>; Eve Tan <Eve.tan@ow.sg>; Joseph Low <joseph@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ngai Kar Kit <karkit.ngai@ow.sg>; Victor Seng <victor.seng@ow.sg>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D201114/C02/SMQ1004P/LEEPG / FW: PRI - SMN9612Y CLAIMING AGAINST SMQ1004P (CHINA TAIPING), DOA: 14/02/2022

Without Prejudice

Our reference: SNM22D201114/C02/SMQ1004P/LEEPG

Your reference: SMN9612Y

Dear Sirs,

We refer to your email of 14/02/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 15 February 2022 12:34 pm

To: kaitlyn.chio@ow.sg; ary.chua@ow.sg; Eve.tan@ow.sg; joseph@ow.sg; tingan.ling@ow.sg; karkit.ngai@ow.sg; Victor Seng <victor.seng@ow.sg>; Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D201114/C02/SMQ1004P/LEEPG / FW: PRI - SMN9612Y CLAIMING AGAINST SMQ1004P (CHINA TAIPING), DOA: 14/02/2022

Without Prejudice

Dear Cecilia,

Please conduct PRS for SMN9612Y. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Cecilia Lee 63896530.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Kaitlyn Chio <kaitlyn.chio@ow.sg>

Sent: Monday, 14 February 2022 3:55 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Ary Chua <ary.chua@ow.sg>; Eve Tan <Eve.tan@ow.sg>; Joseph Low <joseph@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ngai Kar Kit <karkit.ngai@ow.sg>; Victor Seng <victor.seng@ow.sg>

Subject: PRI - SMN9612Y CLAIMING AGAINST SMQ1004P (CHINA TAIPING), DOA: 14/02/2022

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Dear Motor Claims Department,

Kindly arrange PRI at 10 Ang Mo Kio Industrial Park 2A #01-05 AMK Autopoint S568047.

Thank you.

Best Regards,

Kaitlyn Chio (Ms.)

Claims Executive, Motor Claims Department

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Head Office: 6 Kung Chong Road Singapore 169143

Branch: 9A Serangoon North Ave 5 Singapore 554500

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Tel: (+65) 6472 1313

Tel: (+65) 6484 9910

Tel: (+65) 6481 1522

Fax: (+65) 6472 2112

Fax: (+65) 6481 1993

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