

## Mei Kwan (LKKAuto)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Thursday, 17 February, 2022 4:34 PM  
**To:** ONG LI LI  
**Cc:** MT\_Claim\_SG; Asher Sng (LKKAuto); Admin A  
**Subject:** RE: New Assignment (PRS) - Accident on 14/02/2022 btw GBH7803M & GBC3381R along Punggol Way - LPI Ref21/22/22/VC05/025464 \*\*\* LKK REF: CC4/LPC22001467/Aea3

Dear Li Li,

We refer to the above matter.

We have inspected TP vehicle GBC 3381R at M/s Advance Auto Garage - Kaki Bukit on 16/02/2022 on a WP basis and TP repairer proposed for a direct settlement.

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Kindly take note that the case handler in-charge is Asher.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

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**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Wednesday, 16 February, 2022 11:37 AM  
**To:** Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** RE: New Assignment (PRS) - Accident on 14/02/2022 btw GBH7803M & GBC3381R along Punggol Way - LPI Ref21/22/22/VC05/025464

## Lonpac External - Confidential

Dear Summer

Please take note of our correct claim ref. no above.

Regards,

Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Fax: (65) 6296 2706

***"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".***

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>

**Sent:** Tuesday, 15 February 2022 2:39 PM

**To:** Summer (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: New Assignment (PRS) - Accident on 14/02/2022 btw GBH7803M & GBC3381R along Punggol Way - LPI Ref: tba

## Lonpac External - Confidential

Dear Summer

I have attached the wrong GIA report. Please see attachment for the correct one.

We will advise on the new claim number shortly.

Thank you.

Best Regards

Kenny Lim  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
DID: 6279 9256 | Fax: (65) 6296 2706



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**From:** Summer (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Tuesday, 15 February 2022 2:06 pm  
**To:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: New Assignment (PRS) - Accident on 14/02/2022 btw GBH7803M & GBC3381R along Punggol Way - LPI Ref: 21/21/21/VC05/025213

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park,  
Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>  
**Sent:** Tuesday, 15 February, 2022 1:30 PM  
**To:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** New Assignment (PRS) - Accident on 14/02/2022 btw GBH7803M & GBC3381R along Punggol Way - LPI Ref: 21/21/21/VC05/025213

## Lonpac External - Confidential

Dear team

Please arrange for a PRS on third party vehicle no. GBC3381R at Advance Auto Garage. Details as appended:-

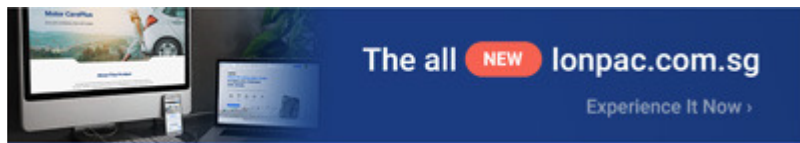
**Advance Auto Garage**  
23 Kaki Bukit Ave 4, #04-01  
Vicom Kaki Bukit  
Singapore 415933  
TEL: 9007 9247  
Email: [advanceag@hotmail.com](mailto:advanceag@hotmail.com)  
ATTN: Xavier Lim

Attached herewith the relevant documents for your perusal.

Thank you.

Best Regards

Kenny Lim  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
DID: 6279 9256 | Fax: (65) 6296 2706



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**From:** Advance Auto Garage <[advanceag@hotmail.com](mailto:advanceag@hotmail.com)>  
**Sent:** Tuesday, 15 February 2022 1:22 pm  
**To:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: Accident on 14/02/2022 between GBC3381R & GBH7803M at/along Punggol Way - LPI  
**Ref:** 21/21/21/VC05/025213

Hi Kenny

We would like to appoint Adrian Ling – LKK.  
Thank you.

*Best Regards,*

*Xavier Lim  
(+65) 9007 9247  
Advance Auto Garage  
23 Kaki Bukit Avenue 4, #04-01  
Vicom Kaki Bukit Inspection Center  
Singapore 415933*

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**From:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>  
**Sent:** Tuesday, 15 February 2022 1:11 pm  
**To:** Advance Auto Garage <[advanceag@hotmail.com](mailto:advanceag@hotmail.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: Accident on 14/02/2022 between GBC3381R & GBH7803M at/along Punggol Way - LPI  
**Ref:** 21/21/21/VC05/025213

**Lonpac External - Confidential**

**Without Prejudice**

Dear Xavier

We intend to conduct a pre-repair survey of your client's vehicle and appended below our list of Motor surveyors for your attention:-

1	Jackson Quek – Appraisal
2	Joshua Ong – Appraisal
3	Nicholas Tey - Appraisal
4	Lim Teow Guan - LKK

5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Xing Quo Qiang- LKK
8	Mohd Taufik - LKK
9	Adrian Ling-LKK
10	Mohd Rasul - LKK

Please revert soon.

Thank you.

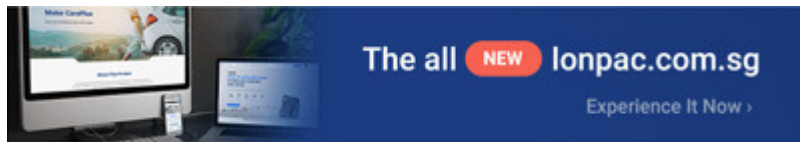
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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**From:** Advance Auto Garage <[advanceag@hotmail.com](mailto:advanceag@hotmail.com)>

**Sent:** Tuesday, 15 February 2022 12:11 pm

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** Accident on 14/02/2022 between GBC3381R & GBH7803M at/along Punggol Way

**Our Ref:** AAG. 20220203

**Your Ref:** GBH7803M

## **PRE-REPAIR INSPECTION NOTICE**

Dear Sirs,

We act for GUAN HUAT FURNITURE, owner of GBC3381R that was damaged as a result of the above accident.

Please take note that our client's motorcar is presently located at his repairer's workshop,

### **Advance Auto Garage**

23 Kaki Bukit Ave 4, #04-01

Vicom Kaki Bukit

Singapore 415933

TEL: 9007 9247  
Email: [advanceag@hotmail.com](mailto:advanceag@hotmail.com)  
ATTN: Xavier Lim

In the circumstances, kindly let us know within 2 (two) working days from your receipt of this Notice if you will be conducting a pre-repair inspection of our client's vehicle.

As provided by NIMA Protocol, take note that our client shall proceed to appoint his own surveyor and repair his vehicle without any further reference to you, if we do not hear from you within the next 2 (two) days.

*Best Regards,*

*Xavier Lim  
(+65) 9007 9247  
Advance Auto Garage  
23 Kaki Bukit Avenue 4, #04-01  
Vicom Kaki Bukit Inspection Center  
Singapore 415933*