

Meng Yan (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Tuesday, 15 February, 2022 1:19 PM
To: Ling Leong Hui; 'SUR'; assignments
Cc: 'Gerald'; calvin@tcmg.com.sg; Claims Dept of CTI; 'Rachel Ling'
Subject: RE: SNM22D201091/C02/SMP4144D/LEWLC / RE: PRE REPAIR INSPECTION NOTICE FOR SJF 5744 D | OUR REF: TCMG/SJF 5744 D/0222/HSLT YOUR REF: SMP 4144 D
Attachments: LIST OF INDEPENDENT SURVEYORS.PDF

WITHOUT PREJUDICE

Dear Sir / Madam,

We are not agreeable on your list.

We will nominate our surveyor from LKK to conduct the pre repair survey.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Ling Leong Hui <lhling@tcmg.com.sg>
Sent: Tuesday, 15 February 2022 1:06 pm
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: 'Gerald' <gerald@tcmg.com.sg>; calvin@tcmg.com.sg; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; 'Rachel Ling' <jin@tcmg.com.sg>
Subject: RE: SNM22D201091/C02/SMP4144D/LEWLC / RE: PRE REPAIR INSPECTION NOTICE FOR SJF 5744 D | OUR REF: TCMG/SJF 5744 D/0222/HSLT YOUR REF: SMP 4144 D

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Dear Mdm,

We refer to the above matter.

Our client is not agreeable to any of your appointed panel of surveyors as the Single Joint Expert.

Our client's panel of surveyors nominated as the Single Joint Expert is as attached.

Yours faithfully,

Ling Leong Hui
TOMMY CHOO MARK GO LLC
Blk 51 Chin Swee Road
#03-91
Singapore 160051

Tel: 6532 2455

Fax: 6538 9850

From: Jenny Lew [<mailto:jenny.lew@sg.cntaiping.com>]

Sent: Tuesday, February 15, 2022 12:47 PM

To: Rachel Ling

Cc: 'Ling Leong Hui'; Gerald; calvin@tcmg.com.sg; Claims Dept of CTI

Subject: RE: SNM22D201091/C02/SMP4144D/LEWLC / RE: PRE REPAIR INSPECTION NOTICE FOR SJF 5744 D | OUR REF: TCMG/SJF 5744 D/0222/HSLT YOUR REF: SMP 4144 D

Without Prejudice

Our reference: **SNM22D201091/C02/SMP4144D/lewlc**

Your reference: **SJF5744D**

Dear Sirs / Madam,

ACCIDENT INVOLVING SMP4144D & SJF5744D on 13/02/2022

We refer to your email of 14/02/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 15 February 2022 12:45 pm
To: Rachel Ling <jin@tcmg.com.sg>; Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: 'Ling Leong Hui' <lhling@tcmg.com.sg>; Gerald <gerald@tcmg.com.sg>; calvin@tcmg.com.sg;
Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM22D201091/C02/SMP4144D/LEWLC / RE: PRE REPAIR INSPECTION NOTICE FOR SJF 5744 D | OUR REF: TCMG/SJF 5744 D/0222/HSLT YOUR REF: SMP 4144 D

Without Prejudice
Save as to costs

Dear Jenny,

Please conduct PRS for SJF5744D .

Note: officer in charge Jenny Lew 63896172.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Rachel Ling <jlin@tcmg.com.sg>
Sent: Monday, 14 February 2022 5:42 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: 'Ling Leong Hui' <lhling@tcmg.com.sg>; Gerald <gerald@tcmg.com.sg>; calvin@tcmg.com.sg
Subject: RE: PRE REPAIR INSPECTION NOTICE FOR SJF 5744 D | OUR REF: TCMG/SJF 5744 D/0222/HSLT YOUR REF: SMP 4144 D

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Our Ref: TCMG/SJF 5744 D/0222/HSLT
Your Ref: SMP 4144 D

Dear Sirs,

PRE-REPAIR INSPECTION NOTICE

We act for **Koh Jian Way**, the owner and/or driver of motor vehicle no. **SJF 5744 D**, which was involved in an accident along Tampines Street 71 towards Street 73 on 13 February 2022 at 15:00 hrs.

We hereby give you **NOTICE** that we are claiming against your insured motor vehicle no. **SMP 4144 D** for damages and/or injuries, costs and disbursements as a result of your insured's negligence.

Kindly let us know if you wish to conduct a pre-repair inspection on our client's motor vehicle @ Hock Soon Lee Trading Co. (Block 9004 Tampines St 93 #01-124 S(528838) -Ah Kwang @ 6785 3422)

If we do not hear from you within the next **two (2) working days**, we shall deem that you have waived the requirement for the pre-repair inspection.

Regards,
Rachel Ling on behalf of Mr. Ling Leong Hui

TOMMY CHOO, MARK GO LLC
51 Chin Swee Road #03-91
Singapore 160051

Tel: 6532 2455
Fax: 6538 9850