

# FIRST AUTOWORKS

## Letter of Demand

Re : Accident involving my vehicle no. SLP 357U and vehicle no. SMT 357L on 26/1/2022 at 15.10 HRS PM/AM along CTE (SLE) BEFORE ANG MO KIO AVE 1 EXIT, LANE 1

1) I/We, the owner of vehicle no. SLP 357U hereby appoint you to act for me/us to recover damages sustained in the above accident from the third party driver and/or insurers. Claims are as follows :

Vehicle Repair cost / Excess	\$ <u>2978.99</u>
Vehicle Rental Fee for _____ days @ \$ _____ per day	\$
Loss of use for <u>3</u> days @ \$ <u>100</u> per day	\$ <u>300.00</u>
Police search fee/police report fee/LTA search fees	\$
Others	\$
Total :	\$ <u>3278.99</u>

Signature of vehicle owner \_\_\_\_\_

Name - TAN DENG KUNGE

Address : BLK 308B ANGGOL  
WALK #13-364 (S) 822308

Tel : 91059150

Witnessed by : \_\_\_\_\_

RONNIE

## Letter of Authorisation & Indemnity

Accident Involving Vehicle no. SLP 357U and SMT 357L On 26/1/2022 At  
CTE (SLE) BEFORE ANG MO KIO AVE 1 EXIT LANE 1

1. I/We, the owner of vehicle no. SLP357U hereby instruct and authorize you to commence repairs to the said vehicle. Pending the outcome of my/our claim against the third party, I/we forthwith pay you the sum of \$        being refundable deposit of the repair to my/our said vehicle.
2. Your are further authorized to appoint solicitors on my/our behalf and give the solicitors full instructions as if the appointment is made and instructions are given by me/us with respect to the conduct of my/our claim against the third party driver and/or his insurers including if necessary, to commence legal proceedings in court in my/our name against the third party.
3. You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit.
4. Upon resolving my/our claim, you are authorized to agree with my/our solicitors on the amount of their professional costs and disbursement for acting for me/us and to receive payment of the balance of the settlement sum on my/our behalf directly into your account. In the event that my/our claim or legal costs of the third party as well as the professional costs and disbursements of my/our solicitors notwithstanding that my/our solicitors were appointed by you on our behalf.
5. I/we also hereby instruct and authorise you deduct directly from the claim monies received from the third party all outstanding balances that are still owing to you, namely the balance of repair costs and rental of substitute vehicles.
6. In the event that I/we am/are required to attend at my/our solicitors office or to attend court in connection with my/our claim, I/we shall render full co-operation.
7. In the event that my/our claim against the third party and/or his insurers is not successful or cannot be proceeded with and/or if any Judgement or settlement is not honoured or satisfied by the third party, I/we authorise you to revert the claim against my/our own insurers for the cost of repairs and any other losses recoverable under my/our policy of insurance. In this respect, I/we understand and accept that the excess amount applicable under policy of insurance shall be borne by me/us.
8. If for whatever reasons, my/our insurers reject my/our claim for indemnity for the cost of repairs and/or any other losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you, I/we agree and undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred on my/our behalf or to pay you the difference in amount, as the case may be.
9. I/we shall keep you informed of any correspondences and/or summons that I may receive due to this action agreeing to pay or receive any monies due to this claim.

Dated this 15 day of Feb 2022

Signature of vehicle owner [Signature]

Name - TAM PENG KWEE

IC No : S163997VD

(Company stamp, if applicable)

Address : BLK 308B PANGGOL

WALK #13-364 (S) 822308

Tel : 91059150

Witnessed by : [Signature]

RONNIE



**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, 1<sup>ST</sup> AUTOWORKS PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,978.99 (Repair Cost), S\$180.00 (Loss of Use/Rental), S\$ - (Disbursement) for vehicle no. SLP 357U that was damaged pursuant to the accident which occurred on 26/01/2022 (date) along CTE(SLE) BEFORE ANG MO KIO AVE 1 EXIT LANE 1 (location) involving vehicle no/s SMT 357L. This is pursuant to the inspection conducted on 11/02/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner TAN PENG KWEE (the third party claimant") of vehicle no. SLP 357U make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLP 357U (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 06 (day) of Sept (month) 2022 (year)



LWP

Signed by appointed surveyor



Signed by "the workshop" (with chop)

## 1st Autoworks Pte Ltd

23 Kaki Bukit Ave 4, #04-01 ( South Wing) Singapore 415933 Tel: 68441985 Fax: 68445185

### TAX INVOICE

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building  
78 Shenton Way  
#07-16, Singapore 079120

Vehicle No: SLP 357U  
Chassis No : W0L0MAP08G6117887  
Engine No: B14XER19NG4135

GST Ref. No: 20-000027-Z

Invoice No: CGI-ASC-22IR01256G

Invoice Date: 1/7/2022

#### DESCRIPTION

AMOUNT  
SGD

#### Parts

No.	Qty.	Description	Price (SGD)
1	1	REAR BUMPER UPPER	1,415.00
2	1	REAR FOG LAMP	234.00

Total: 1649.00  
Less 10%: 164.90  
Parts Total : 1484.10

#### Labour

No.	Description	Price (SGD)
1	To dismantle / renew the accident damaged portion, to panel beating, reshape, straighten, orientate & align repair / replacement parts	650.00
2	Carry out spray painting on accident affected area. (Rear bumper )	550.00
3	Remove and refit reverse sensor (Labour)	40.00

Labour Total : 1240.00

#### Other

No.	Other Description	Price (SGD)
1	Rear Number Plate	35.00
2	Rear Bumper clip Set	25.00

Other Total : 60.00

Total : \$2,784.10  
GST (7%) \$194.89  
Grand Total: \$2,978.99

Yours Faithfully,



Ronnie Tan  
Service Advisor  
Tel: 68441985 Fax: 68445185

#### E & O E

- ALL CHEQUE PAYMENTS SHOULD BE CROSSED AND MADE PAYABLE TO "1 ST AUTOWORKS PTE LTD".
- PLEASE INDICATE THE INVOICE NO. ON THE REVERSE SIDE.

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 25 February 2022 1:53 PM  
**To:** NERISSA.TAY93@GMAIL.COM  
**Cc:** Jaslin Kok (LKK Auto)  
**Subject:** Claim Notification - ACCIDENT INVOLVING SMT 357L(AIG) /SLP 357U / OTHERS AT/ALONG CTE ON 26/01/2022

25 Feb 2022

**Ms NERISSA TAY HUI LING**

[By Email Only]

Dear Sir/Madam,

**You Ref: SMT357L**

**Our Ref: CC6/AIG22001455/Ars3**

**ACCIDENT INVOLVING SMT 357L(AIG) /SLP 357U / OTHERS AT/ALONG CTE ON 26/01/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SLP357U against your insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be withheld for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	09 Feb 2022 00:51	<b>Clim Dtl Modified</b>	Claimant's Name: -> YIN LAI YEE OO. Claimant's ID: -> G0648549P.	[A] Lee Su Li
2	09 Feb 2022 00:51	<b>Clim Veh Model Changed</b>	(202188) HONDA FIT 1.3 (A).	[A] Lee Su Li
3	09 Feb 2022 00:51	<b>Clim Created</b>	Reg No: SMS494D. Acct Date: 2022/01/29. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: J-mart Motor Pte Ltd (HQ)	[A] Lee Su Li
4	09 Feb 2022 00:51	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	09 Feb 2022 00:51	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/02/18	[A] Lee Su Li
6	09 Feb 2022 00:51	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	09 Feb 2022 00:51	<b>Clim Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	09 Feb 2022 00:51	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	09 Feb 2022 00:52	<b>Label Added</b>	(19):Fastlane.	[A] Lee Su Li
10	09 Feb 2022 00:52	<b>Adj Adjuster Assigned</b>	[None] -> ADRIAN LING	[A] Lee Su Li
11	15 Feb 2022 15:48	<b>Clim Dtl Modified</b>	Claimant's Name: YIN LAI YEE OO -> TAN PENG KWEE. Claimant's ID: G0648549P -> S1639974D.	[A] Lee Su Li
12	15 Feb 2022 15:48	<b>Clim Registration Modified</b>	Reg No:SMS494D->SLP357U. Rep:203060->201367.	[A] Lee Su Li
13	15 Feb 2022 15:48	<b>Clim Veh Model Changed</b>	(202188) -> (205635) OPEL ADAM 1.4 (A).	[A] Lee Su Li
14	15 Feb 2022 16:19	<b>TP Ins Updated</b>	TPRegNo:GBC453L -> SMT357L.	[I] Low, Xianyu
15	15 Feb 2022 16:19	<b>Clim Registration Modified</b>	Acct Date:2022/01/29->2022/01/26. Acct Time:09:00:00->15:00:00.	[I] Low, Xianyu
16	21 Jul 2022 16:27	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
17	21 Jul 2022 16:27	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2017/05/24.	[A] JOANNE LEE KHANG MIN
18	21 Jul 2022 16:27	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
19	22 Jul 2022 09:31	<b>Adj Mandate Request</b>	Cur.Req:3158.99:Liability: 100%(BOLA 28) *Quantum: (a)CORw/GST: \$2,978.99 + (b)LOU(3days x \$60.00): \$180.00 =Total: \$3,158.99 *3 recommendation repair days *For your approval please.	[A] CHEW HSIAO TONG
20	31 Aug 2022 10:04	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/02/18. Mandate Remarks: mandate approved. subject to documents in order. settle at best	[I] Goh, Jeremy-CX
21	31 Aug 2022 10:04	<b>Adj Mandate Set</b>	Approved:3158.99:mandate approved. subject to documents in order. settle at best	[I] Goh, Jeremy-CX

Date From    Date To    Audit Type None 

### ACTIVITY

[25/02/2022 14:06] CHEW HSIAO TONG:  
 100% BOLA 28 (ass:0%)  
 [25/02/2022 14:06] CHEW HSIAO TONG:  
 3 car c.c. OI 2nd car  
 [25/02/2022 14:06] CHEW HSIAO TONG:  
 SGU5502S -> SMT357L(OI) -> SLP357U(TP)

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
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2766094	15 Feb 2022 16:29:09	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLP357U	SMT357L	11.00
2769061	25 Feb 2022 14:11:47	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SLP357U	CHEW HSIAO TONG	xx.xx
2820255	21 Jul 2022 16:27:29	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLP357U	SMT357L	11.00