

14 March 2022

Your Ref:

**Lonpac Insurance Bhd**

**By email**

**Attn: Motor Claims Department**

Dear Sir/ Ma'am,

**RE: Accident between SMT8495T and SLH5552G on 13/02/2022 at 1155 hours**

We are writing on behalf of **CHIA POH CHOO**, the registered owner of motor vehicle number **SMT8495T** which was involved in the aforementioned accident at the time.

Our customer's vehicle was damaged due to your insured/authorized driver's negligence in the driving, control and/or management of your insured vehicle. We are instructed to claim the following expenses incurred:

1	Cost of Repairs (agreed with SJE – LKK)	\$	4,000.00
2	Loss of Use – 5 days x S\$100/day: a. 1 survey day – 14/02/22 b. 4 repair days – 15/02/22 to 18/02/22	\$	500.00
3	LTA Insurance Search Fee	\$	7.45
	<b>Total:</b>	<b>\$</b>	<b>3,807.45</b>

The following supporting documents are enclosed herewith:

1. Copy of Singapore Accident Statement of our customer
2. Copy of Letter of Authorization to act on our customer's behalf
3. Copy of Final Repair Bill
4. Copy of LTA and/or GIA search fee payment receipts (if any claimed)
5. Copy of Replacement Vehicle Rental and/or Towing Bills (if any claimed)
6. Copy of Damage Assessment Report and Bill (if not using Single Joint Expert)

Please acknowledge receipt of this letter and the enclosed documents. We look forward to your favourable reply in the soonest.

Yours faithfully,

**Sebastian Huang**  
Polymath Garage Pte Ltd



### Letter of Authorization

ACCIDENT DETAILS		Accident Date:	13/02/2022
Vehicles Involved:	3.	Accident Time:	1155 hours
1. SMT8495T	4.	Location:	Blk 148 Potong Pasir Open
2. SLH5552G	5.		Carpark.

I/We CHIA POH CHOO, NRIC / UEN No. S1187846F  
of 32A Wan Tho Avenue, Singapore 347611  
owner of vehicle number (1) as listed above (the "Owner"), hereby authorize Polymath Garage Pte Ltd ("PMG") to commence repairs to the said vehicle forthwith. In consideration of PMG repairing the said vehicle at my/our request and at no cost to me:

- (1) I/We hereby irrevocably authorize PMG to demand, claim, settle in any manner, receive any amount settled/payable by the insurer and/or third party or to commence legal proceedings in my name for the cost of repairs, loss of use and other incidentals, to appoint any solicitor to act on my/our behalf in respect to the claim(s) and any amount received shall belong solely to PMG and the solicitors appointed on my behalf shall accept this as my/our irrevocable authorization to pay the amount due directly to PMG after deduction of their costs.
- (2) I/We authorize PMG to proceed with claims directly from my/our insurer on my/our behalf and undertake to pay the excess applicable, or undertake to pay PMG directly if claiming from my/our insurer is not possible, the cost of repairs and all other costs, fees and expenses incurred in pursuing the claim on my/our behalf, in the event that the contents of my/our accident report is untrue, inaccurate or not believed by the court, or that new evidence is presented against my/our favour after the date of this agreement, or that any action on my part or the part of the driver involved in the accident, undeclared before the date of this agreement, directly or indirectly causes the unenforceability or loss of the claim.
- (3) I/We undertake to inform PMG if the third party's insurer communicates with me/us directly, orally or in writing and I/We shall not accept any monies or offer of settlement from the third party's insurer(s) without first obtaining written consent from PMG.
- (4) I/We undertake to accept and sign any discharge vouchers or authorization letters from the third party insurer and appointed solicitor in relation to the claim at PMG's request.
- (5) Upon settlement of the third party claim, should any monies be sent to me/us by the third party's insurer, I/We shall immediately pay Polymath Garage Pte Ltd and my/our solicitor the amount due for the cost of repairs, related expenses and disbursements incurred.

Owner's Signature

For and on behalf of PMG

Name: Sebastian Huang





# LONPAC INSURANCE BHD

CLAIM NO : 21/22/22/VP05/025457  
DATE : 25 MAY 2022


## DISCHARGE VOUCHER

I/We, CHIA POH CHOO confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of SLH5552G the sum of Singapore Dollar Four Thousand Three Hundred Fifty Seven and Cents Forty Five Only (\$4,357.45) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SMT8495T and SLH5552G on 13/02/2022 along/at BLK 148 POTONG PASIR OPEN CAR PARK.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ POH NING(FU NING) AND/OR) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "POLYMATH GARAGE PTE LTD".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

 27/05

.....  
Signature of vehicle owner/Date

CHIA POH CHOO 27/05

.....  
Name of vehicle owner /Date

## INVOICE

**Lonpac Insurance Bhd**

300 Beach Road #17-04/07, The Concourse  
Singapore 199555

**Invoice Date** 14 Mar 2022

**Invoice Number** INV-00955

**Reference** SMT8495T

**Terms** COD

Description	Quantity	Unit Price	Amount SGD
Lump Sum Repair Cost	1.00	4,000.00	4,000.00

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**Total SGD** 4,000.00

**PayNow UEN**

201605123Z

**DBS Current Bank Account**

072-001632-7

Please make cheques payable to "POLYMATH GARAGE PTE LTD".

Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 14 Feb 2022 / 20:30:13

Receipt Date/Time : 14 Feb 2022 / 20:30:03

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-220214-003810

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - SLH5552G As at 14 Feb 2022/11:55:00 Insurance Co: LONPAC INSURANCE BHD				
1	Insurance Enquiry - SLH5552G Enquiry Fee 20220214202831263227	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
Paid By				
	552038XXXXXX4615	eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 30 May 2022 9:09 AM  
**To:** 'GERALD POH WEE BIN'  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: [Seek Mandate] - Accident between SMT8495T and SLH5552G on 14/02/2022 at 1155 hours \*\*\* LKK REF: CC4/LPC22001470/Apa3

Dear Sirs/Mdm,

For an update, we have settled the matter at \$4,357.45(all-in) with third party.

1. Cost of Repair	\$ 4,000.00
2. Loss of Use (5days x \$70.00)	\$ 350.00
3. Insurance Search Fee	\$ 7.45
<b>Total</b>	<b>\$ 4,357.45</b>

We will proceed to close file and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>

**Sent:** Tuesday, 17 May 2022 3:13 PM

**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>

**Subject:** FW: [Seek Mandate] - Accident between SMT8495T and SLH5552G on 14/02/2022 at 1155 hours \*\*\* LKK REF: CC4/LPC22001470/Apa3

## Lonpac External - General

Dear Hsiao Tong,

Please proceed.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** CHEW BENG KEE <[bkchew@lonpac.com](mailto:bkchew@lonpac.com)>  
**Sent:** Tuesday, 17 May 2022 3:11 pm  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: [Seek Mandate] - Accident between SMT8495T and SLH5552G on 14/02/2022 at 1155 hours \*\*\* LKK REF: CC4/LPC22001470/Apa3

## Lonpac External - General

Hi Gerald

OK, pls proceed with revised TPPD claims settlement offer as proposed.  
Thank you.

Best Regards  
Mr Chew Beng Kee  
Head of Claims | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext. 246 | Fax: (65) 6296 2706

***In view of the revised measures under Easing Phase of COVID-19 restrictions effective 29 March 2022, about 75% of our staff will be working in office. We apologise for any delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated.***

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Tuesday, 17 May 2022 1:32 pm  
**To:** CHEW BENG KEE <[bkchew@lonpac.com](mailto:bkchew@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** FW: [Seek Mandate] - Accident between SMT8495T and SLH5552G on 14/02/2022 at 1155 hours \*\*\* LKK REF: CC4/LPC22001470/Apa3

## Lonpac External - General

Hi Chew,

As per LKK's advice, TP rejected our previous offer.

Attached copy of previous mandate and the current mandate for your attention.

May I have your approval to offer \$4,407.45

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

**From:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Monday, 9 May 2022 4:23 pm  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: [Seek Mandate] - Accident between SMT8495T and SLH5552G on 14/02/2022 at 1155 hours \*\*\* LKK REF: CC4/LPC22001470/Apa3

Dear Gerald,

Please be informed that third party rejected our offer and proposed \$4,407.45(all-in).

Kindly advise if we may proceed to resolve this matter at \$4,407.45(all-in).

Thank you.

Re: Your Ref: / Re: Accident between SMT8495T and SLH5552G on 14/02/2022 at



Sebastian Huang <[sebastian@polymath.com](mailto:sebastian@polymath.com)>  
To: Hsiao Tong (LKKAUTO)

Reply

Reply All

Forward

Mon 25/4/2022



If there are problems with how this message is displayed, click here to view it in a web browser.

Click here to download pictures. To help protect your privacy, Outlook prevented automatic download of some pictures in this message.

Dear Hsiao Tong,

I assume your proposed settlement of \$4,300.00(all-in) is \$4,000 COR, \$7.45 LTA search fee and \$2 @ \$58.51/day loss of use.

We do not accept this settlement. The loss of use rate is below benchmark range.

I believe the benchmark range is to account for varying vehicle depreciations within a category, of which our client's vehicle is on the higher end of Cat A vehicles.

I propose to settle at **\$4,407.45** for \$4,000 COR, \$7.45 LTA search fee and \$400 @ \$80/day loss of use.

Please revert with your decision.

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Best Regards,  
**Sebastian Huang**  
M: +65 9752 7592



Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Friday, 22 April 2022 2:01 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: [Seek Mandate] - Accident between SMT8495T and SLH5552G on 14/02/2022 at 1155 hours \*\*\* LKK REF: CC4/LPC22001470/Apa3

## Lonpac External - General

Our Ref: 21/22/22/VP05/025457

Dear Hsiao Tong,

Please proceed as proposed.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Friday, 22 April 2022 12:19 pm

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** [Seek Mandate] - Accident between SMT8495T and SLH5552G on 14/02/2022 at 1155 hours \*\*\* LKK REF: CC4/LPC22001470/Apa3

Your ref: **TBA**

Our ref : CC4/LPC22001470/Apa3q2

Dear Sirs/Mdm,

### **ACCIDENT INVOLVING SLH5552G(LONPAC) AND SMT8495T(TP) ON 14/02/2022**

We refer to the above matter.

We have highlighted to your good office on 17/02/2022 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

Our driver reversed and collided onto third party parked vehicle. Liability is not in our driver favour.

We seek your approval to offer repairer "POLYMATH GARAGE PTE LTD" at **\$4,307.45(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 6,351.00	\$ 4,000.00
2. Loss of Use (5days x \$100.00)	\$ 500.00	\$ 300.00 (5days x \$60.00)
3. Insurance Search Fee	\$ 7.45	\$ 7.45
<b>Total</b>	<b>\$ 6,858.45</b>	<b>\$ 4,307.45</b>

Surveyor recommended 4days for repair + 1PRS =5days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 22/04/2022 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Tuesday, 8 March 2022 8:31 AM

**To:** [geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: FW: Accident between SMT8495T and SLH5552G on 14/02/2022 at 1155 hours \*\*\* LKK REF: CC4/LPC22001470/Apa3

Dear Sirs/ Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

**Please let us have your claim ref.**

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Thursday, 17 February 2022 5:25 PM

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: FW: Accident between SMT8495T and SLH5552G on 14/02/2022 at 1155 hours \*\*\* LKK REF:  
CC4/LPC22001470/Apa3

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMT 8495T at M/s Polymath Garage Pte Ltd - Kaki Bukit on 15/02/2022 on a WP basis and TP repairer proposed for a direct settlement.

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Kindly take note that the case handler in-charge is Hsiao Tong.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Tuesday, 15 February, 2022 5:16 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** FW: FW: Accident between SMT8495T and SLH5552G on 14/02/2022 at 1155 hours \*\*\* LKK REF:  
CC4/LPC22001470/pa3

**Lonpac External - General**

Our Ref : TBA

Dear Mei Kwan,

Please see attached report.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Tuesday, 15 February 2022 5:09 pm

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: FW: Accident between SMT8495T and SLH5552G on 14/02/2022 at 1155 hours \*\*\* LKK REF: CC4/LPC22001470/pa3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

*To check availability of the case handler, you may contact the undersigned.*

***"Wishing You Happiness & Prosperity Chinese New Year 2022"***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

---

**From:** Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Tuesday, 15 February, 2022 2:07 PM

**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: FW: Accident between SMT8495T and SLH5552G on 14/02/2022 at 1155 hours

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

---

**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Tuesday, 15 February, 2022 12:57 PM  
**To:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** FW: FW: Accident between SMT8495T and SLH5552G on 14/02/2022 at 1155 hours

## Lonpac External - General

Our Ref: TBA

Dear Summer,

FYA

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Sebastian Huang <[sebastian@polymath.com.sg](mailto:sebastian@polymath.com.sg)>  
**Sent:** Tuesday, 15 February 2022 12:40 pm  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** Re: FW: Accident between SMT8495T and SLH5552G on 14/02/2022 at 1155 hours

Dear Gerald,

Thank you for the info. Will send the email to the correct address in future.

We agree to the appointment of Adrian from LKK as the SJE for this case. Please arrange PRI.

---

Best Regards,  
**Sebastian Huang**  
M: +65 9752 7592



**Polymath Garage Pte Ltd | Polymath Sprayworks Pte Ltd** | 1 Kaki Bukit Avenue 6, #01-15  
Autobay @ Kaki Bukit, Singapore 417883  
Email: [enquiry@polymath.com.sg](mailto:enquiry@polymath.com.sg)

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On 15/02/2022 08:50 AM, GERALD POH WEE BIN wrote:

## Lonpac External - General

Dear Sebastian,

The correct email should be [mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com).

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

---

**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Tuesday, 15 February 2022 8:44 am

**To:** [sebastian@polymath.com.sg](mailto:sebastian@polymath.com.sg)

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: Accident between SMT8495T and SLH5552G on 14/02/2022 at 1155 hours

## Lonpac External - General

WITTHOUT PREJUDICE

Our Ref : TBA

Dear Sebastian,

For future motor related enquiries or requests, please email to [mt\\_@lonpac.com](mailto:mt_@lonpac.com)

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of

Motor surveyors for your attention:-

1	Jackson Quek –Appraisal
2	Joshua Ong – Appraisal

3	Nicholas Tey - Appraisal
4	Lim Teow Guan - LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Xing Quo Qiang- LKK
8	Mohd Taufik - LKK
9	Adrian Ling-LKK
10	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Sebastian Huang <[sebastian@polymath.com.sg](mailto:sebastian@polymath.com.sg)>

**Sent:** Monday, 14 February 2022 8:40 pm

**To:** Customer SG <[customer\\_sg@lonpac.com](mailto:customer_sg@lonpac.com)>; [claim@lonpac.com](mailto:claim@lonpac.com); Claims Web Email <[claims@lonpac.com](mailto:claims@lonpac.com)>; [survey@lonpac.com](mailto:survey@lonpac.com)

**Subject:** Accident between SMT8495T and SLH5552G on 14/02/2022 at 1155 hours

Dear Sir/Ma'am,

**I do not have your assigned email for pre-repair survey and/or claims handling, thus am sending this notice to your listed customer service email as well as most commonly used email addresses. If I do not receive a reply by tomorrow, will call in to confirm the correct email. This email for expediency and to note that the vehicle is already in workshop.**

Please arrange PRI for the following motor vehicle.

#### PRE-REPAIR INSPECTION NOTICE

We act on behalf of CHIA POH CHOO, owner of vehicle SMT8495T that was damaged as a result of the above accident.

Please advise your list of approved panel surveyors.

Vehicle is currently located at:

1 Kaki Bukit Ave 6  
#01-15 AutoBay @ Kaki Bukit  
Singapore 417883

Contact Person: Sebastian Huang, 97527592

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Best Regards,

**Sebastian Huang**

M: +65 9752 7592



**Polymath Garage Pte Ltd | Polymath Sprayworks Pte Ltd** | 1 Kaki Bukit Avenue 6, #01-15  
Autobay @ Kaki Bukit, Singapore 417883

Email: [enquiry@polymath.com.sg](mailto:enquiry@polymath.com.sg)

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